

Mr R Taylor

Our ref 8000046407

By email only: request-433820-0636212a@whatdotheyknow.com

19 October 2017

Dear Mr Taylor

REQUEST FOR INFORMATION UNDER THE FREEDOM OF INFORMATION ACT 2000

Please find below TfGM's response to your Freedom of Information request which was received at this office on 24 September 2017.

Information requested as set out below:

"I'd be grateful if you could forward the current Metrolink fare tables and as mentioned in https://url6.mailanyone.net/v1/?m=1dwF8m-00044m-3r&i=57e1b682&c=0S6swwXBI_E9xJF4DBKD2jmTPxM5NqqF5St8IS4ExpQLyKib1o7Fs6F1aMqEMNvvcH0IX4_99rRt2oAgKS3kxE0-RMhEzpEOszAz6h2-0QEBLGS0wuYUQ1-SEDW3HamogvU6fkk4fiC4fli2qLZasXZ3SyTeawmR4aw0dDXeDTXJrdtK7ps31hBx9IFzxOtxUiJDUFMuinCyvycJQ8aI7fm6mFlwXkcxtg9mqjuDsGcd2KTJp7DqzaOar_U9pUUnk8WrFD6dkDJ1fHK3qPmG_wt1adpMK_a_1Y1LYR5aD0 page 102 2.8 the proposed fare tables circulated to TfGM members and the fare tables to be adopted in January 2018."

In accordance with section 4 of the Metrolink Conditions of Carriage, please note the Metrolink Official Fares Tables are available for inspection by appointment at TfGM's Trading Office between the hours of 0900-1700.

<http://www.metrolink.co.uk/using-the-network/Pages/conditions-of-carriage.aspx>

In order to arrange an appointment please contact the following officer:

Mr Mike Colom
TfGM
2 Piccadilly Place
Manchester
M1 3BG

Telephone: 0161 244 1455

Unfortunately, we are unable to provide a copy of this information in any form other than by inspection, as a copy of our complete fare schedule in its entirety, is considered exempt under Section 43 Commercial Interest. We believe release of this information would allow our competitors to have an unfair advantage and therefore prejudice the Metrolink service. Having considered the public interest, TfGM's decision is to withhold data relating to the Metrolink service in order to ensure we remain competitive relative to other transport operators.

Under the Freedom of Information Act 2000, TfGM has a duty to supply any information on request, unless there is an exemption. It is TfGM's policy only to apply the exemptions where there is a genuine risk of harm or prejudice. In such cases, we will still provide information if it is in the public interest to do so.

Having considered the balance of the public interest test, TfGM has concluded that the likely prejudice to TfGM is greater than the public interest in disclosure, in that we believe this information is or will be made available to the public by way of fare information available at Ticket Vending Machines (TVMs). We believe fares information in a complete format would enable competitors in the public transport sector to analyse TfGM's fares schedule/strategy and give other operators an unfair competitive advantage.

If you are not satisfied with the response in this letter you may ask for an internal review. If you would like an internal review you should contact me in the first instance. My e-mail address is at the end of this letter.

If you remain dissatisfied after an internal review has been undertaken, you have a right to apply to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Office of the Information Commissioner
Wycliffe House
Water Lane
Wilmslow

Cheshire
SK9 5AF

www.informationcommissioner.gov.uk

Please remember to quote the above reference number in any future communications.

Yours sincerely

Melissa Ivinson

Senior Paralegal

Direct line: 0161 244 1117

Email: melissa.ivanon@tfgm.com