



Department  
of Health

Freedom of Information Team  
Department of Health  
G18, Richmond House  
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[www.gov.uk](http://www.gov.uk)

Mr Nadeem Badshah

email address: [request-428612-  
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2 October 2017

Dear Mr Badshah

**Freedom of Information Request Reference FOI 1096696**

Thank you for your request dated 3 September 2017 in which you asked the Department of Health (DH):

*“Freedom of Information request - Hospital call outs*

*I would like to get the figure for the number of call outs to pest control services by hospitals in each of the past three calendar years please.”*

Your request has been handled under the Freedom of Information Act (FOIA).

DH does not hold any information relevant to your request. You may wish to direct your request to individual NHS Trusts. A list of NHS Trusts in England is available on the NHS Choices website here:

<http://www.nhs.uk/servicedirectorios/pages/nhstrustlisting.aspx>

If you are not satisfied with the handling of your request, you have the right to appeal by asking for an internal review. This should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the address at the top of this letter, or the email address at the end of this letter.

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of your internal review, you may complain directly to the Information Commissioner (ICO) who may decide to investigate your concerns. Generally, the ICO cannot make a decision unless you have already appealed our original response, and received our internal review response. The ICO will not usually investigate concerns where there has been an undue delay in bringing it to their attention. You should raise your concerns with them within three months of your last meaningful contact with us.

The ICO can be contacted at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

<https://ico.org.uk/concerns/>

Yours sincerely,

Dorothy Crowe

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