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**Freedom of Information Applicant Satisfaction Survey**

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| --- | --- | --- | --- |
|  |  | Yes | No |
| 1 | Was your request fully granted under the Freedom Of Information Act 2000? |  |  |
| If No, were you given any of the qualifying reasons:  The exemption of Personal Information  Commercial Sensitivity  Information is available elsewhere  Guided to the Publication Scheme  Other (please describe) |  |  |
| 2 | Was your request completed within the required 20- day time frame? |  |  |
| If No, were you advised of any extension? |  |  |
| 3 | Did you find Trust communication and processes regarding your request under the Freedom of Information Act to be satisfactory? |  |  |
| If No, please describe any improvements necessary: |  |  |
| 4 | Were you satisfied with the information provided by the Trust to fulfil your request? |  |  |
| If No, please describe: |  |  |
| 5 | Have you had occasion to make a complaint regarding your request? |  |  |
| If Yes, was the complaint dealt with to your satisfaction? |  |  |
| Please describe: |  |  |
| 6 | Would you like to make any other comments regarding the handling of your request under the Freedom of Information Act? |  |  |
| If Yes, please use the space below. |  |  |

Thank you for taking the time to complete this survey.

Please return to: [cpn-tr.freedomofinformation@nhs.net](mailto:cpn-tr.freedomofinformation@nhs.net)

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