



Here, at West Midlands Ambulance Service we are interested to know what you think about our services so we can continually improve the service we deliver. This survey will only take a few moments of your time and will enable us to advance further.

1. Could you please advise how satisfied you are with how your Freedom of Information request was handled by West Midlands Ambulance Service by clicking the appropriate box?

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Acknowledgement of request					
Timing of response					
Quality of response					
Professionalism					
Overall Experience					

2. Would you consider using the Freedom of Information Act to request information from the Trust in the future?

3. Please use the space below for any further comments you may have