



Our ref: 101000966096
FOI response
Date: 11 April 2016

Ms Hannah Chalk
Mailto: request-321610-9a225cf3@whatdotheyknow.com

Customer Relations Team
Regeneration Culture Environment and
Transformation Directorate
Gun Wharf
Dock Road
Chatham
Kent ME4 4TR
Telephone: 01634 332066
Email: customer.relations@medway.gov.uk
www.medway.gov.uk

Dear Ms Chalk

Request for Information Reference Number: RFI/101000966096

Thank you for your request for information, received via email on 11 March 2016.

In your request, you have requested information regarding the following, please find below Medway Council's response to your request.

1. When is your storage infrastructure refresh due for renewal?

Medway Council can confirm that the storage infrastructure used is geared so that hardware needs replacing. The software purchased by Medway Council and offers the renewal of hardware as and when.

2. Who is the ultimate budget holder for this procurement?

We can confirm the budget holder for this procurement is the Head of ICT.

3. Please advise name and contact details of the CIO

In addition, the CIO for Medway Council is Perry Holmes, Assistant Director of Legal and Corporate services and can be contacted on the following email address:
perry.holmes@medway.gov.uk

4. What back office planning application are you using?

We can confirm that we are using the Accolaid Software for our back office planning applications.

5. What Enterprise content management software are you using?

Medway Council are currently using the Alterian software for Enterprise content management though this will be soon changing to Umbraco.

6. Please can you provide an org chart showing all Directors of Business within your organisation.

Please find attached the structure charts in regards to the above question.

If you are unhappy with the information we have provided or wish to complain about any other issues regarding the Freedom of Information Act (FOIA) 2000 please refer to our website on

<http://www.medway.gov.uk/thecouncilanddemocracy/performanceandpolicy/freedomofinformationact.aspx>

Yours sincerely

A handwritten signature in black ink, appearing to read 'SJ Jordan', with a long horizontal flourish extending to the right.

Sophie Jordan
Customer Relations Compliance and Monitoring Officer