

The Big Vote – Primary Parliament, 14th October 2010

The services we pay for For the Big Vote year 5 and 6 children from 12 city schools were asked to look at the following service areas and then comment on how they thought different services should be prioritised. Contributing schools undertook the exercise with their pupils before the parliament event, then delegates to the parliament discussed the issues in workshops before debating in the chambers with Cllr Mellen. The importance to the children of the respective service areas is ranked high, medium or low based on both the overall feedback from schools and the focus of the ensuing Primary Parliament debate.	Comments	High, medium or low priority
Arts and events <i>Every year the Council puts on loads of entertainment events, exhibitions and activities for the benefit of the city, like the Riverside festival, the beach in the Market Square and music events like City Pulse and Splendour.</i>	Valued by some children but overall not a priority area	Low
Community Support Officers <i>Community Support Officers work alongside the Police force and other neighbourhood partners to keep communities safe from crime, help local residents with problems and prevent anti-social behaviour.</i>	Being safe in the community is a major concern of the children and this received the second largest number of votes from the parliament.	High
Keeping children safe <i>This involves a lot of different services and partners working together to ensure that children grow up in a safe, loving and supportive environment free from abuse or neglect. The council also looks after over 500 children and young people directly. They may live in residential homes or be looked after by foster carers or live with adoptive families.</i>	Another area strongly identified as important by children and referenced a number of times in the debate.	High

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<p>Libraries, museums and galleries</p> <p><i>There are 20 libraries that Nottingham City residents and visitors can use to access free book loans, free IT and internet services, information collections and children's areas plus lots more. Museums and galleries help tell the story of the Nottingham and are important for the cultural life of the city. They also help attract tourists and business visitors</i></p>	<p>This was the number one issue in the Big Vote, with a large majority of children identifying this as the service they most wanted to protect</p> <p>Parliament voted in favour of keeping all libraries open even if it means reducing opening hours, as opposed to closing smaller libraries in favour of maintaining current opening hours at larger ones.</p> <p>Many children felt there should be a local library available within walking distance of every school in the city.</p>	<p>High</p>
<p>Older People's care</p> <p><i>More and more people require care services as they grow older and the council provides a range of services and facilities for older people, including day care, meals on wheels and support to live independently or semi-independently.</i></p>	<p>Recognised the importance of looking after older people in the city</p>	<p>Medium</p>
<p>Parks, gardens and open spaces</p> <p><i>Nottingham City has a historic network of open and green spaces with over 20% of the City's total land area made up of accessible, open and green spaces, including parks and gardens, natural sites, children's and young people's spaces, outdoor sports facilities, allotments, cemeteries and civic spaces.</i></p>	<p>Children felt that these facilities were important as they provided free places for families to spend time together.</p>	<p>Medium</p>
<p>Recycling and waste disposal</p> <p><i>In the last few years, Nottingham has increased its recycling rate from 4% to 30%. By 2018, we aim to recycle 50% of the household waste produced within the city. Recycling is more energy efficient than making things from new materials and composting produces far less green house gases than landfilling or incinerating.</i></p>	<p>Awareness about the importance of this to the city but not a priority for children</p>	<p>Low</p>

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<p>Sport and leisure centres</p> <p><i>Nottingham City has 9 leisure centres in the city of Nottingham which provide sporting and leisure facilities for individuals and families, from swimming to tennis, badminton to football, including numerous competitions and tournaments.</i></p>	<p>Some children felt it was not the responsibility of the council to get children and young people into sport.</p> <p>However some children felt that more should be done to encourage girls to get into sport and these centres could provide that opportunity</p>	<p>Low</p>
<p>Street cleaning</p> <p><i>Nottingham is the cleanest big city in England. Keeping the streets clean and tidy is one of the priorities for the city as it helps encourage visitors and makes residents feel good about where they live. Keeping a city looking good can help prevent crime and anti-social behaviour.</i></p>	<p>Again, awareness about the importance of this but not a priority for children</p>	<p>Low</p>
<p>Youth, play and children's centre workers and facilities</p> <p><i>These workers are usually based in local neighbourhoods and are there to support children, young people and their families with a wide range of services to help them get the best possible start in life. Children's centres, play centres and youth clubs provide places for neighbourhood activities.</i></p>	<p>Recognised the value of children's centres in supporting parents, especially with very young children.</p>	<p>Medium/Low</p>
<p>Other issues</p> <p>1) Trading standards</p>	<p>Children wanted to know how the city would ensure disability access and other equality issues would be guaranteed if trading standards provision was cut.</p> <p>They thought that it was important that whatever replaced a direct TS service - e.g. other council staff taking on inspection roles - could maintain high standards and not let services, shops, etc get away with not meeting disability access requirements.</p> <p>Also concern about children and young people being able to buy cigarettes too easily and shops getting away with it.</p> <p>Debate split on value and ethics of installing more cameras to deal with this problem.</p>	<p>Medium/High</p>

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Resident Budget Consultation Comments

Budget Consultation Event: Tuesday 15 th February, 2011				
Name	Address	Comment 1	Comment 2	Comment 3
[REDACTED]	[REDACTED]	An Increase in Charges We were given an understanding that any cuts would be tailored to the communities – this is not happening. Instead you are applying broad cuts across the city which is unfair to deprived neighbourhoods with charges in libraries etc.	A Reduction in Service Opening hours in libraries in particular are tough for those people who need library services most of all – why, are you making it tougher for these people?	Something Else The unions (Unison) have proposed you reduce agency staff and consultants to make further savings why are you not taking that on board when this year's savings could raise that from £1.5 million to £4.5 million.
[REDACTED]	[REDACTED]	An increase in charges/ a relocation of service/ a reduction in service/ stopping a service I object to library cuts, including proposed closure of Carlton Road library which is the centre of this community and used by people of all ages who live within walking distance.		
[REDACTED]	[REDACTED]	Something Else I am glad they are not getting CPO and Police and they will still be walking the beat.		
[REDACTED]	[REDACTED]	Stopping a Service I do not want Carlton Library to close.		
[REDACTED]	[REDACTED]	Something Else Is our reduction in funding due to the fact that the government has realised how much money the council has wasted over the years?	A relocation of service Hopefully selling of redundant council buildings will help to address the shortcomings.	Stopping a service Before a service is cut could the council look hard at PC non-jobs.
[REDACTED]	[REDACTED]	Something Else Set a legal needs-based budget. Then support the people of	Something Else Get legal advice about setting a legal needs-based budget.	Something Else If commissioners are bought in – stand with the people of

		Nottingham (& of other councils) in getting together as one to fight for the money to pay that budget.		Nottingham to oppose the cuts they make.
		Something Else Paperless council services including the use of people's email addresses.		
		Something Else Public referendum on cuts at the same time as changes to the voting system (May 5th).	Something Else Needs-based budget	
		An increase in charges I understand some increases in charges are needed but I would prefer current and future services to be better quality checked more to ensure they deliver what they are supposed to. Make efficiency where needed (better time management, stop time wasting). Revisit 'care': value for money for people receiving care, Check quality of services people receive. Not to go private sector. Keep in house.		
		Something Else City Council should set a budget based on the needs of the people of Nottingham. Work to unite different interest groups who have been divided by cuts – elderly people with mental health issues, library users, other service users behind a single cause.		
		Something Else The council to decide on a needs based budget.	Stopping a service To keep all services as they are by using a needs based budget.	An increase in charges To have no increase in charges by using a needs based budget.

Rocket Park Consultation Event: Thursday 17th February, 2011

Name	Address	Comment 1	Comment 2	Comment 3
No details		Something Else Christmas tree lights outside Loxley House cost too much and it could be spent on Young People's activities.		
		Something Else Think it a good idea to combine services such as youth and play. Amalgamating any services is a good thing to save money.		
		An increase in charges/ a reduction in service/ stopping a service They should raise the minimum wage or increase benefits for people who use these services. Especially the elderly and people who don't drive and use the bus service regularly. Car parking is very high at the moment. An increase would be disgusting especially in the multi-storey car park and lifts are not big enough to get in now.	A reduction in service I don't think it will be good to amalgamate services. Especially in youth/ play and fostering and adoption services. There isn't enough staff to care at the moment. Schools clothing allowance for poorer families: schools should make uniforms free.	Stopping a service Many services that are being stopped is unfair. People rely on these services and it could make a big impact on people, especially the elderly and low income families and a lot of job losses.

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Nottingham City Council Budget 2011/12 Consultation Response from Nottingham Community and Voluntary Service

10 February 2011

The logo for Nottingham Community and Voluntary Service is a purple speech bubble. Inside the bubble, the text "Nottingham Community and Voluntary Service" is written in white, with "Nottingham" on the first line, "Community" on the second, "and Voluntary" on the third, and "Service" on the fourth.

**Nottingham
Community
and Voluntary
Service**

Introduction

Nottingham Community and Voluntary Service is the local support (infrastructure) organisation for the voluntary and community sector in Nottingham.

Our overall aim is to improve the quality of people's lives in Nottingham. We do this by strengthening our local voluntary and community sector and helping to improve:

- the effectiveness of local voluntary sector groups and organisations
- the quality of volunteering in Nottingham
- the quality of decision making by involving the voluntary and community sector

We do not usually formally respond to the Council's budget consultation but with this year bringing unprecedented cuts to public sector funding, and a knock on effect on the local voluntary sector, we feel it is imperative that we make our concerns known.

We have formed our response through consultation with over 80 local voluntary sector groups and our own staff, trustees and volunteers.

Our response

Our response is structured around two themes – process and impact.

Process

The Council began looking closely at funding to the voluntary sector last year when a report was tabled at the October meeting of the Executive Board Commissioning Sub-Committee detailing the amount of funding received by voluntary sector organisations from the Council, including grants, contracts and in-kind funding. This spend totalled over £66m for 2010/11 and funded the work of over 600 local groups. Disregarding Housing Benefit payments and Direct Payments for individuals from this total (as these simply pass through voluntary organisations to the individuals that are entitled to them), we believe that direct support to the sector from the Council in 2010/11 totalled approximately £47.5m. This is testament to both the strength of our local voluntary sector and the spirit of partnership working developed over many years by the Council.

The report was tabled at a time when there were two ongoing reviews of commissioned services and a review of grant funding to the voluntary sector. We broadly support the principles guiding these reviews and the way in which they were carried out, although the process of reviewing different strands of work separately but concurrently did place a considerable strain on some organisations, particularly given the timescales that were involved.

We commend the Council for openly communicating with the voluntary sector during this time – the use of the NCVS e-bulletin to communicate information about the implications of the government's CSR and the meetings with Portfolio Holders are

both good examples of the Council's willingness to engage at officer and member level.

Despite this there are some elements of the review process that we feel were either missing or poorly communicated to voluntary sector organisations.

1. It would be good practice if decisions to reduce Council funding to a voluntary sector organisation could be taken with clear knowledge of whether that organisation is facing any other significant funding cuts that could threaten its future (through local or national funding streams). This could be easily achieved through consultation with providers but we are aware that, as of the beginning of February, some providers are still waiting to be consulted with about proposed changes in funding. We know that some of these organisations will be facing funding cuts from several sources at the moment, for example some have had NHS Nottingham City or County Council contracts terminated.
2. Full assessments of the impact of any reductions in funding, including equality impact assessments, should be carried out before decisions are made and we recommend that these are publicly available on the Council's website. We acknowledge that the speed and scale of the reduction in government funding means that some impact on frontline services will be unavoidable but we ask that this consideration of impact is carried out as transparently as possible – and across all services rather than in isolation. Reviews must not be seen as a simple finance exercise and reviewing officers should have a broad knowledge of the complex environments that voluntary organisations work in.

This holistic approach is particularly important where services to vulnerable people are threatened, such as services for BME communities or women, or in the case of the proposed reduction of funding for Supporting People services. Here we know that a reduction in services will lead to serious negative outcomes in our neighbourhoods (as recognised in the Supporting People consultation itself) and no other agencies are likely to be able to fill the gap in support.

3. We acknowledge that the later than expected Local Government Finance Settlement reduced the amount of time available to the Council for consultation and decision making. However we are disappointed that clear information has not always been relayed to voluntary sector organisations in a timely manner. This applies to groups receiving grants and those on contract funding.

By way of example, we are aware that decisions relating to the review of voluntary sector services (adult and children's social care) were taken at the Council's Executive Board Commissioning Sub-Committee in mid December but some organisations have still not been clearly informed of the outcome. In one case that we are aware of, an organisation recently lost a member of staff because of this uncertainty (they were first verbally told that funding was secure but then received a decommissioning notice two weeks later). They have still not been able to meet with the commissioning officer to resolve this situation and this threatens to impact on continuity of service.

We hope the council will recognise that as many voluntary sector organisations have little or no reserves, the impact of a delayed decision on funding can be almost as damaging as a funding cut. Most organisations that we are in touch with do not yet know if they will be funded by the Council beyond March 2011, and many face similar uncertainty from other local funders.

In addition to the review process, there are a couple of points that we would like to make in relation to the budget consultation itself:

1. Whilst we recognise the considerable time pressures that the Council is under, we feel that the budget consultation could have presented an opportunity for a more meaningful dialogue with organisations about how services could be reshaped and additional savings found. We are disappointed that no clear questions were posed as part of the consultation and that no guidance was given on the elements of the budget that are still under discussion.
2. The budget as published lacks sufficient detail for us to make much representation on funding for the voluntary sector. However one thing that has come to our attention is a significant underspend on the Working Neighbourhoods Fund (WNF) that is being carried over into 2011/12, reported at the January One Nottingham Board meeting as being approximately £1.7m of unallocated funding.

We are unclear where this funding fits within the overall budget and how we can influence the allocation of this funding for 2011/12.

Impact

We recognise the financial pressures facing the Council and we too are concerned about the apparent 'unfair' settlement for Nottingham, as well as other deprived areas. However we are concerned that the scale of some of the proposed cuts and the speed of their implementation could pose a great threat to voluntary sector organisations that are already facing funding uncertainty. A reduction in services provided by the voluntary sector will have a knock on effect on service users, which is then likely to place an added burden on statutory services.

We anticipate that the £47.5m of funding for the voluntary sector that the Council identified last year could shrink to around £29.5m – a drop of 38%. This calculation includes the end of the Working Neighbourhoods Fund, including the Future Jobs Fund, the proposed cut to Supporting People Funding, cuts to the commissioned services and a likely reduction in grant aid to the voluntary sector¹.

Clearly, the voluntary sector doesn't solely rely on Council funding for its survival but a cut of this magnitude in combination with other significant cuts to funding from other sources will be devastating. Two thirds of organisations that responded to a recent funding survey on our website said that they anticipate funding cuts in 2011 and nearly half of those fear that they will be at risk of closure. Funding cuts will not only

¹ Approximate loss of £7.5m WNF funding (inc £3.5m Future Jobs Fund), Supporting People cuts of £7.6m, estimated £0.5m reduction to the VCS grants pot, a £1.2m reduction from the adult/children's services review, an estimated £0.5m reduction from the children's services review and a potential loss of all in-kind support totalling £0.85m

put many smaller organisations out of business but will reduce the effectiveness of other larger organisations.

Along with funding cuts, some social care organisations that we are in touch with are facing additional chaos caused by the introduction of charges for social care, the move to direct payments and the rising of the eligibility threshold which means that many people are no longer eligible for services or are having care packages substantially reduced. This threatens the ability of such services to be self-sustaining through income generation.

Cuts to funding will also mean fewer jobs in the voluntary sector. We know from the Unions that over 1,000 voluntary sector workers have been issued with at risk of redundancy notices. Smaller organisations will not be consulting with the Unions so the real figure is likely to be much higher. Several other organisations, including ourselves, will lose workers when the Future Jobs Fund programme comes to an end – we estimate there are around 350 Future Jobs Fund workers² in the local voluntary sector. Given that a recent report by The Prince's Trust and RBS revealed that each unemployed person could cost the economy £16,000 per year³, the impact of losing this many jobs across the voluntary sector, on top of the local authority job losses, must be acknowledged.

