



Recipient : Gareth Wright  
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5th May 2016

Dear Mr Wright

**Information request**

**Reference number:** FOI2015/00445

Thank you for your email of 13th April 2016. You requested the following information:

*Waterbeach village in Cambridgeshire currently has a train service into London and Cambridge twice an hour morning an evening and a regular service at weekends and off peak. The journey time for the quickest trains is 1 hour 1 minute. The maximum train length of trains stopping at Waterbeach station is 4 carriages due to platform length at this station and other stations further up to Kings Lynn.*

*A new train station, Cambridge North, at Chesterton Cambridge, is due to open in May 2017. This will take trains of up to 12 carriages in length and will also provide services into London.*

*Can Network Rail confirm please if services will change from Waterbeach to Cambridge/London once the new station is open? Will there still be a twice hourly service into Cambridge and London from Waterbeach and will a journey time of 1hr 1min still be offered?*

I have processed your request under the terms of the Freedom of Information Act 2000 (FOIA).

I can inform you that we have searched our records and we hold some of the information you requested. I will respond to each of your questions in turn:

**Can Network Rail confirm please if services will change from Waterbeach to Cambridge/London once the new station is open?**

The timetable specification for services between Waterbeach to Cambridge / London is still under discussion and is yet to be confirmed. This information will be available in December 2016 when the May 2017 subsidiary timetable is published.

**Will there still be a twice hourly service into Cambridge and London from Waterbeach?**

I have been advised that the current level of twice hourly of service will not decrease.

**Will a journey time of 1hr 1min still be offered?**

We do not hold this information as timetabling work is still under discussion and is yet to be confirmed. The specification which will determine the final journey time is still in the process of being agreed. This information will also be available December 2016 when the May 2017 subsidiary timetable is published.

Under section 16 of the FOIA we have a responsibility to provide advice and assistance to all requestors so far as it is reasonable for us to do so. With this in mind, I have attached a link to the Network Rail working timetable where you will be able to check the train services on the new timetable once published in December 2016

[Working timetable](#)

I hope that this information proves useful to you.

If you have any enquiries about this response, please contact me in the first instance at [FOI@networkrail.co.uk](mailto:FOI@networkrail.co.uk) or on 01908 782405. Details of your appeal rights are below.

Please remember to quote the reference number at the top of this letter in all future communications.

Yours sincerely

**Joanne West**  
Information Officer

**Appeal Rights**

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the FOI Compliance and Appeals Manager at Network Rail, Freedom of Information, The Quadrant, Elder Gate, Milton Keynes, MK9 1EN, or by email at [foi@networkrail.co.uk](mailto:foi@networkrail.co.uk). Your request must be submitted within 40 working days of receipt of this letter.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF