

STATION 10: Problem solving

CANDIDATE INFORMATION

You and 3 friends are on a day trip to Paris. You have a couple of hours to spare before you all have to get the train back to London and you all decide to take the Metro from Gare de L'est in order to travel to Porte Dauphine to take in a Museum. One of your friends (who is an Insulin dependent diabetic) becomes separated from the group in the Metro. What actions would you take to find your friend? Neither you nor your friends can speak French and your lost friend does not have a mobile phone.

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ASSESSOR INFORMATION / GUIDANCE

This station is designed to explore the applicants ability to problem solve and deal with a crisis.

The scenario is as described -

You and 3 friends are on a day trip to Paris. You have a couple of hours to spare before you all have to get the train back to London and you all decide to take the Metro from Gare de L'est in order to travel to Porte Dauphine to take in a Museum. One of your friends (who is an Insulin dependent diabetic) becomes separated from the group in the Metro. What actions would you take to find your friend? Neither you nor your friends can speak French and your lost friend does not have a mobile phone

Clearly there is a need to plan a strategy and hopefully a successful outcome. There are a number of things to bear in mind; the friend does not have a mobile phone but there is nothing to say the remainder of the group do not, the "medical emergency" nature needs to be appreciated for the outcome to be realised, it is suggested that one person would go to the museum and another to the point of departure in case the lost friend goes there but clearly all entrances may not be coverable; the local authorities would need to be informed (surely someone can speak English and assist), there needs to be a plan on meeting up or contacting at a certain time in order to decide what to do if the friend is not found by the time the train is due to return to London, would they inform a parent etc etc.

Score the applicant's performance on the form.