Increasing unemployment will lead to an increase in people with mental health problems, more people facing debt and homelessness and more people with substance misuse issues, at a time when services are being scaled back or withdrawn altogether.

Providers of services for children and young people that we've spoken to are particularly concerned about the risk to safeguarding in the city. Decommissioning of children's services, such as support for young carers, parental substance misuse and domestic violence⁴ will decrease, and in some cases end, support to vulnerable children. Supporting People cuts will result in young people still needing support yet the very organisations that could support them are also being cut.

It is well recognised that the voluntary sector add value to, and complements, statutory services. With some services already preparing to close, visible impacts are already being reported and public sector agencies are reporting that they have fewer places to signpost people to. Partnership working will also be affected as organisations will have a reduced capacity to engage in networks and partnerships. We have no doubt that much of the money saved through making cuts to voluntary sector organisations will be a temporary saving at best. Over time some of these services will be reshaped and start to re-emerge but the expertise will have gone, needs will have increased and the cost of starting up afresh will be greater. In the meantime, vulnerable people will turn to statutory services for support and the cost-saving effect of early intervention work will be lost.

² Full time equivalent

³ The Cost of Exclusion, The Princes Trust and RBS, 2010

⁴ Note that Domestic violence is included in the interim Munro Report as '*a significant issue linked to child protection*' (The Munro Review of Child Protection, Interim Report: The Child's Journey, 2011)

There will also be a knock-on effect on the local economy. Research that we commissioned in 2010 indicated that voluntary organisations spend their money to benefit the local community, by employing local staff and buying local goods and services. The research also demonstrated that local funding enabled organisations to lever in additional funding from national sources – the Council was found to be the main funder of the local voluntary sector but organisations brought in 58% of their turnover from outside of the city⁵.

Recommendations

We know that the Council is facing an incredibly challenging budget and that very difficult decisions will have to be made but we appeal to you to consider protecting funding to the voluntary sector as far as possible, in recognition that this will protect jobs, protect vulnerable people and protect against increased costs to frontline services in future years.

We appeal for decision making to be carried out as transparently as possible, including publishing equality impact assessments and other assessments of the impact of funding decisions on the Council's website, where this is feasible.

Given the large cuts that the voluntary sector is already facing, we ask that you maintain the voluntary sector grants fund at the same level as last year, in order to support organisations through this transition phase. This will also allow time for a proper review of the grants criteria to be carried out.

Within the grants fund, we are concerned that there will be a significant reduction in the level of funding available in the form of small grants (less than £10,000), particularly given that the One Nottingham Small Grants Scheme has now ended. Organisations have also told us that they are concerned that the play grant funding might also disappear. This grant provides small grants for play schemes during the holidays and, if the funding stops, there will be very little of this activity happening anymore. Small grants are vital to smaller organisations and enable them to self organise to find local solutions to local issues. We would like to see some funding ring-fenced for small grants for 2011/12 onwards that takes into account the loss of the One Nottingham Small Grants scheme and other small grant funding.

Supporting People funding is crucial to many organisations within the voluntary sector, and so we appeal for the Council to look again at the reductions that are proposed and consider the use of reserves to enable organisations to make a smooth transition to a lower funding base over the next year.

Given that a significant amount of WNF money has, in the past, been allocated to voluntary sector projects, we also urge you to consider using some of this underspend to support high-achieving projects from our sector.

⁵ Source: Graham Gardiner and Toni Esberger of Aspire Ltd, July 2010.

For example, the Community Programme, and other volunteering projects such as our own Volunteer Centre, have reported excellent outcomes yet no funding has been allocated for volunteering work past March 2011. We are gravely concerned that there will be little or no funding to support volunteering in Nottingham from April 2011 onwards.

Volunteering not only supports individuals to increase their self-confidence and employability but is vital to the sustainability of many organisations and to the wellbeing of vulnerable people across our diverse communities. It is unlikely that local people, young people in particular, will be able to carry out voluntary work on the scale that we are used to when the number of projects offering positions for volunteers will be reduced considerably, as their capacity to support them reduces due to funding cuts. Our own Volunteer Centre has already seen a significant drop in the number of volunteer opportunities being registered over recent months.

Finally, as the budget is likely to be further squeezed over the next two years, we ask that the voluntary sector is consulted with early on about cost reductions, changes and new ways of working. We are more than happy to continue to be a conduit for this.

Business Consultation on the 2011/12 Budget

Firstly, Tony Kirkham ran through a presentation setting out the key details of the settlement from Central Government and how this has affected the City Council's budget setting process.

Secondly, Councillor Chapman provided some further context by setting out what measures Members have already taken and which priorities they have tried to protect within the budget going forward.

Once the floor was open to comments and questions the following issues arose:

Transport

Transport is very good within the City and the extension of the tram is a key part of this. It was suggested that the tram could be extended even further after Line Two to include more lines.

However, the question was also asked whether there was a case for deferring Line Two of the tram in the current climate, especially as bus services are good. Councillor Chapman suggested that this would have lost momentum and the capital spend will have a multiplying effect on the economy.

The comment was also made that it now takes longer to get into the City due to traffic created from developments such as the Science Park. This was seen as a sign of the success of the Science Park, and it was noted that it would be more accessible after the implementation of NET Line Two.

City Boundary

The issue of the City Council boundary was raised, and the fact that the tax base does not accurately reflect the use of services. It was suggested that this results in City residents subsidising residents of the surrounding conurbations.

The other issue arising from this is the fact that statistics relating to Nottingham are skewed because they do not include the conurbations. It was suggested that Nottingham would actually be average in many indicators if the surrounding areas were taken into account.

However, whilst this was a concern for a number of people present, it was acknowledged that the issue was not currently on the agenda.

Asset Disposal

A question was asked about how far the authority would go with asset disposal. Councillor Chapman confirmed that Members are open to selling as much as possible at the right price, but this does not mean that there will be a

'fire sale'. One specific type of development mentioned was the sale of old school sites to provide decent quality family housing in the city.

Housing

A representative from the Homes & Communities Agency raised the issue of the Affordable Rent Framework, and the Government agreeing to fund intermediate rents. It was suggested that Members needed to act quickly and support the creation of intermediate housing.

Councillor Chapman stated that he supported this in principle but he asked the person in question to put her comments in an email so he could ensure she received a detailed response.

Retirement Age

The withdrawal of a statutory retirement age was raised as an issue for businesses and the City Council, due to the potential pressures it could create in the future. Councillor Chapman admitted that the full effect of this had not been factored in to the current budget estimates, but he is aware that it is an issue to be addressed.

Arts & Culture

A representative from Nottingham Playhouse raised the issue of the subsidy that they receive from the City Council and the fact that this could be viewed as an investment, due to the multiplying effect on the local economy. It was also suggested that arts and culture could be important in attracting flagships businesses and inward investment into the city.

Councillor Chapman acknowledged these points and said that the arts are important to Members, such as the emphasis on design and games. However, he also stated that due to the current financial situation the City Council need the individual theatres and arts organisations to work together to realise savings from developments such as joint ticketing. The arts organisations present confirmed that they are currently doing this, but there is a limit to how much they can do without the City Council's support.

Other

As an overall question it was asked what the City Council want business to do. The response was to continue to be successful so that they could employ people, and that these people would be local where possible.

The question of what would happen if the savings don't materialise was addressed by pointing out that there is a contingency in place and a robust monitoring system to monitor progress. It was stated that the authority has a 90% track record of meeting its savings targets.

Feedback on Nottingham City Council's Strategic Choices from Nottinghamshire Disabled People's Movement

We understand that the City Council has to find ways of making budget cuts, however, we are concerned that the proposals listed below will have a detrimental effect on disabled people and we would ask the City Council to reconsider where and how it makes cuts.

We are also concerned about the lack of full Equality Impact Assessments. There are a number of areas where the proposed cuts will have a negative impact on disabled people. The City Council seems to be ignoring its legal duty to carry out full EIAs, even when this need has been identified in a screening EIA, for example, in the case of increasing charges for home care.

Efficiency:

Prop 118/2829 Transport and Area Working On-Street and Off-Street Parking Service

Changes to parking pricing structures and charges as from October 2010 were supported and were subject to a separate portfolio holder decision 742. We would be concerned if there are changes to charging for Blue Badge holders; currently up to four hours free in off-street parking and free unlimited parking in pay and display. Disabled people who have Blue Badges do need to use their cars instead of public transport.

Prop 114/2859 Adult Support and Health Social Care workforce rebalance

Rebalance the number of qualified social care assessors to community care officers, to ensure a value for money approach to conducting assessments. Fully qualified social care assessors will increasingly work to their higher level of competence and concentrate on complex and safeguarding cases. We are concerned whether Community Care Officers have the necessary knowledge and skills to carry out assessments. What plans are there to provide additional training, in particular taking a person-centred approach? Is this a downgrading of the service for service users?

Prop 114/2862 Adult Support and Health Costs in Care Children in Transition

This is an efficiency relating to reducing the costs of care packages of Children in Transition from Children's to Adults social care through identifying alternative packages of care that are better value for money and negotiating down prices with providers.

We are concerned that if prices are being reduced, this could result in a reduction in the standard and quality of care and support.

Prop 114/2872 Adult Support and Health Homecare agreement

Apply cost-efficiency tools to achieve savings in the independent home care sector.

We are very concerned that this will lead to a reduction in the standard and quality of care and support and hence will have a detrimental impact on disabled people.

**Prop 114/2880 Adult Support and Health
Adaptations Service**

Efficiencies arising from reducing the costs of adaptation work and securing more competitive prices

We have concerns that securing a 10% reduction in costs will mean that local smaller contractors may not be able to meet this requirement, leading to larger, national contractors/building firms carrying out the work. This would result in the loss of quality, in particular, the disability awareness of local firms which have been used over many years.

**Prop 114/2895 Adult Support and Health
Preventative Adaptations Service**

Proposal to use available alternatives to the PAD equipment service which is offered to older and disabled people living in the City and are all self-referrals.

There are major issues with the proposal to use available alternatives to PAD. The information given at the January Disability Involvement Group meeting was that the Age UK Handy Person scheme would be the alternative. However, the Handy Person scheme does not provide an equivalent service to the PAD service:

- The Handy Person scheme is essentially a maintenance and DIY service, with only a limited amount of small adaptations work (e.g. stair rails and grab rails). The PAD service provides a wide range of minor adaptations and the technicians are experienced in this type of work and able to deal with non-standard situations such as wall construction. The PAD technicians also have greater disability awareness, for example, in situations where disabled people may need more complex adaptations, which enables them to refer people for an additional assessment.
- The Handy Person scheme charges for the cost of materials whereas the PAD service is free.

Furthermore, understand that the funding for Handy Person scheme is from Supporting People, which has a 45% reduction in its budget. So the funding for this scheme is likely to be dramatically reduced or withdrawn at a time when it will be expected to pick up an additional workload.

The Handy Person scheme is already oversubscribed. If this minor adaptations work cannot be done, it puts disabled people more at risk, with the possibility of more falls or not being able to use basic facilities at home. This would result in the need for additional human support and place further strain on limited resources.

**Prop 114/2899 Adult Support and Health
High Cost Care Packages**

This is an efficiency relating to targeted reviews of high cost care packages to ensure they reflect need and secure value for money.

We would like assurance that, where people in the top 10% of this group are eligible for NHS Continuing Healthcare, there is a smooth transition when the funding source changes.

Regarding the lower 10% of people who receive care support packages, we are concerned that the pressure to make savings will result in a change of the assessment 'goalposts' and consequently care packages being inappropriately reduced.

Prop 96/2796 Leisure, Culture and Customers

City Library Service

Reduction in Bookfund of 25%

We hope that this cost reduction will be applied equitably to all types of material bought by Library Services, including books in alternative formats or other languages and that no particular group of people, eg those who read large print, will be disproportionately affected.

Minor policy changes:

Prop 114/3560 Adult Support and Health

Residential Intermediate Care Services

Relocate IC beds from The Willows Care Home to Marlstones Care Home which will provide the same level of bed space.

We understand that the Willows Care Home has 16 IC bed spaces for people with dementia and that Milestones is a 48 bed residential home for older people without dementia. We have several concerns:

- that there will be a net loss of beds at Milestones for older people without dementia;
- that there will not be adequate separation of people with and without dementia;
- that the move will result in there being inadequate staffing levels and staff who lack the necessary knowledge, skills and experience to work with older people with dementia.

Prop 96/2777 Leisure, Culture and Customers

Concession eligibility and discounts offered for Sport, Leisure and Parks activities

Please would you clarify who is meant by 'people who are registered disabled', as such registration does not exist.

Moderate policy changes:

Prop 114/2854 Adult Support and Health

Increase charge for meals at home and under Fairer charging, day care and transport

Nottingham has historically been generous in the contribution it has made to homecare, daycare and transport costs subsidising the service in the region of £35 million.

The proposal is:

To increase the charge for meals at home from £2.60 to £3.00.

To increase the charge for day care from £2.00 to 3.50.

To increase the charge for home care from £9.20 to £11.50.

To increase the charge for transport from £2.60 to £4.00.

To increase the maximum charge per week for home care from £81.00 to no maximum weekly charge

We are very concerned about the proposed increases in charges and feel they will be extremely detrimental to many disabled and elderly people. Many of the people in this vulnerable section of society are living on or below the poverty line and already struggle to meet costs of basic necessities such as keeping warm enough.

We feel that increases ranging from 15% to 75% and the removal of the maximum limit on charges cannot be considered fair and we are very concerned that this will result in people having to reduce their usage, choose between one service or another, or give up using these services altogether.

We understand that the City Council has to find ways of making budget cuts, but we do not think this should be done by reducing the choice and independence of disabled and elderly people. Consequently, we hope that the City Council will reassess its priorities and find savings from other areas.

**Prop 118/2846 Transport and Area Working
Review on street parking charges**

Review and simplify parking charges in the city.

There is the need for Blue Badge holders to continue to be able to park in pay and display zones for an unlimited period with no charge. Blue Badge holders have to use their cars due to the effects of their impairment and there are insufficient numbers of reserved parking spaces in the city to deal with this requirement.

**Prop 103/3408 Transport and Area Working
Mobility City Card Companion**

This proposal focuses this discretionary benefit to Nottingham residents who are blind, partially sighted, deaf, wheelchair bound or have learning difficulties prohibiting lone travel.

The additional Companion concession is invaluable for those disabled people needing this support and we commend the City Council for this discretionary concession. However, withdrawing this concession from people with no arms or those with a mobility impairment, such as considerable walking difficulties, would put them at a considerable disadvantage.

**Prop 103/3411 Transport and Area Working
Mobility City Card**

Align Mobility Citycard concessions to Senior CityCard concessions for those of pensionable age.

We note that once someone has reached pensionable age that free travel before 9.30am and after 11pm will be withdrawn. We hope that the age used to define pensionable age will be 66 in line with the national retirement age and that those between 60 and 66 who are still working will not be affected.

Major policy changes:

Prop 114/3524 Adult Support and Health Preventative services for adult social care

Proposal to invest in community-based early intervention services for people eligible for social care to enable them to live independently and safely with dignity. The proposal develops the current SupportNet pilot that is receiving national recognition for more appropriately diverting people from high cost options. The initial investment will come from re-ablement monies thus releasing cashable and non cashable savings in future years.

Please would you clarify what is meant by this proposal and by 'high cost options'.

Is this proposal aimed at people with high levels of need? From our understanding of the SupportNet pilot (SupportNet Summary January 2010), it was not targeted at people with high levels of need, and we do not see how it would apply to this group of people.

