

Rail

Buchanan House, 58 Port Dundas Road, Glasgow G4 0HF
Direct Line: 0141 272 7447
Allan.anderson@transport.gov.scot



Your ref:

Our ref:
Fol/17/00154

Date:
7 February 2017

Dear Mr Henderson
david.henderson@bbc.co.uk

REQUEST UNDER THE FREEDOM OF INFORMATION (SCOTLAND) ACT 2002 (FOISA)

Thank you for your request dated 10 January 2017 under the Freedom of Information (Scotland) Act 2002 (FOISA).

Your request

You asked for figures on reliability and punctuality for services across the Scottish network for the most recent four week period.

Response to your request

The information you have requested is available from ScotRail's website:

https://www.scotrail.co.uk/sites/default/files/assets/download_ct/performance_display_p1617_10.pdf

Under section 25(1) of FOISA, we do not have to give you information which is already reasonably accessible to you. If, however, you do not have internet access to obtain this information from the website(s) listed, then please contact me again and I will send you a paper copy.

Your right to request a review

If you are unhappy with this response to your FOI request, you may ask us to carry out an internal review of the response, by writing to Roy Brannen, Chief Executive, Transport Scotland, Buchanan House, 58 Port Dundas Road, Glasgow, G4 0HF. Your review request should explain why you are dissatisfied with this response, and should be made within 40 working days from the date when you received this letter. We will complete the review and tell you the result, within 20 working days from the date when we receive your review request.

If you are not satisfied with the result of the review, you then have the right to appeal to the Scottish Information Commissioner. More detailed information on your appeal rights is available on the Commissioner's website at:

<http://www.itspublicknowledge.info/YourRights/Unhappywiththeresponse/AppealingtoCommissioner.aspx>.



Yours sincerely

A Anderson

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Performance Improvement Programme Team

