



Ian Johnson

E-mail: request-367421-3b1d8d29@whatdotheyknow.com

22 November 2016

Ambulance Headquarters

Bernicia House
The Waterfront
Goldcrest Way
Newburn Riverside
Newcastle upon Tyne
NE15 8NY

Tel: 0191 430 2000
www.neas.nhs.uk

Our Ref: FOI.16.235

Dear Mr Johnson

Freedom of Information Act 2000 – Information Request

Thank you for your request for information under the Freedom of Information Act which was received on 25 October 2016. I can confirm that we hold the information you have requested. You asked the following questions, reproduced in **bold** below:

Could you please disclose the highest number of ambulance callouts to the same property in the Teesside area for the past 12 months?

Could you please disclose, without identifying the individual, where the property was (I.E. Middlesbrough, Stockton etc)

Could you please disclose how many times that ambulance was then needed to transport someone to hospital.

21 November 2015 – 21 November 2016

| Property Town | Total Number of Incidents | Total Number of Conveyances |
|------------------|---------------------------|-----------------------------|
| Stockton-on-Tees | 247 | 157 |

If you are not satisfied with the information we have provided, you can request an internal review which will be carried out by someone not involved with your original request. Mr Paul Aitken-Fell is the Trust's Consultant Paramedic, his contact details are:

Paul Aitken-Fell
Consultant Paramedic
North East Ambulance Service NHS FT Trust
Bernicia House
Goldcrest Way
Newburn Riverside
Newcastle upon Tyne
NE15 8NY

If you remain unhappy with the outcome of the review, you can ultimately complain to:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely



Mark Cotton
Freedom of Information Lead