



Network Rail
Freedom of Information
The Quadrant
Elder Gate
Milton Keynes
MK9 1EN

T 01908 782405
E FOI@networkrail.co.uk

Michael Pollock
By email: request-293266-
a5a3caca@whatdotheyknow.com

15 October 2015

Dear Mr Pollock

Information request

Reference number: FOI2015/00887

Thank you for your request of 20 September 2015. You requested the following information:

“Please provide copies of all FOI requests received since you became covered by the FOI Act.”

I have processed your request under the terms of the Freedom of Information Act 2000 (FOIA).

I can confirm that we do hold the information. The attached spreadsheet contains the detail of the 820 FOI requests which had been received by Network Rail at the date of your request.

I provide further explanation below:

- Section 40(2) of the FOIA allows us to withhold information if it constitutes the personal information of identifiable individuals, and its disclosure would contravene one or more of the data protection principles of the Data Protection Act 1998. For this reason, the information provided has been redacted (as indicated by red crosses) to remove information such as names and contact details, which could be used to identify individuals who may not expect this information to be made public.

- Our requests are logged on to a system called eCase and assigned a unique reference number. Where there is a break in the sequence of reference numbers on the attached spreadsheet this is because the record is a test record, refers to an internal review, or refers to a communication with the Information Commissioner's Office, and so is out of scope of your request.
- The spreadsheet includes all requests whether these have ultimately been processed under the FOIA or the Environmental Information Regulations 2004 (EIR).
- In some instances we have needed to go back to the requester for clarification on elements of their request. Clarified requests are assigned a new record on our system and in these cases text will be repeated in both the original and new description.
- Anyone is able to make a request under the FOIA for recorded information which they believe a public authority holds. The subject of a request cannot, therefore, be taken as an indication that we do, or do not, hold the information requested.

If you have any enquiries about this response, please contact me in the first instance at FOI@networkrail.co.uk or on 01908 782405. Details of your appeal rights are below.

Yours sincerely

Alison Amatsah
Information Officer

Appeal Rights

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the FOI Compliance and Appeals Manager at Network Rail, Freedom of Information, The Quadrant, Elder Gate, Milton Keynes, MK9 1EN, or by email at foi@networkrail.co.uk. Your request must be submitted within 40 working days of receipt of this letter.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Please remember to quote the reference number at the top of this letter in all future communications.