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| Our Ref: FOI 768 504  Andrew Wright  [request-416585-9e124ca7@whatdotheyknow.com](mailto:request-416585-9e124ca7@whatdotheyknow.com) | **Green Claims Team**  The Cube  199 Wharfside Street  Birmingham  B1 1RN    [www.highwaysengland.co.uk](http://www.highwaysengland.co.uk)  31 January 2019 |

Dear Mr Wright

**Request for information under the Freedom of Information Act 2000**

Thank you for your request for information dated 10 January 2018. I have dealt with your request under the terms of the Freedom of Information Act 2000.

In your request you said:

**Send me the defined costs and Overhead for the end of 2015 in Area 9. Its the pounds I want**

We have completed our search for the information and I can confirm that:

**Send me the defined costs and Overhead for the end of 2015 in Area 9**

The defined cost and overhead was previously provided in our response to you dated 7 January 2019 (FOI 767 897), by reference to contractual definitions.

**It’s the pounds I want**

We do not hold this information. The term ‘Defined Cost’ refers to the definition in the contract as previously provided.  The contract does not contain a schedule of Defined Costs.  The Defined Cost for each incident is calculated in accordance with the definition.

[The overhead is not applied according to a schedule of rates. The overhead is calculated in accordance with the definition, as previously provided.]

If you are unhappy with the way we have handled your request you may ask for an internal review within 2 months of the date of this response for Freedom of Information requests and within 40 days for Environmental Information Regulations requests.

Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail [info@highwaysengland.co.uk](mailto:info@highwaysengland.co.uk). You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner’s Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number FOI 768 504 in any future communications.

Yours sincerely

**Green Claims Team**