

**Department for Work and Pensions (DWP)  
Central Freedom of Information Team**

freedom-of-information-request@dwp.gsi.gov.uk

**Our reference:** Fol 352

**Date:** 24 February 2017

Dear Mr Slater,

Thank you for your Freedom of Information request received on 27<sup>th</sup> January 2017. You asked: "In its document "learning Journey Work Coach" at page 17 the DWP lists a course titled: Raising the Game on Disability – Operational seminar JCP1709. The stated aim is: "To raise disability awareness/confidence to deliver high quality services to disabled people, dispelling misconceptions/assumptions around the disability agenda."

Please disclose:

RF11 – Any delegate or facilitator notes used on this course.

RF12 – What the DWP means by "disability agenda". I assume that the DWP holds a document that defines and describes the "disability agenda".

**DWP response**

We have attached the facilitator notes, delegate hand-outs and other materials that are used when delivering this learning module, as requested.

The reference to the disability agenda in the aims of the module refers to the course content, which includes understanding the business case for the employment of disabled people, an introduction to the Equality Act 2010, and exploring what it means to break down societal and organisational barriers that prevent inclusion for disabled people. These areas are not set out in any single document, but DWP has drawn many of the issues together into the Disability Confident scheme, and we are encouraging employers to sign up to the scheme. Further details about Disability Confident can be found on GOV.UK, by following this link: [Gov.UK](https://www.gov.uk). The government's approach is also set out in the recent green paper on work, health and disability, available on GOV.UK via this link: [Gov.uk](https://www.gov.uk).

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Central Fol Team

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### **Your right to complain under the Freedom of Information Act**

If you are not happy with this response you may request an internal review by e-mailing [freedom-of-information-request@dwpgsi.gov.uk](mailto:freedom-of-information-request@dwpgsi.gov.uk) or by writing to: DWP, Central FoI Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF  
[www.ico.org.uk/Global/contact\\_us](http://www.ico.org.uk/Global/contact_us) or telephone 0303 123 1113 or 01625 545745