

Department for Work and Pensions (DWP)

Central Freedom of Information Team

freedom-of-information-request@dwp.gsi.gov.uk

Our reference: VTR 1237

Date: 5 April 2017

Dear Miss Buckley,

Thank you for your Freedom of Information request dated 24 March 2017.
You asked:

The Freedom of Information Act grants me the right to request information about electronic signing at job centres.

1. Please provide me with any recorded data held by the DWP, which states that electronic signing is mandatory.

2. Please provide me with any recorded data held by the DWP, which states that electronic signing is mandatory when a Claimant Commitment is reviewed.

3. Please provide me with any recorded data held by the DWP, which states that claimants who are now signing on electronically cannot revert back to "hard copy" signing, i.e. signing a paper declaration.

4. Finally please provide me with a full copy of the Declaration claimants sign when they sign on electronically.

In terms of your first three requests, as there is no legal requirement for Jobseeker's Allowance claimants to sign electronically, we have no recorded information.

Turning to your last request, a copy of the declaration is enclosed with this reply.

If you have any queries about this letter please contact us quoting the reference number above.

Yours sincerely,

DWP Central Fol Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dwp.gsi.gov.uk or by writing to: DWP, Central Fol Team,

Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF
www.ico.org.uk/Global/contact_us or telephone 0303 123 1113 or 01625 545745