

Jobcentre Plus

Telephone: Fax: Textphone:
www.direct.gov.uk/benefits



Part of the Department
for Work and Pensions

NINO:

Date: / /

Dear

Important information for Employment and Support Allowance (ESA) Support Group customers

Our records show that as a result of your Work Capability Assessment you have been allocated to the Support Group within ESA.

I am writing to let you know that because you are in the Support Group, taking part in Work Focused Interviews becomes voluntary. This means you can choose whether to attend these interviews.

What is a Work Focused Interview?

A Work Focused Interview is a meeting with one of our Advisers to discuss the support that we may be able to offer to help you take the first steps back into work.

Do I need to come to the Work Focused Interview?

No, you will no longer need to take part in a Work Focused Interview in order to receive the full amount of ESA. If you choose to continue with the interviews you can access support to help you take the first steps back into work.

Please contact me by / / if you wish to attend interviews on a voluntary basis.

If, at some point in the future, following another Work Capability Assessment, you are moved out of the Support Group, you will be required to attend interviews in order to receive the full amount of ESA. If this situation arises we will contact you and invite you in for an interview.

If you want to know more

If you want more information, please get in touch with me. My telephone number and address are at the top of this letter.

Yours sincerely