



Network Rail
Freedom of Information
The Quadrant
Elder Gate
Milton Keynes
MK9 1EN

T 01908 782405
E FOI@networkrail.co.uk

Mr Julian Farmer

By email: request-267123-c40839d8@whatdotheyknow.com

5th June 2015

Dear Mr Farmer,

Information request

Reference number: FOI2015/00265

Thank you for your request of 7th May 2015. You requested the following information:

"Please could you provide data for recorded incidents (level crossing failures, close misses or any other disruption) at the following level crossings:

- 1) Egham (Crossing ID 2205)
- 2) Pooley Green (Crossing ID 2204)
- 3) Rusham (Crossing ID 2153)
- 4) Thorpe Lane (Crossing ID 2203)
- 5) Oakmead (Crossing ID 2445)
- 6) Shortwood Common (Crossing ID 2359)

I am particularly interested in any recorded incidents since January 2014, but if it does not significantly increase the amount of time required to fulfil this request, I would be grateful if you could provide data since January 2010."

I have processed your request under the terms of the Freedom of Information Act 2000.

I can confirm that Network Rail holds the information you requested.

Please see the attached documents- one holds details of recorded incidents taken from the Safety Management Information System (SMIS), and the other holds details of recorded incidents held in the Fault Management System (FMS). Please note that under section 40(2) of the Freedom of Information Act I have redacted any personal

details of any individuals named within these reports, including names, addresses, telephone numbers, initials, police reference numbers, call reference numbers, TRUST incident numbers and the individual fault numbers.

Section 40(2) of the FOIA allows Network Rail to withhold information if it constitutes the personal information of identifiable individuals, and its disclosure would contravene one or more of the data protection principles of the Data Protection Act 1998.

Where information has been redacted it is represented with the symbol ###.

Please note that the FMS data is inclusive of incidents that have been attributed to the nearest level crossing, but were not necessarily level crossing related incidents. This is simply because fault incidents recorded in FMS along the running lines are attributable to the nearest recorded location for incidents. Therefore this document will contain more events than just the recorded level crossings faults.

Please note that both documents contain acronyms. In order to assist you, I have included below a link to a glossary or jargon buster, I hope you find this helpful:

<https://www.safety.networkrail.co.uk/Services/Jargon-Buster>

To further assist you I have also listed a few of the more common acronyms that appear in the incident data below:

PCM- Pulse Code Modulation

TSG- Technical Support Group

YN, YO, ZN and ZO refer to the barriers (booms) and their associated equipment, N stands for Nearside, and O stands for Offside from the road view. Y and Z refer to the side of the track.

While every effort is made to record incidents which occur at level crossings, not all level crossings are manually controlled and occasionally events may go unreported due to not having staff on site to report events as they occur. Cameras and Enforcement Units manned by British Transport Police provide additional local knowledge and educate users of inappropriate level crossing behaviour. Level Crossing Managers are working with local users to educate people on the correct use of level crossings and will continue to work together with our lineside neighbours to build greater understanding of the risks at this sites.

If you have any enquiries about this response, please contact me in the first instance at FOI@networkrail.co.uk or on 01908 782405. Details of your appeal rights are below.

Yours sincerely

Emma Wolstenholme
Freedom of Information Team

The information supplied to you continues to be protected by copyright. You are free to use it for your own purposes, including for private study and non-commercial research, and for any other purpose authorised by an exception in current copyright law. Documents (except photographs) can be also used in the UK without requiring permission for the purposes of news reporting. Any other re-use, for example commercial publication, would require the permission of the copyright holder. Please contact me if you wish to use re-use the information and need to seek the permission of the copyright holder.

Appeal Rights

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the FOI Compliance and Appeals Manager at Network Rail, Freedom of Information, The Quadrant, Elder Gate, Milton Keynes, MK9 1EN, or by email at foi@networkrail.co.uk. Your request must be submitted within 40 working days of receipt of this letter.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Please remember to quote the reference number at the top of this letter in all future communications.