



**December 2015** 

## **Updates & Information**

Welcome to the December Issue of the Turner Avenue newsletter. This newsletter will help keep you updated on how Haringey Council and Homes for Haringey are working with you to improve housing on your estate.

#### **UPDATE FROM THE COUNCIL**

### A new Estate Renewal, Re-housing and Payments Policy for Haringey

At the last Resident Steering Group meeting on 19 November 2015 we introduced our new draft Estate Renewal, Re-housing and Payments Policy. We need a new policy to help us make sure that where we are redeveloping a housing estate, we treat all tenants and leaseholders fairly. This policy covers important issues, like how much Home Loss and Disturbance Payments we will make, and what size of property tenants who have to move can have, and whether they will be able to return to the new estate if it is redeveloped.

We want to hear from you - both to take part in the consultation, and to help shape the way we approach this issue. Please send your comments via the online form by using the link below

http://www.haringey.gov.uk/housing/housingstrategies-policies-and-plans/estate-renewal-rehousing-and-payments-policy-consultation

The consultation closing date is 17 January 2016.

If you would like a paper copy of the consultation documents, please email <a href="https://housing.strategy@haringey.gov.uk">housing.strategy@haringey.gov.uk</a> or telephone 020 8489 5678 or download and print the questionnaire.

Further details can be found by using the link <a href="http://www.minutes.haringey.gov.uk/ieListDocum">http://www.minutes.haringey.gov.uk/ieListDocum</a> ents.aspx?Cld=118&Mld=7297&Ver=4

#### **Housing Management & Repairs**

Haringey Council tenants should continue reporting their housing issues and repairs by calling 0800 195 3404/020 8489 5611 (cheaper from a mobile), or you can report a repair online by signing up for your free online account at www.homesforharingey.org. Your Tenancy Management Officer is Sandra Robotham.

#### **About the Communities team**

Homes for Haringey's Communities team works to support and engage residents in the future of their estate. The team is made up of the following dedicated officers:

Charmaine O'Jon-Gordon: Programme Manager

Grace Ayeni: Project Officer Michael Baker: Project Officer

If you would like to speak to a member of the Communities team contact us by emailing myquestion@homesforharingey.org or calling 020 8489 5321.

If you would like a translation of this newsletter please contact the Communities team.









# A new way to bring more and better housing

Through Haringey's Housing Investment & Estate Renewal Strategy, Haringey has committed to improving the quality of its housing stock and increase the number of affordable homes in the Borough.

As part of this work – and our aim to bring more and better housing to the whole borough - Haringey Council has been exploring innovative new ways to manage long-term regeneration that will get the best for residents. Haringey will be one of the first councils in the UK to set up a Development Partnership to explore how best council land – whether housing estates, offices or disused areas – can help contribute to the modern, high-quality homes residents deserve.

Instead of selling off land to private developers – which too often across our city means existing residents aren't involved in improvements and the council loses control of changes – our new agreement will see us work in a 50/50 partnership with the private sector.

This means the council will retain control over the timing and quality of how new housing is designed and built on council land.

This new approach shifts the balance of power back to the council and means residents' priorities like more affordable housing; better public facilities and job opportunities will be at the heart of any new housing projects.

What's more the council's share of any proceeds will be reinvested into more affordable housing or council services.

The council has included Turner Avenue as one of the estates that could potentially be redeveloped in the long-term future through the new Development Partnership.

This does NOT necessarily mean that the estate will be redeveloped and we'll continue to explore all options to establish what is best for Turner Avenue.

#### So what happens next?

Haringey will now set up the Development Partnership. This will be a long and complex process as it is important to ensure we get the right private sector partner(s) and will take at least 18 months to complete. We will of course continue to keep you informed of progress.

### **Contacting Haringey**

The following options will be offered to you when you call **020 8489 1000**:

- 1. Payment for Council Services
- 2. Council Tax
- 3. Housing Benefit
- 4. Parking

Option 1 - Payments

Option 2 - Information on how to dispute a Penalty Charge Notice

Option 3 - Information on vouchers, permits

and other parking matters

Option 4 - Information about Blue Badges,

Freedom passes or other types of concessions

- 5. School Admissions
- 6. Housing:

Option 1 – Homes for Haringey

Option 2 – Community Housing

- 7. Electoral Services
- 9. Other Services

Option 1 - Waste Enquiries

Option 2 – Any 'other' Service