Given the level of savings you expect to make (£873,000 in 2011-12 and £1,000,000 in both years 2012-13 and 2013-14) we are extremely concerned that people may have to make lifestyle choices which are not right for them, because they will not have sufficient funds to do otherwise.

We are also very concerned that the pressure to make savings will result in a change of the assessment 'goalposts' and consequently care packages being inappropriately reduced.


On behalf of Nottinghamshire Disabled People's Movement

Questions from Chief Executive and Leader's Budget briefing sessions to colleagues

1. Why are the poorest/most deprived areas being attacked?

The Government's own analysis has shown that it is clear that the worst hit councils are often large urban areas with high levels of deprivation and other needs. A large proportion of rural authorities with low levels of need in their communities have been least hit in many cases. This is in part due to the removal of the one-off grants aimed at tackling deprivation have been either discontinued or amalgamated with the main formula grant and re-distributed amongst *all* local authorities, not just those in most need. Therefore, some rural and wealthier areas are now benefiting from money that was originally intended to support less affluent areas like inner cities. We have made the point to Government that the cuts are neither fair nor reasonable and we continue to do so.

2. Can we put up more of a fight against these unfair cuts?

We are working with our Core Cities colleagues and have lobbied Local Government ministers directly, and we are pressing the Deputy Prime Minister Nick Clegg on the issue of unfairness. We are also looking at joint lobbying with our public sector partners and the voluntary sector, and One Nottingham is co-ordinating a city-wide response to the unfairness of the cuts on Nottingham and cities like us. We will continue to look at every opportunity to put forward our case, but it is important that colleagues make their own views known, eg with their local MP or through their trade unions.

3. Is the presentation being made public? Can the Leader and Chief Executive communicate what they are doing to oppose the cuts?

The presentation given by the leader at the briefings is now available on the intranet. You will also be able to see the letter written to Grant Shapps (Housing and Local Government minister) about the cuts to the Supporting People grant, and the press release about the recent meeting of the Core Cities leaders and Chief Executives and Nick Clegg.

4. Why don't we use reserves?

Most of our reserves are allocated for specific purposes; we are required to maintain a prudent level of reserves. Only £7-8m are currently unallocated and could be used to relieve on off pressure on the budget. Moreover, using our reserves would be a one-off solution to this year's problem. We are proposing to utilise one off monies to support one off costs where appropriate. Looking ahead, it is likely that

the next few budget years will be equally, if not more, difficult, and so using our reserves is not a sensible option.

5. Are we getting our money back from Iceland?

The money is continuing to come back to us, and financial experts estimate that the vast majority will eventually be returned to the Council, as well as a further £1million in interest on its investments.

6. Senior Managers have taken pay cuts elsewhere - will that happen here?

When Jane Todd was appointed as Chief Executive she took a £20k pay cut on the advertised salary, and Chief Officer posts are now advertised at a lower grade than two year ago. This, together with the reduction in the number of posts, means that the cost of senior management has reduced by more than a third in the past two years. In addition, the number of posts at SLMG level has been significantly reduced.

7. Will there be a reduction in the number of Cllrs?

No, the number of Councillors we have is determined by the Local Government Boundary Commission. However, over the last 3 years allowances to Councillors have been frozen.

8. We've lost out under Single Status and with pay freezes, and now we have the proposed changes to T+Cs. We can't afford to lose any more.

We recognise that colleagues have been through a tough time over the last year or so. Single Status is a national initiative and public sector pay freezes are also administered nationally (the introduction of Single Status actually increased the Council's pay bill) However, the measures being proposed are only on the table because we have no other choice but to look at how we can reduce our salary spend to help balance our budget but still protect services and jobs as far as possible. If we can't agree the proposed changes, there will inevitably be further redundancies this year.

9. What are the job losses? How many frontline staff?

Approximately 368 posts would be deleted as a direct result of the Strategic Choices proposals, although we would hope that the number of compulsory redundancies would be significantly fewer.

10. Redundancies were announced in the Nottingham Evening Post before colleagues were informed - why is this?

While every effort is always made to ensure that colleagues receive sensitive information first, we do experience occasions where information is leaked and the press pick this information up.

11. Why was there so little advance notice of these briefings?

The briefings were arranged over a short space of time and publicised as widely as possible on the intranet and on plasma screens. An email was sent as a last minute measure to check everyone had heard about the briefings and in some cases floorwalkers visited areas to remind colleagues verbally. However, because of the pace at which we are currently working, it wasn't possible to give any more notice of the briefings.

12. If you're not based at Loxley House you can easily feel left out.

One of the key points of moving 2000 people into one building was that it would inevitably make communication easier and slicker. Whilst communicating with colleagues based at Loxley House has become easier, we must continue to invest the time in ensuring colleagues not based in Loxley House receive the same information.

This is difficult when we consider the many, many locations that colleagues could be working from, some with no computer access and some who don't even have an office. If you have any suggestions about how we could do better at communicating with people outside of Loxley House, please get in touch. Hopefully you'll agree, these roadshow briefings are a good way of communicating with people from across the Council.

13. What is being done about succession planning? Constant restructures are not helpful, nor is proposal to reduce redundancy pay which could hit long serving colleagues the hardest.

It is a very difficult and challenging time for all councils across the country and for our own in setting a balanced budget and we have to propose measures to help us save money and reduce the amount of compulsory redundancies which need to be made. We do understand that this has consequences for colleagues.

14. Restructures are happening so often, and sometimes lead to greater costs - why is this?

Restructures aren't undertaken solely to reduce costs, they often aim to improve and/or realign the way we deliver services. This is a time of unprecedented financial challenge and means the Council has to be quite radical.

15. Are Council-wide measures being considered, eg compulsory reduction in hours?

We are not proposing a compulsory reduction in hours as this would require the whole workforce agreeing. We are however offering employees the chance to voluntarily reduce their hours should they wish to.

16. Do the Trade Unions have to agree to job cuts?

No, but we do have to consult with the trade unions when considering reducing the workforce.

17. Trust and confidence of staff - redundancies not being handled well...

We anticipated that this year we would have a very difficult job on our hands to manage the cuts to our budget. We also anticipated that the pace with which we would be expected to manage our budget would be fast. We made a decision therefore to devolve the responsibility of service reviews and possible workforce reductions from being managed corporately, to be managed by individual departments.

18. Are we going to share CEX?

No - while this has been done elsewhere in the country, it has tended to be with smaller district councils. It would not be feasible for a large unitary authority like Nottingham

19. Are you looking at how many consultants the Council brings in?

Many consultants are brought in for their specialist knowledge and skills on projects such as the Tram and BSF, where it is more cost effective to employ consultants. Nonetheless, we have taken steps to reduce the numbers and costs of consultants. We have introduced a gateway process so that all requests for consultants must be approved by the Portfolio Holder and the Leader, and some of the budget savings are reliant on a reduction in consultancy costs.

20. Are we looking at shared services?

We are currently planning a new project to jointly provide transactional support services within Finance, HR and Payroll on which we are working with Leicestershire County Council. This could generate a savings of over £1m a year once up and running. We will look at

opportunities for sharing other services with neighbouring councils where these might provide clear benefits and cost savings.

21. What's the Impact on Voluntary Sector?

Because we serve some of the most disadvantaged areas in the country, the Council has received and relied on special grants for vulnerable people. Now some, like the Working Neighbourhoods Fund, have been cut altogether and others, such as Supporting People, have been drastically reduced, undermining our ability to help fund voluntary sector organisations.

22. Re Housing Aid & Supporting People - it doesn't make sense, people will be made homeless and that will cost us more in the longer run.

Protecting services to the vulnerable in Nottingham has been one of our highest priorities. Nevertheless the severity of the cuts mean that even if we stopped doing everything else - collecting the bins, HR, finance, planning, street cleaning, highways etc - we would still find ourselves in a situation where we were having to cut services to children and the vulnerable. Many of our services to the most vulnerable people are funded through special grants The Council is looking at the appropriate level of funding to support these services.

23. NET - is this funded separately?

NET Line One was PFI funded. NET Phase two is being funded by a variety of means, some will come from Central Government and the remainder will be sourced locally through schemes like the Workplace Parking Levy. There is an inevitable cost to the Council but that's because NET represents one of the most important development schemes the city has ever seen and will help create jobs and economic growth. It's in our interest to support schemes that benefit the local economy and local people.

24. What will be the biggest changes to services over the next few years?

The Council will have to focus on core services and Council Plan priorities. Maintaining the confidence of our citizens is crucial, and we want to keep some spending on activities and events to promote Nottingham as a world class city. The four priorities will therefore be protecting and supporting vulnerable people; jobs; keeping a visible presence in our communities; and some level of activities.

25. Do we have any property we could sell?

The Council owns a lot of property but most of it earns income which has been included in the budget. While the sale of property would lead to a one-off gain would have to be set against the future loss of income. Nevertheless, the council does have a programme for the disposal of land and properties, and this is continuing in a planned fashion

26. Did moving to Loxley save us anything?

The move to Loxley has been very important in standing us in better stead for the financial future. Firstly we are now able to release a number of buildings for sale. This will release millions of pounds but this will be classed as capital and therefore cannot be used to offset reduction in budget for services. Running costs of buildings can however and it's one of the key savings for Loxley House. We project an annual saving of around £2m in energy and maintenance costs.

27. Newstead Abbey, the Castle, Wollaton Hall - can't we sell them?

The buildings have been operated by the City Council as museums for the citizens of Nottingham for over a century.

The nature of these buildings means that they are best suited for use as public buildings. In the case of the Castle, it was extensively converted for use as a museum and gallery in the 19th Century. All of these buildings are grade 1 listed structures and are considered to be among the most important buildings of their type in the country. For that reason, they would be subject to the most stringent limitations on development which allows little scope for alteration to alternative uses. This fact, combined with the very considerable maintenance costs of these buildings would not make them commercially viable for a prospective buyer. There are also complex legal issues surrounding the acquisition or subsequent grant aid received in respect of each of these properties which means that they cannot simply be disposed of without reference to grant bodies who have supported the Council in its stewardship of these culturally iconic structures on the basis of public access to the buildings and the collections housed within them. There would therefore be considerable reputational damage to the Council if we simply disposed of any of them without due regard to the public interest.

That said, we are looking to reduce the running costs wherever we can and have successfully secured development grants to refurbish and display these for the education and enjoyment of our citizens.

28. Why not use Eastcroft car park to generate income when it's not used by colleagues (e.g. weekends for football/cricket traffic)?

This is a suggestion that is being considered. We will need to think creatively about how we make the most of the assets we have available and about the potential income that we might be able to generate to help us offset costs. More suggestions like this are very welcome. Please email suggestions to savingssquad@nottinghamcity.gov.uk

29. Would you consider advertising on Council vehicles?

No - as this would have a negative impact on our image and would not bring in much money. However, we are looking to increase the commercial opportunities of lampposts, bus shelters, etc.

Budget Proposals – Have Your Say (15 February 2011)

Background

As part of the budget setting statutory process, following the Council's Executive Board meeting 18 January an online questionnaire was made available for citizens to have their say on the Council's budget proposals for 2011/12.

A series of community/neighbourhood meetings were also held across the City, these provided citizens with opportunity to ask specific questions to councillors and make written suggestions and comments.

This report presents the suggestions and comments received via the online survey and community/neighbourhood meetings.

The Budget Proposal survey used a self-completion approach and fieldwork concluded on 11 February.

Postcode district of responses

Table 1: Number of respondents by postcode district (n = 97)					
NG1	5	NG2	9	NG3	14
NG4	0	NG5	15	NG6	16
NG7	17	NG8	9	NG9	1
NG10	0	NG11	6	Other	5

Overview of Suggestions and Comments received

A total of 103 online responses were received providing more than 200 suggestions/comments.

The following areas received the highest number of suggestions/comments:

- Vulnerable (Impact on)
- Preventative adaptations for older people (PAD)
- Learning Works
- Age UK Handyperson Service
- Marketing
- Libraries
- Transport
- Charges

Appendix One provides all suggestions and comments in full.

The Nottinghamshire Disabled People's Movement provided a collective response listed in **Appendix Two**

Appendix One - Budget Survey Full Literals

Appendix Two - Feedback on Nottingham City Council's Strategic Choices from Nottinghamshire Disabled People's Movement

Appendix One: Budget Survey Full Literals

Adult Care	How are the charges going up? I am on a limited budget and have carers come 3 times a week. I am one of few people on SDS payments.
Adult Care	Mother in law is living in warden aided accommodation we have been informed of the proposals put forward in the strategic choices document ref prop 114/2854 by the adult support and health department not only to increase the charge for healthcare from 9.20 to 11.50 but to increase the maximum paid per week from 81.00 to no maximum weekly charge. Mrs X has to have 4hrs of care 7 days a week as she is not mobile, incontinent and needs help with all daily tasks therefore this level of care is essential and cannot be reduced. At present she is paying the maximum of 81.00 per week, however now she faces an increase of 200% on top of these charges which is more than she gets in benefits in total I do appreciate that with the current financial situation an increase is needed but I do think that removing the maximum charge is going too far and represents a disgusting attack on the most vulnerable in society a percentage increase would have been fairer. Please don't refer me to the fair charges team as we have already been down that road and don't seem to be able to get a straight answer.
Benefits	Do not discriminate against those on benefits with no children. It is only those with children who get a ridiculous amount in benefits and this should be cut - get rid/ reduce child tax credits etc. However the single childless people on benefits get very little - not all people on benefits are scroungers, only those with multiple children or the men who continue to work illegally for cash in hand. Others on benefits are really poor and deserve all the help they can get - such as free transport on bus and tram and free gym passes. They should also have free advice and guidance for help with getting a job - get this from Connexions - but make sure you fund it properly. A good service costs money. A cheap service won't be any good. Keep libraries going? No cuts to these essential services
Charges	There should be no increase in charges. Much more effort is required to ensure departments operate more efficiently, perhaps share more admin services/staffing.
Charges	It is important not to charge those with low incomes more than they can afford.
Charges	Could you please make the criteria for free school dinners the same at FE colleges?
Charges	I feel all charges should be held at their current rate to stimulate growth. All contracts for external contracts should be reviewed and consultants should only be used were absolutely necessary.
Charges	Maybe increased charges are necessary with regards to inflation, but increases should be kept to a minimum.
Charges	Obviously with so many price increases any rises to council tax above what is already a high inflation rate would be hard to find and lead to more people failing to pay. Which in turn would beef up recovery charges made to those people. Imprisonment then becomes

	an option, which in itself costs more than the debt.
Charges	How can people afford to pay these charges, when they pay stay the same. rent community charges
Charges	Perhaps a small admission charge of 50p be made for the Nottingham Contemporary. This hopefully would not deter the 200,000/250,000 visitors a year.
Children and Young People	We support Graham Allen - MP early intervention programme. Too many children & young people have lost their way and go through life aimlessly causing harm & stress to decent, everyday folk. We who elect you, ask you to deal with these issues and not always blame it on the lack of finance? Thank you.
Clean	Prioritise keeping the city clean, don't reduce this vital service.
Clean	Street cleaning to continue
Community Centre	Play/Community Centre I'm a long term in xx Community. We have worked closely and rely on play to help us get found, workshop and advice. If we don't have that help then the youth, play and summer schemes may not be able to run! Since there are only 2 of us to run them all and take care of all sides and with the extra support we do get it can often still be too much. You have already cut this services that much it will lead to closing and the children out starting on the streets again. We deal with the age range 22 to 75+ in most groups.
Community Protection	There is no reason on earth why Community Protection Officers funding should be fully protected; some of that money could have been used to offset the cuts to Supporting People. The justification for CPOS funding being kept is the budget consultation surveys results, yet protecting vulnerable/disabled people scored only 0.1% less than stopping crime. Furthermore there's no evidence that CPOS contribute anything significant towards cutting crime. It is clear that this decision is an ideological one and that NCC has misled the public.
Consultation	Future budget consultations need a much simpler format - PDF in tiny print is not very accessible. There's no comparison with previous years and difficult to see where the cuts will fall or where they have been most severe in terms of overall budget.
Council	Its poor management who got us into this mess and it seems they have and are still getting away with it. Management are not held responsible for their mistakes, they get a big payout and move into another post.
Council	No service should be stopped as there is plenty of money in the reserves that does NOT need to be kept to buy some building ten years down the line especially as the money is needed now
Council	I support this governments program of cuts. After the last governments reckless handling of the economy after 13 years. It is now time for all councils whether it be labour tory or liberal to stop scaremongering people with cuts to services to the elderly and the less off. They must start to look at the top for reducing managers jobs this will save a lot of money.

