



Mike Magee  
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27<sup>th</sup> July 2016

Dear Mr Magee

### **Information request**

**Reference number:** FOI2016/00830

Thank you for your email of 24<sup>th</sup> July 2016. You requested the following information:

*'Can you tell me how much money your corporation has received from the paid for female and male toilets at King's Cross station in your fiscal 2014-2105?'*

I have processed your request under the terms of the Freedom of Information Act 2000 (FOIA).

I confirm that we hold the information that you have requested. However, under section 21 of the FOIA, we are not required to provide information in response to a request if it is reasonably accessible to you by other means. The information you requested is already available through our Transparency Portal at:

<http://www.networkrail.co.uk/transparency/datasets/><sup>1</sup>.

Under section 16 of the FOIA we have a responsibility to provide advice and assistance to requestors so far as it is reasonable for us to do so. With this in mind I thought it might be useful to raise the following points:

- The figure in question refers only to our gross income – our net income once the cost of staffing, cleaning and maintenance has been taken into account is likely to be considerably less. By way of comparison in 2012/13 33.6% of the gross income received for the Kings Cross toilets was spent on the staffing, cleaning and maintenance of the facilities.
- Any profits made from our toilets are reinvested into our station facilities.
- Your request makes reference to 'female and male toilets' but does not ask for a breakdown of the cost on this basis. We think providing the overall figure is the most natural interpretation of your request, if, however, you would like to see a breakdown between female and male toilets please write back to us and we will treat this as a fresh request. Please note we do not at this stage

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<sup>1</sup> Please check under 'Station toilet figures' / 'Station financial data'

know whether we hold this information and, as with any other request, cannot guarantee that we will be able to provide any information in advance of receiving the request.

I hope the information provided proves useful, if you have any enquiries about this response, please contact me in the first instance at [FOI@networkrail.co.uk](mailto:FOI@networkrail.co.uk) or on 01908 782405. Details of your appeal rights are below.

Yours sincerely

**Jonathan Mantle**  
**Information Officer**

### **Appeal Rights**

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the FOI Compliance and Appeals Manager at Network Rail, Freedom of Information, The Quadrant, Elder Gate, Milton Keynes, MK9 1EN, or by email at [foi@networkrail.co.uk](mailto:foi@networkrail.co.uk). Your request must be submitted within 40 working days of receipt of this letter.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

Please remember to quote the reference number at the top of this letter in all future communications.