

Date: 14 March 2016  
Ref. No.: 051/2016

Dr Neil Bhatia  
By email: [request-313114-bf7a8920@whatdotheyknow.com](mailto:request-313114-bf7a8920@whatdotheyknow.com)

Dear Dr Bhatia,

**This is the response following the internal review of your request for information under the Freedom of Information Act 2000 (the Act).**

I am writing in response to your email, received on 03 March 2016, asking for Hampshire Hospitals NHS Foundation Trust (the Trust, HHFT) to conduct an internal review of your request for information dated 29 January 2016.

The internal review process requires that your initial request is reviewed and a new consideration is made based on all the available evidence. The internal review process does not seek to review the original decision made by the Trust.

I have undertaken this review on behalf of the Trust as an individual who was not involved in the decision making of your original request.

**Request**

Your initial request for information made to the Trust on 29 January 2016, asked for information on the Hampshire Health Record (HHR), specifically the process when someone dissents to their information being used.

In response to your request, the Trust provided you with a link to the HHR website where further information can be found on the process, including the opt-out form.

**Internal Review**

You have requested an internal review and have clarified that you would like to know whether the Trust has a process for patient's to dissent to their information being provided to the HHR and whether the Trust has an opt-out form.

In response to your questions, the Trust does not hold this information and does not have its own opt-out form. Patients who do not wish for their information to be provided opt out through their GP and the HHR website; this is not done through the Trust directly. People who choose to opt out are checked and removed as part of a filtering process whenever data is uploaded to the record.

The process for uploading data from the Trust is as followed:

- The Trust submits data to the HHR through a secure upload
- The HHR filters data contained within the file
- During this filtering process, information that matches certain criteria – including whether the person has opted out – is rejected
- The rejected data within the file is deleted

This completes the response to your request.

In your request for an internal review, you stated: '*...HHR or any other IT programme that Hampshire Hospitals NHS Foundation Trust is responsible for.*' It may be helpful to clarify that HHFT is not responsible for the HHR; this is the NHS South, Central and West Clinical Commissioning Support Unit. It may also be helpful to know that HHFT only uploads data for the purposes of the health record; the Trust has opted out of making our data available for secondary uses such as the analytics database which is used for research.

If you are still not satisfied with the handling of your request you have the right to contact the Information Commissioner's Office (ICO). The Information Commissioner can be contacted at the following address:

Information Commissioner,  
Wycliffe House,  
Water Lane,  
Wilmslow,  
Cheshire  
SK9 5AF  
<https://ico.org.uk/>

Yours sincerely,



**Mark Arnold**  
**Information Governance Manager**  
**Hampshire Hospitals NHS Foundation Trust**