

## Credits Only Claimants

### Summary

100. Claimants who are claiming Jobseeker's Allowance but do not receive payment may continue claiming and receive National Insurance Credits, as long as they remain available for and actively seeking, work.

101. This could be because the claimant:

- is not entitled to JSA(C) because they do not meet the contribution conditions
- has exhausted their JSA(C) and are not entitled to JSA(IB)

### Credits Only

102. From a Labour Market perspective, the procedures to follow for these claimants are exactly the same as any claimant receiving payments of Jobseeker's Allowance.

103. As long as they continue to meet the Labour Market conditions, they are entitled to receive the same level of support as any other Jobseeker's Allowance claimant.

104. These claimants are not to be confused with 'non-claimants'.

## Non-claimants

### Summary

105. A non-claimant is someone who, by choice, applies **only** for National Insurance credits. They may be customers who regardless of their entitlement do not wish to claim payment of Jobseeker's Allowance or may have failed the habitual residency test (HRT) or not met the genuine prospect of work (GPoW) conditions.

106. **The term non-claimant must not be used when speaking to the public.** The correct term to use is 'applying for credits without claiming Jobseeker's Allowance'.

107. The rules for receiving National Insurance credits for a 'non-claimant', are broadly the same as for people claiming Jobseeker's Allowance. The claimant must be:

- available for work and
- actively seeking work

### Delivery of Jobcentre Plus services

108. A non-claimant must still have an Initial Work Search Interview but it should be handled clerically.

109. There is no requirement for a non-claimant to enter into a Claimant Commitment but you should explain the benefits of having one in place.

110. Non-claimants are not subject to the HRT.

111. Non-claimants do not have access to any of the programmes funded by Jobcentre Plus, or external providers but they should still be signposted to any appropriate help identified.

112. You should tell Non-claimants that days of jobsearch declared and recorded can never count for linking purposes, so if they make a later claim for Jobseeker's Allowance, waiting days would have to be served.

113. You must note on all clerical and IT-based information that a claimant is a 'non-claimant'.

114. You must ask Non-claimants to read and sign the Labour Market declaration on CR2 not ES24.

## **Crediting of National Insurance Contributions**

115. Details of how non-claimants are issued with National Insurance Contributions can be found [here](#).