Council	I've said it before. Council start their own agency. Instead of employing from private agencies
Council	As I have said before, the council must cut the amount of 'managers' that exist within the authority. Frontline services should never be compromised.
Council	Cut working hours. Not a lot but a bit, of everyone employed by council. Cut agency staff, therefore their owners make less. Today there are two road sweepers out, why 2? Yesterday, about 5/6 litter pickers, use community service people.
Council	I do not really understand this survey. We get very good value for money here in Nottingham and so we must try to keep as much as we can. We may have to accept an increase in charges. Specifically I do not want to see any decrease in public transport including bus passes, nor in entertainment such as summer band concerts. Keep up the good work and thank you.
Council	We want our council to pursue people who cause crime & anti social behaviour, evade paying their taxes and falsely claim benefits they are not entitled to. The places where people live should consist of people who are prepared to tackle wrong doing and help to build better and more compassionate communities.
Council	Are you lot at the council having a laugh? How's about putting the planned budget into the sort of language most people understand. Unless I am missing the point, please help me out as to where I start by looking and making sense of what you have printed.
Council	There should be further review of management costs relating to the number in terms of a cost / benefit analysis. There seems to be an extraordinarily large number of advisory roles that have been taken on by management consultancies at what amounts to millions of pounds for little discernable benefit.
Council	Considering the nature and extent of the changes resulting from the current budget proposals, this consultation period and the processes associated is wholly inadequate. This is a tokenistic exercise and an insult to citizens of Nottingham.
Council	There are some services which are totally unnecessary and should be cut, especially those which pander to minority groups in order for the council to appear to be operating in a politically correct manner! It really is time to cut some of these services/quangos.
Council	We hear about Council employees having to give up thing and not have a pay rise. Councillors some are a total waste of time & only in it for the allowances, what are they giving up? Recently got a letter from my local Councillor, the letterhead had a colour photograph of him. What a waste. Yet a letter from the Council had a black and white letter head on very cheap paper. Initially I thought someone was playing a joke.
Council	I think it excellent idea to bring services in Bulwell together in one area and hope this will be consider in other areas of Nottingham. I hope the cleaning of the new building will be carried out between council and NHS employees.

Council	The council could afford to buy LOXLEY HOUSE before selling the properties they moved from. There is no mention of the ICELAND investment. They waste money instead of putting stuff on hold for a year.
Council	Give people a pay rise, how do you expect people to live.
Council	Sell all paintings etc. That are kept where we can't see them. Get rid of all empty council properties and land.
Council	Closure of small service buildings with less significance and then selling them will generate more income for popular services. The opening of larger and new attractive service buildings which offers up to date services, i.e. a proactive youth generation schemes, Community social excursions for everyone at competitive prices or courses in plumbing, building trade, electrician or ICT in council work.
Council	I think there should be further consideration of the possibility of sharing Chief Executives with other Local Authorities as a way of sharing best practice and cutting costs.
Council	Please lets stop paying our council leaders such ridiculously high salaries and giving them huge severance payouts when they leave! Another cost reduction could be made by removing re-location expenses. Moving costs from one area to another should be a cost borne by the individual not the taxpayer - local or national.
Council	Increase rents on city centre pubs and bars. This won't drive companies out as it is big business, and a reduction in drinking may also cut police / NHS time too.
Council	Can't see how any of the managers/directors in the Council be paid more than £50K. If the Council was a profit making organisation it would have gone under many moons go.
Council	We currently have a good range of services. I don't see any need to stop any of them.
Council	Have to say it, you really do waste a lot of money on pretty flowers in daft places, people to water them, trips abroad, and there are far to many meetings in public sector work places when work could be done instead.
Council	Iceland. People who were in charge of the decision to invest.... Sack them. People who were made redundant [or took voluntary redundancy] why were some people without any qualifications kept on? Why one woman was made redundant, got a load of money, and then went to an agency and got her old job back. Use redeployment before redundancy.
Council	Now you have relocated lets see the sale of all the other sites as profit on the balance sheet
Council	Still can't see a date for an Area 6 consultation event. You're leaving it very late or its been and gone without telling us.
Council, Vulnerable	Do not stop vital services for people who need them. We need a just and fair society not one where the weak and those who can not fight back are pushed aside and neglected.
Council. Lights	The people in top jobs should be included in proposed redundancies. Combine services to save money. Lights, switch off every other one. Immigration, dole fiddlers should be stopped.

Cuts	Car park lights
Cuts	If services are going to be cut, give option of people paying more rather than just stopping them e.g. children's art at College St Saturday am. This household is very sad to see it go
Debt	I work at the CAB and I am very concerned about any reduction in specialist debt and benefit advice in Nottingham. Given the government cuts our services are going to be more in demand and yet our funding has been cut by over 50% in all. Not I hope by Nottingham City but by County and BIS. I am most concerned about cuts to our service and supporting people. A number of my clients only manage to come and see me thanks to the support they receive from framework and other support services in Nottingham. We used to be so proud of the services we offered and I think it is a tragedy that these vital services are to be cut.
Education	After School Club My daughters enjoy going to the play scheme and without fail attend every week. Now if these cut backs take place my children won't have anything to do. Some of the staff specialise with special needs children who help my daughter with her needs if this was taken away my daughter won't get the support she needs.
Handyperson	I am aware that you are planning on cutting the Age U.K Handyperson Service. The impact of not having this service will be profound on the older population of Nottingham. Enabling older people to remain independent and at home greatly reduces the financial burden on the health and social care budgets. The service has a massive impact on reducing hospital admissions, and enables older people to feel safer and more confident in their own homes. I urge you to reconsider this planned closure, as there is no other service which can provide the same functions...
Handyperson	I am really concerned that you are considering stopping the handy person service from Age UK, which I have known as Age Concern. It is such a vital service to help us over 60s. Little jobs that we could do in the past become too difficult and if left only get worse. Older people should not be expected to climb on chairs (ladders are too heavy to move) to take curtains down or put a new light bulb in. If older people fall it will cost far more in hospitals and care in the home after discharge. Help older people live in safety and please keep the handy person service. Thank you.
Handyperson	There is reduced funding for the Handyman service (Age UK) and it is proposed that the PAD service ends. This will lead to increased referrals to the occupational therapy service, which will cost the Council more money. Should anyone fall - bearing in mind these are both falls prevention services - there will be the added costs to the ambulance service, hospital, GP, nurse, physio, as well as to Social Services Occupational Therapy. One of these two services needs to keep its funding.
Housing	NO ONE, REPEAT NO ONE should be living in a council house without paying a fair rent. They get enough benefits and it is they who are partly responsible for the lack of council funds. Just how much money is NOT collected from all its council house tenants? I would bet that no one knows. PLEASE PROVE ME WRONG!!!!!!!!!!!!!!!!!!!!

Housing, Education	Something else - Housing is important Council needs to look at ways of developing a range of housing within the City as there is not much around. Education is still well below national average despite the investment progress feels slow - this needs to improve radically.
Jobs	Provide more voluntary jobs in the service sectors which offers incentives for the participates, such as level 1 and 2 in customer service, discounts on service or free passes to leisure centres or part time job placements etc. You qualify when you apply so much working voluntary hours in your chosen location. This will able a service to continue. It offers the participant with working experiences, a qualification or service benefits. Everyone's a winner with a put in and you will receive policy.
Jobs	Connexions - cuts in this service is an attack on young people along with the scrapping of EMA and increase in tuition fees. Please reconsider this cut. Connexions help to reduce NEET and ensures all young people have access to impartial advice and guidance in schools and colleges. Think again. A reduction in this service will have a direct impact on NEET figures for young people.
Jobs	The dissemination of projects for the homeless is a heartless move in my opinion. Where are people supposed to live? There is also a cut in wages and jobs which only seems to be affecting those at the bottom of the food chain and we thought we had it bad when Thatcher was ruling the world!!
Jobs	Re the above. I am having difficulty finding employment, obviously due to high unemployment in Nottingham. Can you suggest how I can find employment to enable me (as a 56 year old single woman) to continue to pay my mortgage and household costs?
Jobs	Local jobs for local people - Not much around not clear on Council's plans. We are going from potentially a two people working household to a complete non working household. I cannot see what proposals the Council for this group of people. We do not want to but may have to leave Nottingham if we are unable to secure local employment. We would really prefer not to leave and will work hard not to but this is a real concern to us.
Learning Works	I am currently on a sports based course with learning works with Nottingham City Council, this affects me in so many ways as I would have un-finished qualifications if the course was to close. I have had so many life changing experiences whilst on the course i.e. kayaking and narrow boating, and i really wish for the course to continue to better myself mentally and physically. Since the course began I have gained more confidence and so much better people skills than before. I have also gained experience of a job although temporary I still managed to get through the seasonal job with help from the course and its leaders.
Learning Works	I am currently on a sports course with learning works with the Nottingham city council. If the course was to close, me and other students would have unfinished work and miss out on the qualifications that we have worked hard for. This course has opened so many doors for my future they have helped me gain confidence and given me opportunities that I wouldn't have discovered on my

	own.
Learning Works	At the moment I am at Broxtowe FLT sports and leisure with Nottingham city council I like the small classes and being taken out for activities. I also get one to one dyslexia support in maths and English and one to one help when needed i also got a work placement and it helped me with my confidence and meeting new people and they made me able to move onto a new college because in the past i was on a college place and I was kicked off because i could not do the work and i was behind so that is why i was kicked of.
Learning Works	I'm Currently on a sports course with learning works Nottingham city council if i wasn't on this course i would be on the streets started trouble and mixing with the wrong people. This course as helped me to get on a work placement were currently i am at xx Primary School being an assistant PE teacher, this course is also helping me get lots of other sport qualifications were i would never thought i would need or achieve. I also like it here because it is a small group and it's easier to get along with everyone and the teachers are very supportive.
Learning Works	Am currently on a sports and leisure course, Learning Works, Nottingham City Council. I am involved in the range of outdoor sports and activities as well as academic lessons such as English, Maths and I.C.T. this course has gave me a new path in life, looking in a new direction of employment. I have attended mainstream college in the past and left with a lost hope for further education. I didn't enjoy being there or the outcome of the course. I didn't feel that the courses were set out in terms of the way people are separated into abilities and expected to have a specific standard to work thought as well as the curriculum. I don't believe that i had a chance to progress with my skills as an individual and express my views, it was all to narrow. Starting this course introduced me to the Nottingham City Council outdoor activities branches, giving me a hope for possible employment within that area. All of this has been made possible by Learning Works and to close this project down only closes the chance for other young people within Nottingham to go a different direction from mainstream colleges and a different understanding of the qualifications gained as well as how they help towards a brighter future for everyone.
Learning Works	I would like learning works to stay open because without this college I can't get to another one. I am really angry because this college will close I am a student of the college I don't want to lose this college. It's hard enough for the staff to lose this place and get another job else where. I DONT WANT TO GO ANY WHERE ELSE PLEASE, ALL THE STAFF ARE NICE, THEY CARE FOR US
Learning Works	I am really angry that learning works will close. I am a student there and enjoy attending and learning new skills + getting qualifications. I would not want to get to another college.

Learning Works	I really dislike how learning works is getting shut down this college has been very good at there jobs. I will leave before learning works closes but I think it's very unfair that it will leave all the staff jobless and all the students made to go to another college.
Learning Works	Learning works should not be closed its frustrating knowing how much learning works has improved my life and others and how great the teachers are before I came here I had low GCSE and felt a failure in learning but I have improved here my confidence and gave better skills. I would hate to see people who are in the same boat as i was without some where to go and who are not ready for college like i wasn't.
Learning Works	I'm just writing to say I do not want this building to close. Because I am just starting to gat along with the staff learners and others. It would just be a shame to loose out on everything I have done at learning works. And I have done so much work I don't want all my hard work and my relationships with staff and others here. THANKYOU
Learning Works	The learning works Nottingham facility should be kept open as it helps lots of people whom without it would not get the support they need.
Learning Works	I don't think the learning works building should close because we all go on with staff and when we are here we all get on. We get extra support and help with family life if we need it; it is do much better than school.
Learning Works	I think that if you shut learning works that I would not get put into another college or given a job so learning works is my last chance
Learning Works	I don't want learning works to close because I like it here. It is more fun than school which I did not like. I have learnt more here than any where else.
Learning Works	I don't think the building should close because we got on with the staff really well and I like the people in my class. It's so much better than school cause we get lots of support of the staff. And if it does close we have to get use to new staff and different pupils and stuff. I use to never go school and now i come to college most days
Learning Works	In my opinion learning works provides an invaluable service to its users. It is the only service of its type in the city. It provides a tailor made programme of learning to its learners. In a safe and caring environment. I am extremely concerned as to what , if anything, will be available to these young people, if the proposed closure of learning works goes ahead
Learning Works	I don't want this place to be close because the teachers are always friendly its closer to my house but if this place close I don't know what to do. I'm very angry about the government its letting good teachers getting the sack
Learning Works	This place shutting down is just pathetic I've been here for seven months and it's my best college I've ever been to. The staff are fantastic and all students are wicked I get on with everybody. No arguments, name calling and no bad staff. I would love to come back to this course for another year I will miss them and i love them all. Please do not shut this building down its out of order. Just leave them

	alone and mind your own business.
Learning Works	I am worried that the imminent closure of the learning works programme is going to have a huge negative effect on the young people who access the provision. These young people did not go to school but do attend learning works. It is bound to have an effect on future crime as these kids will not go else where, so will be hanging around getting into trouble. The council have no other programmes for these kids.
Learning Works	I am currently on a sports course at learning works with Nottingham city council. The base is supposed to be getting closed down which is really bad for me because that means my course will be cancelled and i will have no training in many things. Even though it is a sport course we get to do maths and English which i struggled at in school so that is a big help we also get to do some work experience which is good because we get to give back to the city and we get more things to put on our CV's which gives us more chance of getting a job in these hard times.
Learning Works	I'm currently on a sports & leisure course at Learning works with Nottingham City Council. The council proposed closer, this would lead to this course closing down, that would mean people who would not be able to benefit from this, the sports and academic side of work, also if i wasn't on this course i would be just sat at home doing nothing for my self. From attending this course i have now started a Work Placement at xx Centre, a youth club for young people, this benefits me because i would like to go into youth work as a career.
Leisure	Husband uses the Gym in Nottingham City Leisure Centres. My husband pays when he goes. He has a Flexible Fitness Card. However my husband has recently been made redundant and so paid a discounted rate at the gym - £2.75 because we receive tax credits. However yesterday when my husband went to use the Gym he was told that you have to be on Job Seekers allowance to be able to obtain a discount. This is really unfair as my husband has lost his job and should be treated the same as anyone else in this position. My husband cannot claim Job Seekers Allowance because we are married with children and he comes under my claim for tax credits. If you have lost your job why are you treated different just because you are married with children? Also we recently obtained a gym membership for our son - now this will have to be cancelled because we can't afford over £5.00 per session every time my husband uses the gym. As our son is only 14 he needs to be accompanied by an adult. If my husband was single and unemployed and claiming Job Seekers allowance he would be able to get a discounted rate. It seems very unfair just because you are married and have a family - something which the country is trying to promote.

