

Strategic Development & Corporate GovernanceRothwell Road
Kettering
Northants
NN16 8UZMain Switchboard: 01536 492000
Direct Dial: 01536 491560
Fax: 01536 493767
Web: www.kgh.nhs.uk

Our Ref: 2728

When calling, please ask for Llinos Bradley

17 September 2015

request-290438-bddee799@whatdotheyknow.com

Dear Mr Ellerker

Thank you for your request for information dated 7 September 2015 which was received on 8 September 2015 requesting information regarding agency use by the pharmacy department.

In accordance with S.1 (1) (a) of the Freedom of Information Act 2000 (FOIA), I can confirm that we do hold some of the information relevant to your request.

1. The names of the agency's that provide the pharmacy department with agency staff?

[Your World](#)

2. Out of those agencies which are "on framework agencies" and which are "off framework agencies"?

[On framework](#)

3. What policies/procedures do you have in place to ensure you are using approved framework agencies within the pharmacy department?

[The Department of Health mandated no off framework agencies.](#)

Yours sincerely

**Llinos Bradley**
Freedom of Information Officer

You are advised that this information is provided in accordance with the Freedom of Information Act 2000 and is for your own non-commercial research or private study purposes. The information may also be used for any other purpose allowed by a limitation or exception

in copyright law, such as news reporting. Any re-use of this information will be subject to copyright and the Re-Use of Public Sector Information Regulations (1st July 05) and authorisation from Kettering General Hospital NHS Foundation Trust will be required. In the event of any re-use, the information must be reproduced accurately and not used in a misleading manner.

Disclaimer. This information should not be used to construct a database for direct marketing or unsolicited emails infringing the copyright in the material, or otherwise processed in contravention of the rights of the individual under the Data Protection Act.

If you are not satisfied with the Trust's response you may ask for an independent internal review by writing to the:-

Freedom of Information Officer
Kettering General Hospital NHS Foundation Trust
Rothwell Road
Kettering
Northants
NN16 8UZ

If you remain dissatisfied after this internal review of the Trust's decision you may wish to make an approach to the Information Commissioner.

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire,
SK95 5AF

<http://www.ico.gov.uk>

Please note that the Information Commissioner is a regulator, not an ombudsman. He will make an assessment as to whether or not the provisions of the Freedom of Information Act 2000 have been complied with. He can issue an enforcement notice to the Trust ordering it to comply with your request.