



Ms Anita Bushell

Information Management
Shire Hall
Warwick
CV34 4RL

Telephone 01926 412211

Email xxxxxxxxxxx@xxxxxxxxxxxxx.xxx.xx

Please ask for Bruce Green

Our ref: 2446128

Your ref:

Date: 6 June 2017

Dear Ms Bushell

Freedom of Information Act 2000

Your request for information has been considered by Warwickshire County Council under the Freedom of Information Act 2000. I can confirm that some of the information you have requested is held by Warwickshire County Council, please see below for further details.

I can confirm that the remainder of the information you have requested is held by Warwickshire County Council, by law. However, I'm unable to give this to you. Please see our answer to question 14 for a full explanation.

You asked us:

Following your tender decision for a social care case management system in 2014/15, can you confirm the following information?

1. The date on the award letter to the successful bidder, advising that they had been selected as preferred supplier subject to a standstill period?

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10/07/2014.

2. Date of contract signature?

24/06/2014.

3. Predicted go live date for initially?

December 2015.

4. Actual go live date for the system?

Early Help - November 2015.

Children's - October 2016.

5. If they had been selected to provide a system for both adults and children's services, did they go live on the same date?

No.

6. If not, please state dates for both systems?

Adults - Not live yet.

Children's - October 2016.

7. Did the finance functionality for the system(s) go live on the same date as the case management system(s)?

Yes, for Children's Services only.

8. If not, please state the go live date for finance functionality? (Children's).

October 2016.

9. If not, please state the go live date for finance functionality? (Adults)

Not applicable - not live yet.

10. When did you first pay providers through the system? (Children's)

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October 2016.

11. When did you first pay providers through the system? (Adults)

Not applicable - not live yet.

12. When did you first complete a financial assessment? (Children's)

Not applicable - not live yet.

13. When did you first complete a financial assessment? (Adults)

Not applicable - not live yet.

14. How much have you paid the legacy supplier since the original projected go-live date?

Warwickshire County Council would not be willing to release details of the costs paid to the supplier required to answer question 14 above. In refusing to provide this information we have applied exemption Section 43 (Commercial Interests).

We consider that this exemption applies because disclosure of the information in question could prejudice third parties' commercial interests in a free market place. This is because the information in question could enable a competitor to gain an unfair advantage in terms of securing future contracts.

In applying this exemption, we have had to balance the public interest in withholding the information against the interest in favour of disclosure.

The reason why the public interest favours withholding disclosure is that it is not in the public interest for the Council to deter suppliers from bidding for future contracts, or providing the best possible rates, as this may mean that the Council does not get the best deal and therefore is not spending public money as efficiently as it could be.

Finally, it is in the public interest to ensure fair commercial competition in a mixed economy and therefore it would not be in the public interest to affect competition by giving one potential supplier an unfair advantage.

However, the Council does recognise that there are argument(s) in favour of disclosure which are as follows:

- Transparency in respect of how the Council spends public money;

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- Enabling public scrutiny in ensuring that the Council is securing the best use of public resources

Nevertheless, the Council considers that in all circumstances, on balance the public interest favours withholding the information at this time. In all the circumstances of the case, the public interest in maintaining the exemption outweighs the public interest in disclosing the information required to answer question 14 only.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Information Management
Shire Hall
Warwick
CV34 4RL
xxxxxxxxxxxx@xxxx.xxxxxxxxxxxx

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Phone: 0303 123 1113
Website: www.ico.gov.uk

I will now close your request as of this date.

Yours sincerely

Bruce Green
Information Rights Officer

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