Leisure	Health and fitness are crucial - especially in such an unhealthy city. Think again about cuts to Leisure centres, increased charges and removing concessions for the unemployed. Help the unemployed access services. They live on about £62 a week if they have no children. Why are those on benefits who have no children always penalised.
Leisure	The ace base at Nottingham city tennis centre is very good they have such good equipment it would be a shame if this facility would close because as we have ICT in the morning and then use the tennis centre in the afternoon it would be a shame if we had to travel far to get to a ICT facility.
Leisure	I feel you are right to not continue supporting the Bike Ride in Notts. I feel events like this should only receive financial but support to turn into an event for everyone. I also feel that not every 'cause' needs money, support is just as available to organisations.
Leisure	The ace base at the Nottingham tennis centre is proposed to closing down soon which would be a great loss to me because I am absolutely awful on computers and we get to do I.T there and i get to gain skills. It's in a nice modern environment where all the staff are amazingly helpful and allow us to use the base.
Leisure	The Ace Space at Nottingham Tennis Centre; due to the proposed budget, this may close down, therefore, people on courses won't be able to experience the facilities of the ICT, and won't be able to complete the qualifications. The staff are all helpful, everyone can benefit from using the Ace Space, because after doing two hours on ICT you can may be go into the gym or play tennis after you have done this, but whereas if the ace space closes then people would have to travel and that would waste time to experience academic and sports.
Leisure	The Ace Base at the tennis centre. My group use this facility in the afternoon after tennis so that we don't have to go back and forth between locations. The base provides us with computers and the internet in order to carry out our work for our ICT OCN. If the base would close we would have to travel back to Broxtowe for ICT where there aren't enough computers in the studio for everybody to use.
Leisure	I do not want you to reduce the ace base at Nottingham Tennis Centre because in the morning we play tennis and then in the afternoon we come into the ace base and do our ICT and every thing is up to date and that is very good i like it.
Leisure	The adventure base of Colwick and the arches is good because we currently do ecology, biology and mountain biking there as we do written work in the morning then mountain biking in the afternoon it would be a shame if the facility would be reduced as we won't be able to do mountain biking in the afternoon because we wouldn't be able to travel from our base to there. I want other people to be able to experience this in the future.
Leisure, Cuts	The reduction of service e.g. the Nottingham narrow boat project, or Colwick adventure base, is a great facility, i personally have gained qualifications with the adventure team and realised this is the career i would like to pursue. The adventure bases provide outdoor activities

	for all sorts of people from different background and gives different opportunities to people.
Leisure, Cuts	I do not want you to reduce any public services e.g. Colwick and the arches. I do mountain biking and biology and take part in walks and ecology and conservation and i do kayaking and canoeing. And it is really good because it keeps my mind active and that is really good for me
Leisure, Cuts	Re proposal 96/3403 Communities Leisure, Reducing the Sports Development & Active Communities Team by 4 fifth's will have a serious adverse effect on the health of whole communities - generally the most deprived communities. These people should not have to pay the price for the economic mess we are in.
Leisure, Youth	The possible reduction in service, if Adventure Centres closing down, this would effect young people, as well as people who work there, young youths won't be able to experience all the activities and knowledge of the outdoors. Including the environment. People will loose their jobs, or hours go down, this leads too young & old youths not been able to gain the experience they can get.
Libraries, Leisure	Leave library and leisure centres open
Libraries	Rather than having to shut libraries, reduce the number of hours they remain open. Many are open until 7.30 on 4 nights a week, perhaps reduce this to 2 days when opening later e.g. Open from 12-7 on 2 days, 9-5 on 2 days and 9-1 on one day.
Libraries	The planned 10% reduction in library opening hours will not be matched by a saving of 10% in running costs. Local people need local libraries as they will not travel to pick up a book or use a computer. If you want to increase library usage then close Bakersfield and replace it with a mobile library site that could visit other areas too.
Libraries	Internet charges in libraries may hit low income families - who may need more access for job seeking, access to online advice and services. People on benefits should have free access
Libraries	The charge for use of a computer is not in the public interest. If people are charged for a service they will expect a commercial standard and the computers available are slow, in part due to an old and under-resourced network. This will lead to a reduction in library use. Furthermore the change has been implemented with little staff training and minimal notice to the public.
Libraries	Reopen the library in Wilford
Libraries	Provide in house cafes in libraries, council services, and social clubs to generate income. Current or new staff could take up these roles.
Libraries	Prop 96/2771 (Libraries) I am very concerned about the proposed introduction of fees for children to use computers at Libraries. I use libraries a lot and am often heartened to see children doing their homework on these PC's. These kids, by definition, do not have a PC at home and are likely to be from some of our most disadvantaged communities. They should not have to pay the price for the economic

	mess we are in.
Marketing	Stop producing the Arrow.
Marketing	Stop putting up posters to advertise the council so called achievements stop the Nottingham arrow both will save money. Look at merging services may be with other councils. This may reduce the amount of people you make redundant.
Marketing	As previously stated by me (and many others) I feel that the "Arrow" should be published every two months and have fewer pages.
Marketing	The Nottingham Arrow and the use of banner publicity campaigns may now have outlived their purpose and indeed, many find them an aggravation that actually serves to lower people's views of the Council as seeking to provide value for money.
Marketing	Nottingham arrow paper twice a year only
Museums	Re selling the former Castle gate Costume Museum and associated properties: please don't.
Museums	Re securing a partner for the Museum of Nottingham Life: please only do this if it is a not-for-profit partner.
Museums, Charges	Yes increase some chargers and implement some new charges to museums art galleries. But do not increase charges to the elderly and the less well off. Lets the people of Nottingham see the council is doing it very best for everyone.
Preventative Adaptations for Older People (PAD)	Services I understand are to be withdrawn, this preventative scheme helps people remain independent and at home, reduces falls and hospital admissions withdrawal of this will in the medium to long term cost money and potentially lives. With simple adaptations and other works put in place early it will save the Authority money by not having to provide home care because the client is more able to look after themselves if equipment is put in place, more people will have critical and substantial needs if small preventative measures are removed asking then for more support from home and day care who I am sure will be having their budget cut too. Prevention is better than cure we have made great changes in the last few years, lets keep people independent, if their housing isn't suitable a Housing Options scheme could help those who are taking larger properties release them to families with adaptations and more suitable accommodation older and disabled people need not miss out and the Authority will save money that way. PAD is part of the City Signposting Scheme which has already helped hundreds of City residents Over 60 in the last year, helping to avoid unnecessary hospital admissions/falls etc. We ensure the client is safe, financially secure, has the appropriate heating etc. Would the new GP consortia look at putting funds into PAD with the Authority, after all you will be saving the Health Service money buy putting these measures in place whilst as pointed out above saving your own money with this early intervention.

PAD	The PAD (Preventative Adaptations) service sees thousands of elderly people a year, and provides minor adaptations to prevent falls and increase confidence in the home. The cost of the service compared to the cost to the Authority and NHS when rehabilitating someone after a fall is tiny. Preventing the fall in the first place is better for all involved. The aging process is NOT a disability; so many elderly people will be put at risk as they would not be eligible for other services, leaving them vulnerable. The elderly are a group who need support, and withdrawing valuable services such as this is deplorable.
PAD	Rogue building maintenance traders target elderly people. Victims suffer loss of confidence in their ability to cope. Nottingham City Council Trading Standards believes the PAD scheme helps to prevent this by reducing the need for older people to employ traders to carry out adaptations, and therefore running the risk of employing a rogue. In this way PAD helps to reduce doorstep crime.
PAD	I have been informed that you intend to cut the funding to the PAD service. As a partner, I have worked with the team for many years, and the impact they have on reducing falls and promoting independence is crucial. As the Councillors have identified Falls Reduction as a key issue, I wonder how you can possibly justify taking away such a key service, when there is no other service which can fill the gap. I urge you to reconsider this proposal
PAD	To stop services such as the Handyperson service would cause more expense in the long run. Preventative services such as this are excellent value for money and present great value for money. A reduced service may be a consideration but to stop it completely would be very short sighted. Telecare, signposting, On Call Nottingham, OT's, social workers, sheltered housing, individuals and the list goes on and on all rely upon this service.
PAD	Between the proposed reduction in funding to the Age UK Handyperson Service and the discontinuation of the PAD service, which will support elderly people who need minor adaptations to prevent falls in the home? Minor adaptations make a massive difference, and the cost is negligible when compared to the cost to the Authority and NHS of dealing with the aftermath of a fall. Without services such as these, non-disabled elderly people are being out at unnecessary risk.
PAD	I believe that the City Council is considering stopping the PAD Service. (Preventative adaptations) I work as a case manager - community matron in Nottingham City with elderly patients with complex health and social needs. I have utilised this essential service on many occasions to have stair rails & grab rails inside and outdoors also ramps and steps. I am certain these interventions prevent falls and injuries which would lead to hospital admissions. Many of the clients live alone and are isolated so wouldn't have any means of getting these things done.

PAD	I feel it would be a real shame if the PAD service was to be stopped - firstly this would increase already vulnerable adult's vulnerability at home. Incidents of falls and physical deterioration will become obvious and in the long term any reduction in funding will be offset by the increase in the cost of hospital admission due to falls and also the increase in the need for long term care when elderly client are no longer able to live alone because services can not be provided.
PAD	City removing PAD (low level adaptations). This is such an excellent preventative service that to disband this is appalling. The service provided allows individuals to remain independent, whereas without this there is potential for them to deteriorate, even become housebound. By keeping this service on people can remain confident and safe, without reverting to using main stream more costly services. So it is a cost effective service. PAD will alert if they feel that more is required, so again is an effective way of people safely accessing services. The expertise that this team have, and have built up is second to none and should at a later date the service be re-commissioned, such extensive skills and approaches would take a long time to accrue and result in a service that is not cost effective. It is a false economy to disband this team.
PAD	Re: PAD scheme. Could funding be re-directed to a more efficient service so that we do not lose the valuable service provided where it does not exist in another form elsewhere? I manage a team of health professionals in Nottingham City Centre and they refer patients to the service to make them safer in their homes and improve their wellbeing. Without the service may lead to delays or non-supply of safety equipment.
PAD	My concern is around the discontinuation of the PAD scheme which is a vital service that I could refer a patient to if their needs were the odd rail or stair rail etc. The technicians are very good with the elderly patients and are aware of the services that NHS and Social Service Occupational therapists provide. Please fund them to keep the service running.
PAD	I work as a District Nurse within the xx area and often refer patients to the PAD scheme. I feel that is a very useful service to the more vulnerable members of our society, who will have no avenue now for getting grab rails and such like fitted. This will put them at increased risk of falling and subsequent admission to hospital, resulting in more cost to the NHS and extra work for the already overburdened community services. Even though we all have to make cut backs due to the current economic climate I would ask you to re-consider the decision to axe the PAD scheme.
PAD	I am writing re: the proposal to stop the PAD service. I have referred many people to this service who have benefited from the rapid and effective intervention they can offer in order to keep them safe and independently living at home. I would urge you to reconsider this decision

PAD	Stopping the PAD service may save a relatively small amount of the council's budget but as a long term solution the increase in expense or demands on health and social services will negate any short term saving benefit. With an aging population making cuts in services on services for the elderly is false economy
PAD	As per the comments above, but relating to the planned closure of the PAD service
PAD	If PAD is disbanded, further referrals will come through to social service OT's. Their waiting lists will become longer, preventing people who need to be seen quickly not necessarily getting the service they need. Politically this will also be a bad move for the council, as OT's may turn these referrals a way as not meeting the referral criteria (even though these people will have a physical need). I would urge you not to disband PAD
PAD	We have been informed that there is a proposal to stop the Preventative Adaptations for Older People (PAD) service. This has had a major influence on the reductions in falls and hospital admissions amongst the elderly. It also gives security for individuals and their relatives. PAD also reduces the need for introducing other services. To stop this service would lead to an increase in falls, admissions and the need to refer to other services such as home care.
PAD	PAD has been operational for a long period of time and is now in partnership with Nottingham City Signposting Service. During the 8 month period of operation many over 60s have been prevented from falling due to PAD fitting grab rails/hand rails, preventing costly hospital admissions due to falls/fractures, enabling older people to remain safer for longer in their own home, also releasing pressure on social housing and support requirements.
PAD	Could we still have PAD scheme running because its vital for older people to prevent falls moreover, they are a team with lots of common sense and able to identify patient needs unlike other adaptations agency where they require more info but get even the basics wrong. If you want to save money cut a percentage of senior management salary, ask employees to get their pay down instead of redundancies and also ask they consider for a temporary break. This is what constitutes real management and not sacking people/service which could be done by any person who is even the lowest paid scale. Thanks for introducing this comments page
PAD	I am a frontline NHS worker in Nottingham city. I refer service users to the PAD scheme all the time for ramps, rails, steps etc and have always been extremely satisfied with the prompt, efficient service they deliver. Their interventions enable older people to move safely in their homes and gardens and to get out into the wider community. Getting rid of this scheme will mean that older people may be forced to either limit their activities or take unnecessary risks that could result in injury or death. You might save money by de-commissioning the PAD scheme but I predict you will spend further down the line meeting the increased care needs of people who are socially isolated and whose mobility and general health has deteriorated as a result of

	not being able to move safely within their chosen environment. Please, think again.
PAD, Handyperson	Between the proposed reduction in funding to the Age UK Handyperson Service and the discontinuation of the PAD service, which will support elderly people who need minor adaptations to prevent falls in the home? Minor adaptations make a massive difference, and the cost is negligible when compared to the cost to the Authority and NHS of dealing with the aftermath of a fall. Without services such as these, non-disabled elderly people are being out at unnecessary risk.
Playgrounds	Playgrounds - closing and not being maintained. Unpopular playgrounds probably unpopular because scruffy / dangerous already. Closing instead refurbishing strikes me as taking advantage of poor investment in the past - catch 22. Safe outdoor play space is important for children and families and loss will impact on obesity / potentially road accidents and vandalism and bullying.
Police	Far too many Police support officers who are not value for money. They do look nice and from a distance may deter crime? However Parking attendance at least brings in revenue.
Police	We are pleased to see Community officers walking round the estate on a regular basis and we are sure that this not only shows police presence but reduces the possibility of crime. We wouldn't like to see this service reduce or eliminated.
Police, Vulnerable	We support the Police in their efforts to reduce all crime, including protecting the vulnerable, elderly and decent folk going about their daily business. We need Nottingham to become a City to be rightly proud of and the envy of others.
Recycling	Please do not cut back on recycling. It is so important for the future of our area and of the planet
Recycling	Dustbin men come round during the winter months to empty garden rubbish. On most occasions there aren't any garden bins out. A look at the times needed during the winter month should be looked at and a savings can be made. I'm sure every 4 weeks during the winter months is adequate
Recycling	In our house we view recycling as a priority and would like budget discussions to consider extending kerbside recycling to those roads in Nottingham which currently don't have it.
Recycling	As we head towards better recycling the grey topped bins are getting fuller and the brown topped bins are getting emptier. On many occasions the grey topped bin is overfull and the brown topped bin is only 3/4 full. Surely this will escalate and it won't be long before the grey topped bins are too full to fit it all in. There is a need to look at in

	the future of emptying the grey topped bins more.
Sherwood Pines	Privatisation of Sherwood Pines forest, The forest is home to various wildlife and is a great attraction for families or single people alike. I have gained a much wider view on life outside of the city and I have come to know the forest as a great way of getting exercise on a bike or just a simple walk through the trees. If the forest were to be sold there would be a lot of disappointed people from all areas and could possibly drive away the wildlife.
Social Care	My personal opinion is that letting the staff go at Larkdale would be a big mistake. I myself have been coming here for 8 months 3 times a week and I and my son have been more than pleased with the service. The people are great and don't feel judged and we have been made to feel welcome and don't think paying someone less to do the same service would offer the same comfort that it does now.
Services	Services are currently conveniently located.
Street Lights	If possible reduce street lights that are on at particular times. Can some lights on main roads be switched off without affecting safety too much?
Street Lights	The programme of replacing street lights could be put on hold, as can other non-essential street works
Supporting People	Question of how Supporting People funds should be split is to me a moot point. Its like shifting deck chairs on the titanic: all vulnerable people are being affected by these cuts and it is impossible to say that one category should be more deserving than the other. I believe the real discussion here should be the amount of money being allocated to supporting people funding. The Cap Gemini research clearly demonstrates the value of SP services which provide housing related support to vulnerable people. A local assessment of the benefits was also carried out and was rolled out to providers. It feels as if this research is being disregarded. Through money invested in preventative services like floating support, less money is spent on homelessness services, substance misuse services, policing, hospitals, welfare benefits, crisis intervention through social services, etc. One support worker can support at least 10 vulnerable people to repay debt, manage rent payments, too trial increased cost to the council. Closing services and redundancies will also impact on local economy through workers claiming benefits, potentially themselves becoming service users as well as workers leaving the area to find work. I understand that impact assessments are now being carried out, I would ask that the council really look at the results of this and consider revising the amount of money currently being allocated to Supporting People. The labour government removed the ring fence, please let's use this flexibility to invest properly in services which can help to safeguard our communities and vulnerable people.

