



Information Rights Team  
Post Office Limited  
1st Floor  
Finsbury Dials  
20 Finsbury Street  
London EC2Y 9AQ  
033 3665 3951

Your reference: FOI201510231458  
Our reference APP201601280930

Mr Robert Whittaker  
[request-298764-eac954ea@whatdotheyknow.com](mailto:request-298764-eac954ea@whatdotheyknow.com)

22 March 2016

Dear Mr Whittaker,

**Internal Review under the Freedom of Information Act  
APP201601280930**

Thank you for your email received 14 March 2016 requesting an Internal Review of Post Office Limited's reply to your request Ref: FOI201510231458 for information. This supersedes your previous request for an Internal Review for the same issue as it raises further complaints of the outcome of 14 March which need to be addressed. This is receiving our attention and we will write to you again once the Internal Review has been concluded.

In accordance with guidelines from the Information Commissioner's Office, Post Office Limited will answer all appeals and requests for Internal Review of Freedom of Information requests as soon as it reasonably can. This will usually be within 20 working days and in any case no later than 40 days from receipt of the appeal.

If in the meantime, you have any questions or would like to contact us about your request, please contact us by telephone on 0333 665 3951 or alternatively email or write to us. Please be assured that we are giving this our attention and will get back to you shortly.

Yours sincerely

Kerry Moodie  
Information Rights Manager  
Information Rights Team  
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