

CLASSIFICATION

Pre-action letters received from October 2010 to October 2015

2010 -

Complaint against	Date of pre-action letter	Outcome
Ashford & St Peter's Hospital NHS Foundation Trust; Hatton Medical Practice	October 2010	JR claim filed – permission refused
Healthcare Commission	October 2010	PHSO responded JR claim not filed
NHS East Sussex Downs and Weald	November 2010	JR claim filed – permission refused
Kingston Hospital NHS Foundation Trust; Healthcare Commission	November 2010	PHSO responded JR claim not filed
Barts & the London NHS Trust	December 2010	JR claim filed – discontinued

2011 -

Complaint against	Date of pre-action letter	Outcome
HM Courts & Tribunals Service	January 2011	JR claim filed – permission refused
HM Courts & Tribunals Service	February 2011	PHSO responded JR claim not filed
Electoral Commission	March 2011	Complaint referred for reconsideration
UK Border Agency	April 2011	JR claim filed – permission refused
Information Commissioner's Office	September 2011	PHSO responded JR claim not filed
Shrewsbury & Telford Hospitals NHS Trust	September 2011	PHSO responded JR claim not filed
Sheffield Teaching Hospitals NHS Foundation Trust	October 2011	JR claim filed – permission refused
Office of Qualifications and Examinations Regulation (Ofqual)	October 2011	PHSO responded JR claim not filed
Darlington PCT	December 2011	PHSO responded JR claim not filed

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2012 -

Complaint against	Date of pre-action letter	Outcome
Moorfields Eye Hospital NHS Foundation Trust	February 2012	PHSO responded JR claim not filed
HM Courts & Tribunals Service	February 2012	PHSO responded JR claim not filed
Greater Manchester West Mental Health NHS Trust	March 2012	PHSO responded JR claim not filed
North West Strategic Health Authority	March 2012	Complaint referred for reconsideration
Information Commissioner's Office	May 2012	PHSO responded JR claim not filed
Royal Brompton & Harefield NHS Foundation Trust	June 2012	PHSO responded JR claim not filed
Roseberry (GP) Practice	June 2012	PHSO responded JR claim not filed
Prisons & Probation Ombudsman	June 2012	PHSO responded JR claim not filed
Adjudicator's Office; HM Revenue & Customs	July 2012	PHSO responded JR claim not filed
Criminal Injuries Compensation Authority	July 2012	JR claim filed – permission refused
Home Office; HM Courts & Tribunals Service	December 2012	PHSO responded JR claim not filed

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2013 -

Complaint against	Date of pre-action letter	Outcome
Driver & Vehicle Licensing Agency	January 2013	PHSO responded JR claim not filed
UK Border Agency	April 2013	PHSO responded JR claim not filed
Sherwood Forest Hospitals NHS Foundation Trust	April 2013	PHSO responded JR claim not filed
Charity Commission	April 2013	New case opened – new evidence
Information Commissioner's Office	April 2013	PHSO responded JR claim not filed
Sherwood Forest Hospitals NHS Foundation Trust	May 2013	Complaint withdrawn
UK Border Agency	May 2013	PHSO responded JR claim not filed
National Offender Management Service; Prisons & Probation Ombudsman	May 2013	PHSO responded JR claim not filed
South London & Maudesley NHS Foundation Trust; National Offender Management Service	May 2013	PHSO responded JR claim not filed
Jobcentre Plus; Independent Case Examiner	October 2013	JR claim filed – new investigation agreed by consent
Pennine Care NHS Foundation Trust	October 2013	JR claim filed – permission refused
Information Commissioner's Office; Jobcentre Plus	October 2013	JR claim filed – discontinued
Cambridge & Peterborough NHS Foundation Trust	November 2013	PHSO responded JR claim not filed

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2014 -

Complaint against	Date of pre-action letter	Outcome
Leicestershire Partnership NHS Trust	January 2014	PHSO responded JR claim not filed
University College London Hospitals NHS Foundation Trust	February 2014	JR claim filed – permission refused
University College London Hospitals NHS Foundation Trust	February 2014	JR claim filed – permission refused
RTC North Ltd (private company)	February 2014	Complaint referred for reconsideration
Leeds West CCG	April 2014	JR claim filed – permission refused
Prisons & Probation Ombudsman	April 2014	JR claim filed – discontinued
Office of Qualifications and Examinations Regulation (Ofqual)	April 2014	JR hearing – claim dismissed
Lewisham Healthcare NHS Trust	May 2014	JR claim filed – permission refused
Royal Berkshire NHS Foundation Trust	May 2014	Complaint referred for reconsideration
Legal Aid Agency	May 2014	Complaint referred for reconsideration
HM Courts & Tribunals Service	May 2014	PHSO responded JR claim not filed
Loughton Health Centre	July 2014	JR claim filed – permission refused
Lavender Hill Group Practice	July 2014	Complaint referred for reconsideration
Adjudicator's Office	July 2014	JR claim filed – permission refused
Office for Standards in Education, Children's Services and Skills (Ofsted); Department for Education; National College for Teaching & Leadership	August 2014	JR claim filed – permission refused
Southend University Hospital NHS Foundation Trust	September 2014	PHSO responded JR claim not filed
Seal Medical Group	October 2014	JR hearing – claim dismissed
Devon and Cornwall Probation Trust; Prisons & Probation Ombudsman	November 2014	PHSO responded JR claim not filed
British Association for Adoption & Fostering	December 2014	JR claim filed – permission refused

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2015 -

Complaint against	Date of pre-action letter	Outcome
Independent Case Examiner; Child Support Agency	April 2015	Complaint referred for reconsideration
East and North Hertfordshire NHS Trust	May 2015	JR claim filed – awaiting permission decision
Bexley Care Trust; Care Home	June 2015	JR claim filed – awaiting permission decision
Legal Aid Agency	July 2015	PHSO responded JR claim not filed
Legal Aid Agency	August 2015	PHSO responded JR claim not filed
Independent Case Examiner	August 2015	Complaint referred for review
UK Visas and Immigration	September 2015	PHSO responded JR claim not filed
Shropshire and Staffordshire Local Area Team	September 2015	PHSO responded JR claim not filed
GP Practice	September 2015	PHSO responded JR claim not filed
Prisons & Probation Ombudsman	October 2015	PHSO responded JR claim not filed
Local Government Ombudsman	October 2015	PHSO responded JR claim not filed
Legal Aid Agency	October 2015	PHSO responded JR claim not filed

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