Supporting People	Disinvestment in the kinds of preventative services provided under the "supporting people" heading would be a serious mistake. These services represent excellent value for money and have made over the past few years a huge contribution to reducing rough sleeping and its associated problems and costs. Drastically cutting these services will end up costing the community more.
Supporting People	Whatever the level of cut to grant from central government the City Council has a duty to ensure that what remains is fairly and properly spent. It has a further duty to ensure that any changes do not produce unequal impact on those who are least able to cope. Please reconsider the reckless cuts you are proposing to support people services.
Tax	A local Income tax based on your earnings.
Transport	Re reducing the senior travel concession to the operating terms of the national scheme: I support this.
Transport	Stop all repairs on side roads- the holes will do the job of speed bumps
Transport	I think you should reduce the subsidy to Nottingham City Transport (and consider reducing parking charges).
Transport	Leave the concessionary bus pass alone don't charge us for use after 23.00 or before 07.30
Transport	Do not build the tram from Clifton to the City
Transport	Hold a referendum on the Workplace Parking Levy, to ensure it has public support.
Transport	Re parking charges: I support higher parking charges, especially to deter commuting by car.
Transport	Public Transport: Proposed Changes to Senior/Mobility Citycard. I am concerned about the stopping of Citycard validity after 11pm on weekdays. I, and others I know, regularly catch buses after 11 during the week and are less likely to use the card at weekends. This is because many people over 60 prefer to avoid going out on Friday or Saturday evenings especially to the city centre ("avoid it like the plague") and on Sundays most buses finish at 11 anyway. So the card is just as useful if not more so after 11pm during the week. If this proposal does go ahead I hope you at least have the sense to retime earlier the buses that leave 2 or 3 minutes after 11 during the week or instruct driver to accept the cards on these buses
Transport	Public Transport: Citylink 2. Disappointed this has been reduced in frequency yet again, when it seemed to me that passenger numbers had improved recently. If services have to be cut, some of the poorly used shopper services should go first. Sadly I fear that many more bus services are in danger of being cut in the future and hope that people will be able have the chance to comment first.
Voluntary	Please do not make budget cuts to the voluntary sector as an easy option - please keep to the commitment that our cuts will be no higher than your own.

Volunteering	I currently volunteer at the Arches adventure base And study at Colwick Park. At Colwick Park we study Ecology and Conservation, as well as Biology. All of the lessons we do there really help as we get to put the theories into action such as planned walks. I am also working towards the levels i need to get into employment in this area, such as Kayaking, Mountain Biking and Orienteering. Whilst I have been volunteering down at the Arches i have learnt a lot of skills in communication and team work as well as adapting to different situations. I am very pleased to be there as it gives me something to do, it keeps me of the streets causing trouble and being a general menace to society. The opportunity to be there is amazing and to take it away can only be bad. The centre is very conveniently placed for everyone and to move these facilities will put boundaries on people's chances to be there due to lack of transport.
Vulnerable	I have worked for 10 years with Framework. I have recently taken voluntary redundancy, because I felt I had no choice. Framework is facing massive cuts to funding. Can you please tell me what provision there will be for the Service Users Framework support?
Vulnerable	I am very concerned about the reduction in supporting peoples funding + the negative impact this will have across the city for many vulnerable individuals, + those who work with them.
Vulnerable	Do not call social services' pulling the plug on continuing care [- Crabtree CC group, Strelley CC group] rendering protection for the most vulnerable people! Your cuts impacting upon Community care are short-sighted: CC is itself preventive cost-cutting, to safe-guard against repetitive re-hospitalisations, the cost of which runs into billions! Having community care and support in place is a life-line for the most vulnerable mental health clients, for whom continuing care centres are the only place of safety in a hostile and uncaring society - we have nowhere else to go! You can argue that this is covered by new, as-yet uninstalled self-directed support arrangements. It IS not. Asking for financial contributions of people who have had an income over the last 20 years, might be reasonable. Asking people on one half of subsistence income with no resources to draw upon is Frankly unrealistic and piles on humiliation and despair for confused, over-stressed vulnerable people who simply lack capacity to cope above and beyond what goes with the territory of severe mental illness diagnosis. YOU ASK TOO MUCH OF US!
Vulnerable	The dissemination of projects for the homeless is a heartless move in my opinion. Where are people supposed to live? There is also a cut in wages and jobs which only seems to be affecting those at the bottom of the food chain and we thought we had it bad when Thatcher was ruling the World!!
Vulnerable	Supporting People looks after the most vulnerable people in the City. The City has a strong SP heritage and it would be devastating to the most vulnerable to see significant cuts. Such a significant reduction in the SP budget will not only be detrimental to service users, but also the wider public in terms of the community safety and impact on vulnerable women. The City Council needs to publish more detailed information on a service by service basis.

Vulnerable	I feel strongly that only minimum cuts be made to vital services provided by organisations such as "Emmanuel House" and "Framework".
Vulnerable	To look after the old and vulnerable
Vulnerable	Re proposal 114/2854 (Communities and Adult Support) These are the most vulnerable in our society. They should not be made to pay the price (in the form of increased charges for meals etc) for the economic mess we are in.
Vulnerable	It is reported that the Council is withdrawing funding from Emmanuel House Day centre. This is a safe and welcoming haven for poor, marginalised and vulnerable people who often have nowhere else to go. It has citizen support, from volunteers, providers of resources, both financial and in kind, and those who don't want people driven on to the streets and into begging by their poverty. It is also the only provision of its kind - non-judgemental, accepting, open-hearted - in Nottingham. The city should be proud of Emmanuel House and eager to sustain it.
Vulnerable	Someone employed directly within Supporting People services in Nottingham City I have been taken aback at Nottingham City Councils response to the CSR. While I acknowledge that the ring fence is off for SP funds and Nottingham City have had to make sense of the funding allocation, it is Nottingham City council that have decided to put its Supporting People budget low on the agenda. I struggle to see how Cllr John Collins can justify a 45% in SP funds. Has an impact assessment been fully carried out? Because I am sure that this would suggest that a cut of this magnitude will have significant negative impact on the City in terms of street homelessness, more and more vulnerable service users getting into debt. Potential for increased abuse of vulnerable people and it will place a significant burden on other services, so while costs are cut on SP funds other services will no doubt experience increased demand. Let's have sensible efficiency savings, not a butchering of services that provide a huge benefit to the thousands of vulnerable people that pass through services.
Vulnerable	Why is our labour council implementing Tory cuts? These cuts will put vulnerable people at risk. The council should seriously consider setting a deficit or needs based budget
Vulnerable	Services to prevent violence to women and girls appear to be being disproportionately hit by these cuts because they are largely funded from the special grants which have been hardest hit and no one in the council or the One Nottingham takes overall responsibility for them, so they are cut by many different people whose budgets are under pressure. These services save lives and prevent longer term costs to statutory agencies.
Vulnerable	The proposals to make huge cuts in services to vulnerable people are unfair and unreasonable. Why is this area of spending bearing such an undue burden? The City Council is not, as its posters claim, "supporting the most vulnerable people". Neither is it treating fairly or honourably the voluntary and community organisations who deliver many of these services. Vulnerable people are the victims of a

	cynical political decision on the part of the City Council.
Vulnerable	Do not cut vital services to those who are vulnerable and need the help. Do not push them back into institutions because they do not have enough to get the support they need.
Vulnerable	Please see above. I am concerned as I think there are certain front line services that should not be cut. Whilst i recognise that there will have to be a reduction in certain services I believe that services for the vulnerable should be protected.
Vulnerable	No service should be reduced as the services that are to be reduced will effect the most vulnerable in society, in effect you will be doing the Tories job for them.
Vulnerable	The closure of some services will certainly mean that some individuals return to prison/hospital which is far more costly than these clients living in the community.
Vulnerable	Your Adversarial views in disowning the once-co-ordinated, joined-up specialist team work with which multi-disciplinary teams tackled the complex needs of disability is what is causing untold damage to disabled people up and down the country. Linkage with preventive measures to save on the costs incurred by front-line NHS crisis teams are being ignored in your rush to save your own funds at the expense of these services, leaving them to lurch from crisis to crisis, at Great Expense! This is no way to run services and no way to exercise responsible governance. Be warned: a stitch in time saves nine! Small outlay today will prevent proliferating costs later.
Vulnerable	Cutting services to the vulnerable i deplorable take a salary cut at the top
Vulnerable	Please recognise the value of the sector - that is value added as well as value for money in delivering services - home-start Nottingham is providing outreach support to families at a lower cost than fsw - we should be looking at how children's centres can commission family support through us.
Vulnerable	I am particularly concerned that a small contract funded by SP to deliver HIV/AIDS floating support is being scrapped. The contract value is 79K and delivers excellent outcomes for the client group. Referring agencies and health agencies are horrified at the service being decommissioned. Why are providers not being supported to seek out alternative funding? Nottingham are proud of being innovative among other things and the commission of this small contract was seen as innovative and recognised the need for a specialist floating support service to an offer negatively stigmatised client group. I would seriously ask the City to consider re-commissioning this service and negotiating a up to 20% efficiency rather than saying goodbye to an excellent service.

Vulnerable	Suggestion: Why not bring about what you Claim you are doing but clearly Are Not! Why not Protect the most vulnerable people against the worst ravages of a situation for which we are completely blameless and without fault. Instead of hitting the people who cannot find any alternative redress the Hardest, Protect our precarious hold in the community and do not send us to the wall. A society is judged on how it treats or miss-treats its most defenceless citizens. With this Budget, you are falling short on your duties and obligations towards the vulnerable.
Vulnerable	There will be an impact on the safeguarding of children in the city with the loss of some voluntary sector groups - has that been factored in and how?
Vulnerable	One of my major concerns is that services will be cut to the most vulnerable in society, the very people who find it so hard to make their voices heard. I believe the council has a duty to these people and should not make decisions based on vote winning
Vulnerable, Jobs, Council	Increase in charges - maybe suitable for some services but not those directed at the most vulnerable (elderly, Young people). A relocation of service - not sure what this means but I am assuming some services going into private sector - all depends on what service and if it is really value for money. A reduction in service - suitable for some non essential services. Some services should just go like aspects of marketing - paper based arrow should no longer happen, lots of local papers around. Services that are not being used - however some services like libraries should remain and be improved-essential when people are struggling.
Youth	Have attended my local youth club Monty Hind Young Boy's club For nearly 10 years, I have participated in the Nottingham Youth Council for almost 5 through the centre. Being there kept of the streets and gave me the drive and perseverance to do something with my life. Each of the youth workers there have taken every young person that visits the centre and given them the chance to earn qualifications in life skills. Being there has helped a great deal AS i have had the chance to progress with my own skills in arts and sports. The planned reductions will leave the future generations without the help we have gained through this and i fear that the levels of crime and young people on the streets will only go up. To take these facilities and reduce there numbers would only put more young people on the streets, each area code has its own centre for the convenience and accessibility. This makes it easy for young people to keep of the streets, keep out of trouble and also have a safe environment to enjoy themselves and work towards there goals with the help they need.
Youth Clubs	At the minute a lot of youth clubs and other services are being closed down or having a reduction in staff which means there will be more youth out on the streets because they have no where else to go which could increase crime rates. For some people a youth club is somewhere to go to escape and get a break from lives at home or just to meet up with there friends and hang out somewhere they feel safe.

Appendix Two - Feedback on Nottingham City Council's Strategic Choices from Nottinghamshire Disabled People's Movement

Efficiency:

Prop 118/2829 Transport and Area Working

On-Street and Off-Street Parking Service

Changes to parking pricing structures and charges as from October 2010 were supported and were subject to a separate portfolio holder decision 742.

We would be concerned if there are changes to charging for Blue Badge holders; currently up to four hours free in off-street parking and free unlimited parking in pay and display. Disabled people who have Blue Badges do need to use their cars instead of public transport.

Prop 114/2859 Adult Support and Health

Social Care workforce rebalance

Rebalance the number of qualified social care assessors to community care officers, to ensure a value for money approach to conducting assessments. Fully qualified social care assessors will increasingly work to their higher level of competence and concentrate on complex and safeguarding cases.

We are concerned whether Community Care Officers have the necessary knowledge and skills to carry out assessments. What plans are there to provide additional training, in particular taking a person-centred approach? Is this a downgrading of the service for service users?

Prop 114/2862 Adult Support and Health

Costs in Care Children in Transition

This is an efficiency relating to reducing the costs of care packages of Children in Transition from Children's to Adults social care through identifying alternative packages of care that are better value for money and negotiating down prices with providers.

We are concerned that if prices are being reduced, this could result in a reduction in the standard and quality of care and support.

Prop 114/2872 Adult Support and Health

Homecare agreement

Apply cost-efficiency tools to achieve savings in the independent home care sector.

We are very concerned that this will lead to a reduction in the standard and quality of care and support and hence will have a detrimental impact on disabled people.

Prop 114/2880 Adult Support and Health

Adaptations Service

Efficiencies arising from reducing the costs of adaptation work and securing more competitive prices

We have concerns that securing a 10% reduction in costs will mean that local smaller contractors may not be able to meet this requirement, leading to larger, national contractors/building firms carrying out the work. This would result in the loss of quality, in particular, the disability awareness of local firms which have been used over many years.

Prop 114/2895 Adult Support and Health Preventative Adaptations Service

Proposal to use available alternatives to the PAD equipment service which is offered to older and disabled people living in the City and are all self-referrals.

There are major issues with the proposal to use available alternatives to PAD. The information given at the January Disability Involvement Group meeting was that the Age UK Handy Person scheme would be the alternative. However, the Handy Person scheme does not provide an equivalent service to the PAD service:

- The Handy Person scheme is essentially a maintenance and DIY service; with only a limited amount of small adaptations work (e.g. stair rails and grab rails). The PAD service provides a wide range of minor adaptations and the technicians are experienced in this type of work and able to deal with non-standard situations such as wall construction. The PAD technicians also have greater disability awareness, for example, in situations where disabled people may need more complex adaptations, which enables them to refer people for an additional assessment.
- The Handy Person scheme charges for the cost of materials whereas the PAD service is free.

Furthermore, understand that the funding for Handy Person scheme is from Supporting People, which has a 45% reduction in its budget. So the funding for this scheme is likely to be dramatically reduced or withdrawn at a time when it will be expected to pick up an additional workload.

The Handy Person scheme is already oversubscribed. If this minor adaptations work cannot be done, it puts disabled people more at risk, with the possibility of more falls or not being able to use basic facilities at home. This would result in the need for additional human support and place further strain on limited resources.

