



City of Westminster

Ms Mary
McInerney
[Error - No
address
provided!]

Adult Social Care - Integrated Care
Westminster City Council
Westminster City Hall
10th Floor East
64 Victoria Street
London
SW1E 6QP
Telephone ???

Email xxxxxxxx@xxxxxxxxxxxxx.xxx.xx

Please ask for Stephen Murphy

Our ref: 2759133

Your ref:

Date: 5 December 2016

Dear Ms McInerney

Freedom of Information Act 2000

This request is being handled under the Freedom of Information Act 2000.

I am writing to inform you that we have searched our records and some of the information you requested is not held by Westminster City Council. We don't record the information in a structured way that allows us to report on it. The information that we do not hold is as follows:

2. How many service users have been referred to and appointed an independent advocacy service under the Care Act since implementation? How many service users over the age of 65 have been referred to an independent advocate?

6. What is the current adult population of Westminster and the population of older adults in Westminster (those aged 65 plus)

Whilst this information is not held in our system, you can obtain it from the Office for National Statistics through the following website: <https://www.nomisweb.co.uk/>.

I have detailed below the information that is held.

1. How many adults service users have been assessed under The Care Act in the borough of Westminster since the implementation of The Care Act in April 2015?

Between April 2015 and September 2016, 3,795 people in WCC have received a social care assessment (in accordance with the Care Act).

3. How many Westminster service users did the council predict would be appointed independent advocates during after the introduction of this new entitlement?

The Council closely monitored the requirement for independent advocacy on the introduction of the Care Act and arranged an independent advocate under the Care Act between for 138 people between 1 April 2015 and 30 September 2015.

4. Has the borough conducted any research exploring the uptake of independent advocacy in Westminster?

As part of standard contract monitoring procedures, the council regularly assesses referral routes and uptake.

5. What specific training is offered to social workers around The Care Act and independent advocacy?

In 2014-2015 we rolled out an extensive training programme focussed on the Care Act and ensuring that all staff were prepared for implementation before April, 2015. Part of this programme included advocacy. The last session on advocacy was delivered in July 2015.

7. How does an adult service user in Westminster get appointed an advocate? Can adults refer themselves? Who can refer adults to independent advocacy?

By making a referral to the service. Adults can self refer. Referrals are also accepted by Care Management, friends and family, and third parties.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Information Management Team
Westminster City Hall
10th Floor East
64 Victoria Street
London
SW1E 6QP
xxxx@xxxxxxxxxxxxx.xxx.xx

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Further information is also available from the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113 or 01625 54 57 45

Fax: 01625 524510

Web: www.ico.org.uk

I will now close your request as of this date.

Yours sincerely

Stephen Murphy