

DWP Central Freedom of Information Team

e-mail: [freedom-of-information-request@dwpgsi.gov.uk](mailto:freedom-of-information-request@dwpgsi.gov.uk)

Our Ref: VTR 488

2/3/15

Dear Robert Ellard

Thank you for your Freedom of Information (Fol) request received on 8/2/15. You asked:

*Esther McVey said during the Work and Pensions Committee session of the 4th of February 2015 about sanctions: 'But we know it is acting as a deterrent from the claimants themselves, who say they are at least 70% more likely to follow it because that deterrent is there'. Meaning that 70% of claimants have said they are more compliant with the system because of sanctions Could I see the document (research, survey, statistics) where this percentage of 70% is taken from?*

The data can be found at [Jobcentre Plus Offer: Final evaluation report](#) (see p. 157).

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Central Fol Team

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**Your right to complain under the Freedom of Information Act**

If you are not happy with this response you may request an internal review by e-mailing [freedom-of-information-request@dwpgsi.gov.uk](mailto:freedom-of-information-request@dwpgsi.gov.uk) or by writing to DWP, Central Fol Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF [www.ico.org.uk/Global/contact\\_us](http://www.ico.org.uk/Global/contact_us) or telephone 0303 123 1113 or 01625 545745