Prop 114/2899 Adult Support and Health High Cost Care Packages

This is an efficiency relating to targeted reviews of high cost care packages to ensure they reflect need and secure value for money.

We would like assurance that, where people in the top 10% of this group are eligible for NHS Continuing Healthcare, there is a smooth transition when the funding source changes.

Regarding the lower 10% of people who receive care support packages, we are concerned that the pressure to make savings will result in a change of the assessment 'goalposts' and consequently care packages being inappropriately reduced.

Prop 96/2796 Leisure, Culture and Customers City Library Service

Reduction in Book fund of 25%

We hope that this cost reduction will be applied equitably to all types of material bought by Library Services; including books in alternative formats or other languages and that no particular group of people, eg those who read large print, will be disproportionately affected.

Minor policy changes:

Prop 114/3560 Adult Support and Health Residential Intermediate Care Services

Relocate IC beds from The Willows Care Home to Marlstones Care Home which will provide the same level of bed space.

We understand that the Willows Care Home has 16 IC bed spaces for people with dementia and that Milestones is a 48 bed residential home for older people without dementia. We have several concerns:

- that there will be a net loss of beds at Milestones for older people without dementia;
- that there will not be adequate separation of people with and without dementia;
- that the move will result in there being inadequate staffing levels and staff who lack the necessary knowledge, skills and experience to work with older people with dementia.

Prop 96/2777 Leisure, Culture and Customers

Concession eligibility and discounts offered for Sport, Leisure and Parks activities

Please would you clarify who is meant by 'people who are registered disabled', as such registration does not exist.

Moderate policy changes:

Prop 114/2854 Adult Support and Health

Increase charge for meals at home and under Fairer charging, day care and transport

Nottingham has historically been generous in the contribution it has made to homecare, day care and transport costs subsidising the service in the region of £35 million.

The proposal is:

To increase the charge for meals at home from £2.60 to £3.00.

To increase the charge for day care from £2.00 to 3.50.

To increase the charge for home care from £9.20 to £11.50.

To increase the charge for transport from £2.60 to £4.00.

To increase the maximum charge per week for home care from £81.00 to no maximum weekly charge

We are very concerned about the proposed increases in charges and feel they will be extremely detrimental to many disabled and elderly people. Many of the people in this vulnerable section of society are living on or below the poverty line and already struggle to meet costs of basic necessities such as keeping warm enough.

We feel that increases ranging from 15% to 75% and the removal of the maximum limit on charges cannot be considered fair and we are very concerned that this will result in people having to reduce their usage, choose between one service or another, or give up using these services altogether.

We understand that the City Council has to find ways of making budget cuts, but we do not think this should be done by reducing the choice and independence of disabled and elderly people. Consequently, we hope that the City Council will reassess its priorities and find savings from other areas.

Prop 118/2846 Transport and Area Working

Review on street parking charges

Review and simplify parking charges in the city.

There is the need for Blue Badge holders to continue to be able to park in pay and display zones for an unlimited period with no charge. Blue Badge holders have to use their cars due to the effects of their impairment and there are insufficient numbers of reserved parking spaces in the city to deal with this requirement.

Prop 103/3408 Transport and Area Working

Mobility City Card Companion

This proposal focuses this discretionary benefit to Nottingham residents who are blind, partially sighted, deaf, wheelchair bound or have learning difficulties prohibiting lone travel.

The additional Companion concession is invaluable for those disabled people needing this support and we commend the City Council for this discretionary concession. However, withdrawing this concession from people with no arms or those with a mobility impairment, such as considerable walking difficulties, would put them at a considerable disadvantage.

Prop 103/3411 Transport and Area Working

Mobility City Card

Align Mobility Citycard concessions to Senior CityCard concessions for those of pensionable age.

We note that once someone has reached pensionable age that free travel before 9.30am and after 11pm will be withdrawn. We hope that the age used to define pensionable age will be 66 in line with the national retirement age and that those between 60 and 66 who are still working will not be affected.

Major policy changes:

Prop 114/3524 Adult Support and Health

Preventative services for adult social care

Proposal to invest in community-based early intervention services for people eligible for social care to enable them to live independently and safely with dignity. The proposal develops the current SupportNet pilot that is receiving national recognition for more appropriately diverting people from high cost options. The initial investment will come from re-ablement monies thus releasing cashable and non cashable savings in future years.

Please would you clarify what is meant by this proposal and by 'high cost options'? Is this proposal aimed at people with high levels of need? From our understanding of the SupportNet pilot (SupportNet Summary January 2010), it was not targeted at people with high levels of need, and we do not see how it would apply to this group of people.

Given the level of savings you expect to make (£873,000 in 2011-12 and £1,000,000 in both years 2012-13 and 2013-14) we are extremely concerned that people may have to make lifestyle choices which are not right for them, because they will not have sufficient funds to do otherwise.

We are also very concerned that the pressure to make savings will result in a change of the assessment 'goalposts' and consequently care packages being inappropriately reduced.

Your City Your Services Data Report - December 7th 2010

Background

The Councils budget process is underway and because large cost reductions will need to be found it was decided by Councillors and Chief Offices to ask Nottingham citizens which services they value most and to ask them to identify areas for further savings.

This report presents the findings from the resultant Your City Your Services (YCYS) Survey One. From the beginning of September 2010 the YCYS survey was available online (Intranet/Internet) and a paper version of the survey in the form of a pull out leaflet was distributed to every household across the City in the September edition of the Nottingham Arrow publication. The survey was also circulated/administered at wide variety of large/small community/neighbourhood meetings across all areas of the City during this time period.

The YCYC survey one used a self-completion approach and fieldwork concluded on November 19th.

A total of 3,111 responses were achieved from across the City

Interpreting the data

Please note that the Your City Your Services survey did not use a truly random sample (as respondents were approached at particular events) and so not everyone in the City had an equal chance of being selected. As such the confidence intervals stated within this report should be used as a guide only.

Confidence interval calculations normally assume a genuine random sample of the relevant population. As this sample is not truly random, we cannot rely on the intervals they are merely given as an indication.

Where percentages do not sum to 100, this may be due to computer rounding, the exclusion of "don't know" categories, or multiple answers.

The base number of respondents for each question is given as (n = base number)

Source of responses

Of the 3,111 responses 52% (1,623) were received in the form of completed leaflets circulated within the Arrow publication, 32% (978) via the Internet/Intranet online channel and 16% (510) following community events.

Appendix 1: Provides a full breakdown survey response source

Geographical location of responses

Respondents were asked to provide postcode data only 1010 respondents provided full post code data. Table 1 provides a breakdown of these respondents by Ward and Area Committee.

Table 1: Response by Geographical Area	Number of responses
Area 1: Bulwell (90) & Bulwell Forest (58)	148
Area 2: Basford (44) & Bestwood (35)	79
Area 3: Aspley (110), Bilborough (69) & Leen Valley (33)	212
Area 4: Arboretum (27), Berridge (54), Radford & Park (39)	120
Area 5: Mapperley (47) & Sherwood (47)	94
Area 6: Dales (78) & St Ann's (52)	130
Area 7: Wollaton West (43), Wollaton East & Lenton Abbey (18)	61
Area 8: Bridge (59), Dunkirk & Lenton (22)	81
Area 9: Clifton North (47) & Clifton South (38)	85
Total	1010

West Area had the most responses (212), 108 of these through an area event. Area's 2, 5, 7, 8 and 9 had fewer than 100 responses.

2,922 respondents (94% of all respondents) provided full or first half of postcode data.

Table 2 provides a breakdown of these respondents by postcode district.

Table 2: Number of respondents by postcode district (n = 2,922)					
NG1	82	NG9	40	NG17	1
NG2	242	NG10	5	NG18	5
NG3	355	NG11	255	NG19	1
NG4	24	NG12	83	NG21	4
NG5	499	NG13	3	NG24	3
NG6	349	NG14	4	NG25	1
NG7	383	NG15	8	Non NG	11
NG8	637	NG16	2	Total	2,922

More than one in five (22%) of responses came from **NG8** (Wollaton and the West Area of the City), 17% (499) from **NG5** (Mapperley, Sherwood and Arnold)

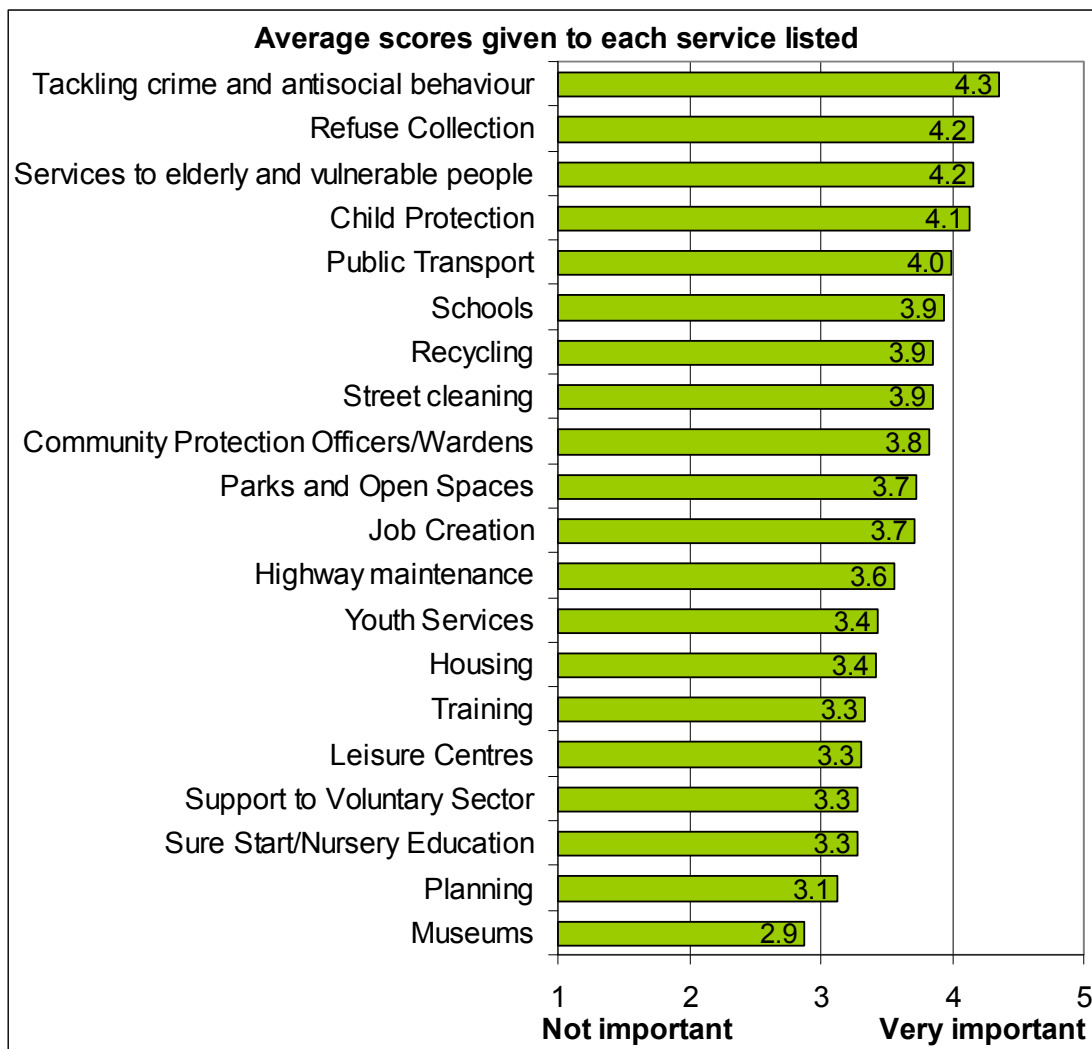
How important are services?

For question 1 respondents were asked to rate on a scale of 1 (Not important) to 5 (Very important) a cross section of 20 council services.

For each service a mean average has been calculated out of 5. The top 5 services rated most important by respondents are:

1. Tackling crime and anti social behaviour (4.3 out of 5)
2. Refuse collection (4.2 out of 5)
3. Services for elderly and vulnerable people (4.2 out of 5)
4. Child protection (4.1 out of 5)
5. Public transport (4.0 out of 5)

Table 3 provides an overview of the mean average for all 20 services.



With a mean score of 4.3 out of 5 **tackling crime and anti social behaviour** is the most important service to Nottingham citizens. This is closely followed by

refuse collection and **services to elderly and vulnerable people** both 4.2 out of 5 and **child protection** at 4.1 out of 5.

The services seen as 'lowest' importance by respondents was **Planning** (3.1 out of 5) and **Museums** (2.9 out of 5)

How important are services to you by demographic group

Please note that some of the BME sub groups were too small for reliable comparison, therefore when looking at the data using a White/All BME split.

BME communities compared to **White groups** perceive the following services as more important: **Child protection, Housing, Job creation, Schools, Surestart/nursery, Training, Youth services**. However due to the relatively small BME numbers this does not affect the overall percentages.

Disabled people perceive the following services as more important: **Housing, Public transport, Support to voluntary sector**. Again due to number of disabled respondents this does not greatly affect the overall percentages.

Other important services

Respondents were given the opportunity to indicate any other Council service they considered to be important. The table below provides a list of the top 10 most stated services.

Service	Number
Libraries	174
Street lighting	38
Events	25
Policing	25
Street cleaning	24
Voluntary sector support	21
Community centres	20
Welfare advice services/Citizens' Advice Bureau	19
Dog wardens / tackling dog fouling	17
Free bus passes for the elderly & disabled	17
Services for the most vulnerable	17

The overwhelming majority of additional 'important service' comments were around **library services (174)**.

The following are a selection of the other important service comments received:

Libraries (174 comments)

"I think libraries are really important and I would really be happy if Councillors in Sherwood deliver on their promise to redevelop our local library. The staff team are great but there is only so much you can do there."

"Libraries. essential for PC use for those who can't afford their own. All jobs etc seem to only be accessible via the internet. Free access to books, we need people to be more literate, not illiterate."

"Libraries provide a valuable service to the community, particularly in times of recession and job cuts, and it is not acceptable to expect them to be staffed by volunteers."

Street Lighting (38 comments)

"Street lighting - I think this needs to be managed very carefully. Turning light off at certain times is surely a green light to people wanting to commit crime?"

"We must not cut down on street lights as it attracts crime. Also we have to park our car on the road as we can't get across the grass verge, this causes vandalism to our cars."

Events (25 comments)

"Facilitating the Market Square for third party events e.g. farmers market etc."

"Free events e.g. music in the park. These contribute a lot to the image of Nottingham as a worthwhile place to live."

"The events that the City Council put on are really good and more importantly easily accessible for the whole community. It would be a real shame if they were to stop. "

Policing (25 comments)

"CPOs are the best thing to happen to Nottingham."

"Need a lot more Police on the street"

Street Cleaning (24 comments)

"Street Cleaning is also very important; I think people's behaviour reflects their environment. If people get the impression they live in a dump, they will treat it as such! Currently the City Centre seems pretty clean which gives a good impression for visitors to the City."

Voluntary Sector Support (21 comments)

"All of the services that work with young people and women experiencing domestic abuse that provide refuges or floating support – without them you will have nowhere for these people to go."

"I am very concerned that looking for funding cuts may mean looking at voluntary sector grant aid. Many trust funders will not fund services which they think are a statutory responsibility and therefore it would be difficult if not impossible to replace this funding from other sources."

"Services for diverse & hard to reach community groups. Mainstream funding for these small & fragile voluntary sector groups"

Community Centres (20 comments)

"More community centres so neighbourhoods can unite with each other"

"We need these open for the kids and the public."

Welfare Advice Centres / Citizens' Advice Bureau (19 comments)

"Advice services, i.e. welfare rights citizens advice bureau, law centre housing aid/homeless support credit unions"

"False cost saving to cut back too much support for the independent advice sector; it is vital as debt goes up."

Dog wardens / tackling dog fouling (17 comments)

"Dog wardens to hand out on the spot fines"

"stop footway / park fouling by dogs"

Free bus passes for the elderly & disabled (17 comments)

"Public transport reduces the costs of personal travel and should be encouraged and improved. It has numerous benefits, not least is benefits the environment and any reduction in personal travel (car etc) would justify less spending on road maintenance. Please do not scrap the OAP bus pass."

"The most important service for me is the concessionary bus pass, without which I would not be able to travel"

Services for Vulnerable People (17 comments)

"Any service which supports the poorest and most vulnerable as they will be hit hardest by the cuts."

"I live in a Framework hostel. I don't want to lose my place at the hostel; I want to prove to everybody that I can live independently with support mechanisms around. All hostels should stay open. Vulnerable people need somewhere to stop. We will end up on the streets or if I get caught sleeping on streets will get cautions, prison sentence etc. Everyone has the right to live on their own. If cuts go through it will ruin people's chance of living independently."

"Offering supported housing and related services (substance use, alcohol, mental health, offending) for vulnerable people, particular the younger people 16 years upwards. If further cuts are made in these areas street homelessness will rise and will impact on health and police services due to an increase in drug and alcohol misuse, a rise in street crime and burglaries and the system will not be able to cope."

Further Savings

Question 2 asked respondents to suggest where they felt Nottingham City Council could make further savings to the ones already made.

Table 5 illustrates respondents most stated areas for further savings.

Table 5: Themes most stated	Total
Arrow - content, format, frequency	145
Cut staff packages, expenses, salaries, travel	105
Reduce management	104
Stop events (i.e. beach, wheel, functions)	104
Reduce duplication, bureaucracy or increase efficiency (inc. procurement)	101
Reduce publicity, advertising, banners	96
Cut Councillors numbers, expenses	68
Reduce staff numbers	62
Turn off lights/street lights	58
More online, less paperwork, printing, postage	52
Stop using consultants, contractors, agency staff	48

The most 'further savings' comments received were around the **Arrow publication (145)**.

The following is a selection and summary of the savings suggestions received by respondents to YCYS Survey 1 respondents.

Arrow (145 comments)

"Change the Nottingham Arrow to A4 size black and white, and non-glossy...and have it delivered by retired, unemployed people etc... Also one every 2 months should be adequate (or 4 per year)..."

A number of respondents commented that savings could be made by stopping the Arrow, cutting the frequency of publication or changing the format – perhaps by making it available online, e-mailing it, or making the hard copy optional. Some felt that savings could also be made by making the publication less 'glossy'.

Cut staff packages, expenses, salaries, travel (105 comments)

"Cut pay levels and numbers of senior managers: Stop paying people 100's of thousands of £'s, including 'golden goodbyes', 'early retirement packages' and other such nonsense."

A number of respondents suggested that pay levels for staff should be cut. Others felt that expenditure on staff expenses and pensions was too high and could be reduced.

Reduce numbers of Managers (104 comments)

"Get rid of middle managers and above - their wages would help pay for more important services."

There were a number of comments suggesting that Council could make savings by reducing the number of managers, therefore freeing up funds for front-line services.

Cut events (104 comments)

"Maybe some of the more 'fun' things could be reduced in order to be able to keep helping vulnerable people."

A number of suggestions for savings related to cutting, reducing or charging for 'events' such as the beach and the wheel in Market Square. Some respondents felt there were savings to be made through cutting council meetings or functions.

Reducing duplication, bureaucracy or working more efficiently.
(101 comments)

"Avoid several vehicles or Council operatives going down the same streets to perform different functions...."

"Using technology and systems more effectively. Shared drives and printers. Good administration systems. Bulk buying."

There were a number of comments suggesting that savings could be made by improved ways of working; reducing duplication of tasks or better planning of tasks, reducing unnecessary 'red tape' and improving procurement processes to get better value on goods and services.

Publicity & advertising & banners (96 comments)

"Reduce the amount of 'publicity' and marketing in terms of the large number of banners and advertising throughout the city. "

"...too much money is being wasted on propaganda and communications when it's more important to deliver the services rather than push in everyone's faces how 'well' the authority is doing."

A number of respondents commented that too much is spent on publicity for the Council in the form of leaflets, posters and banners. Some felt that they received too much glossy information through their door, when it would be better to put the information online or e-mail.

Cut Councillors numbers, expenses (68 comments)

"Councillors currently draw £15K Pa in allowances as a minimum with some drawing considerably more. I understand that being a councillor is not a full time job however some councillors appear to be claiming allowances larger than some people's salaries..."

There were several comments suggesting savings could be made by cutting Councillor numbers or Councillor expenses – with some feeling allowances were too generous. Some respondents felt that transport should not be provided for Councillors or the Mayor, and that they should travel by public transport.

Reduce staff numbers (62 comments)

"Check staffing levels of leisure centres/Traffic wardens/other services to ensure they are not over staffed."

"Many jobs could be cut and/or reviewed to streamline admin/personnel functions..."

A number of respondents suggested that savings could be made by reducing the numbers of staff at the Council. Some felt that there were too many members of staff in non front-line roles

Turn off lights/street lights (58 comments)

"Turn street lights off between 12 midnight and 5am - or every other light off. Switch off all public lights - e.g. the Council House spotlights - after 12am"

A number of suggestions were received regarding savings through reduced lighting and street lights – ranging from turning off lights in public buildings when not in use, to cutting the number of hours that street lights are on, or switching off some street lights.

More online, less paperwork, printing, postage (58 comments)

"Allow opt-out of postal communications and opt-in to email only e.g. for voting registration, council tax bill and statement etc"

"Most services could have a better online presence so that residents don't need to speak to someone/access services in person."

A number of respondents felt that paper communications and brochures could be replaced with more cost-effective methods. Others felt that there were savings to be made by reducing face to face transactions, particularly allowing people to undertake transactions online.

Stop using consultants, contractors, agency staff (48 comments)

"Reduce the use of expensive consultants - surely there are existing staff or local partners who can undertake the work."

"Stop using contractors and employ/train staff to do the contractors job."

A number of respondents felt that there were too many consultants used in the Council, costing too much money. Some felt that existing staff could do the work instead, therefore saving on costs. Others felt that there were too many agency staff and contractors and that employing permanent staff would be more effective.

Five of the 'further savings' highlighted by YCYS Survey 1 respondents, have been used in YCYS Survey 2 to ascertain whether other citizens feel that these 'future saving' areas are important or not to them. The 'further savings' areas used in YCYS Survey 2 are:

- Communications including the Arrow
- Efficient procurement of council services
- Efficient levels of Council Management and staff
- Youth clubs and services
- Funding local democracy

Awareness levels of activities run by Nottingham City Council

Respondents were asked if they were aware/unaware of activities that the Council has run during the current economic downturn.

Table 6 provides an overview of the Council run activity awareness levels across the City.

Activity	Aware	Not aware
50p activities for kids in the school holidays	41%	59%
Apprenticeships	49.5%	50.5%
Future jobs fund	33%	67%
The Beach (Old Market Square)	93%	7%
Free and cheap events	65%	35%

More than nine out of ten (93%) of respondents were aware of the Beach event on the Old Market Square and two thirds of respondents were aware of other free and cheap events run by the Council.

Two thirds (67%) of respondents were not aware of the future jobs fund event.

Respondents were given the opportunity to state other Council activities they are aware of. Appendix 3 provides full literals.

"..The activities are important. It sets Nottingham apart - well done to all involved."

On the whole comments received were positive but there was some negative comments especially around the Beach event.

"..The beach what a waste of money."

Areas of concern during the economic downturn

Respondents were asked to indicate their level of concern on a number of issues during the current economic situation.

Table 7 provides an overview of respondent's level of concern.

	Very concerned	Concerned	Not concerned
Crime levels rising	56%	36%	8%
Cuts to public services	59%	34%	7.5%
Debt problems	30%	39%	31%
Losing my job	34%	25%	41%
Unable to get a mortgage	17%	21%	61.5%

Table 7 shows that 93% of respondents are very concerned or concerned about **cuts to public services** and 92% very concerned or concerned about **crime levels rising**.

Six out of ten are not concerned that they be '**unable to get a mortgage**' due to the economic climate.

The level of debt problem concern of the **Black ethnic** (n = 156) respondents is 20 percentage points higher than the overall figure at 89% compared to 69% overall. The level of concern within **Mixed** (75%) respondents is 14 percentage points higher at 83%.

NB - Although both of these percentages are statistically significant **caution must be given** due to sampling methods used and individual sample sizes.

Respondents were given the opportunity to state any other areas of concern they have during the economic downturn.

Table 8 provides an overview of the comments made:

Concern	Total
Council (general)	103
Jobs/employment	52
Cuts	49
Crime/anti social behaviour	37
Vulnerable	31
Travel	30
Education	26

The following is a selection/summary of the areas of concern comments received:

Council (general) (103 comments)

"The council failing to provide the standards of service that they should be providing"

Future council concerns relate to a wide range of services/issues including the impact of cuts to leisure services, parks and open spaces, money lost via Icelandic banks, the feasibility of the Nottingham Arrow, the level of business growth and development, the loss of key public services, the loss of essential services, the long term planning of services (education, health, police), the cutting and shutting down of day centres, Councillor trips abroad, short sighted decisions to cut services etc

Jobs/employment (52 comments)

"Job creation seems lacking now; a drive to bring in business is an essential task"

"Mass depression and breakdown of families as thousands lose their jobs. There are not enough jobs available as it is!"

Future jobs/employment concerns included: training opportunities, job loss numbers, lack of jobs creation, lack of worthwhile jobs for young people, transferable skills and school leavers job prospects.

Cuts (49 comments)

"My family losing out as we will be punished for working hard and saving. Our pensions are at risk, education is at risk, public safety is at risk though police cuts. We have 20+yrs paid taxes and what have we got to look forward to?"

The remaining 'cuts' future concerns relate to a wide variety of topics including concern over cuts to: public services, street lighting, nursing homes, school funding, sure start funding, education, charities and voluntary services, benefits, jobs, libraries, museums, public transport, tourism, day services for the elderly etc

Crime/anti social behaviour (37 comments)

"I would be frightened without the street wardens and community support officers. I can speak to them about anti social behaviour and it does make a difference"

Respondents raised future crime/anti social behaviour concerns around gangs in and around local estates, increased drug crime in Nottingham, yobbish behaviour on our streets, a lack of police presence on (Nottingham) streets, a rise in crime levels due to the cuts, rise in petty crime, police targets/priorities and keeping crime off Nottingham streets

Vulnerable (31 comments)

"The most vulnerable i.e. the elderly and disabled are increasingly isolated from life in the city, without resources to give them access to events, services or even basic rights"

Other comments reflect a range of views such as the most vulnerable in society suffering and losing out, the social divide widening with the vulnerable less able to defend themselves and that the proposed (government) cuts are levelled at many vulnerable people who do not have a voice in real terms.

The remaining comments expressed future concern about a variety of topics including: Housing, Benefits, Equalities and Health.

Travel (30 comments)

"The tram extension may not go ahead"

Future travel concerns relate in the main to the removal of free bus passes and public transport fares increasing.

Education (26 comments)

"Concern over government cuts to education and rise in university fees"

"Worse education provision due to cuts in continual professional development training networks for staff and less funding going into schools in certain categories@

Future education concern include: difficulties in accessing affordable good education for children in Nottingham, the future for young people leaving school with limited prospect's, state of (Nottingham) school buildings, school building programme and the treatment of teaching assistants (being overpaid)

Vulnerable (31 comments)

"The most vulnerable i.e. the elderly and disabled are increasingly isolated from life in the city, without resources to give them access to events, services or even basic rights"

Other comments reflect a range of views such as the most vulnerable in society suffering and losing out, the social divide widening with the vulnerable less able to defend themselves and that the proposed (government) cuts are levelled at many vulnerable people who do not have a voice in real terms.

The remaining comments expressed future concern about a variety of topics including: Housing, Benefits, Equalities and Health.

For further information/analysis contact:

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Appendices:

Appendix 1: Full breakdown survey response source

Appendix 2: Demographics

Appendix 3: Awareness levels of activities run by Nottingham City Council -
Others

Appendix 4: Area (1 to 9) literals

Appendix 1: Breakdown of survey response by source

Source	Number of responses
Arrow Publication	1,623
Internet/Intranet	978
Community Events	
Council wide equalities event	38
Arboretum	33
Aspley Ward, Aspley Beat	108
Basford	19
Berridge	2
Bestwood	2
Bilborough	20
Bridge	-
Bulwell/Bulwell Forest (Joint event)	70
Bulwell	-
Bulwell Forest	20
Clifton North	-
Clifton South	-
Dales	95
Dunkirk & Lenton	-
Leen Valley	-
Mapperley	5
Radford & Park	20
Sherwood	-
St Ann's	56
Wollaton East & Lenton Abbey	22
Wollaton West	-

Appendix 2: YCYS Survey One - Demographics

Base:	Census 2001	YCYS 2010	+/-
Male	50%	40%	-10
Female	50%	60%	+10
Disabled	20%	26%	+6
White	85%	86%	+1
Black	4%	6%	+2
Asian	6.5%	5%	-1.5
Mixed	3%	3%	-
Chinese	1%	0.5%	-0.5
Under 16	8%	2%	-6
16 – 24	18%	7%	-11
25 – 44	29%	34%	+5
45 – 59	15%	26%	+11
60 - 64	4%	9%	+5
65+	14%	22%	+8

The above table illustrates that two categories are under represented 'Male' and 'Under 24's'.

Appendix 3: Awareness levels of activities run by Nottingham City Council - Others

- "Activities to help citizens like you." - NOT ME!!
- 1940's knees up @ Brewhouse museum, Veterans day @ Wollaton park
- 50+ classes and Pilates
- 50p sports coaching for adults
- Above all good
- Access to free resource like Sherwood library, cheap group saver bus ticket.
- activities like music groups I can take my toddler to through Sure Start
- Activities at the Library
- Activities in the market square are a huge waste of resources. Beach & Skating rink should be scrapped
- Activities in the parks over the summer were good
- Activities not well publicised and very selective
- Advertise and promote volunteer organisation
- Advice services
- Age limited
- Apprenticeships - but where are they, i know 2 lads applied but were told there is none
- Apprenticeships/Future job funds - not till I read the back of this page
- Area committee Funding
- As promoted in magazine
- At libraries, parks, theatres - this has been good as it makes you feel happier. Christmas lights and events are particularly lovely.
- Aware of over 60's groups
- BABY GROUPS
- Ball games. Basketball. Parks. Bandstands.
- Band concerts (free) in the arboretum during the summer
- Beach is waste of money, its Nottingham not Skegness
- Beer festival was great but why the charge?
- Benefits/money advice/welfare rights services
- Better sports facilities for older people (bowls)
- Big Wheel, Ice stadium at Xmas/Music events
- Black history events
- Bring back youth clubs, at least the kids today would have somewhere to hang around than on the streets causing trouble.
- bringing community living back into the neighbourhood
- Cancel the Clifton skate board park, save cash
- Caribbean Carnival etc.
- Cheap family travel deals during school hols
- Cheap group rider tickets on NCT services
- Cheap loft insulation
- Cheap travel on buses in school holidays
- Cheaper buses in school holidays
- Children's allowance until 19 years. I had worked 4 years from 15-19
- Citycard
- Citycard discount for leisure/health activities (swimming etc).
- community activities for the local teenagers/youth clubs
- Community Sports volunteer training
- Concerts in the square excellent
- Credit unions financial support low interest
- Cut back on expensive events rather than jobs
- Cut out tram expansion, buses adequate, we are broke.
- Dark in the park, windmill, summer festival
- Do not use the expensive Nottingham Arrow to publicize these
- Do we need "the Beach?"
- Do we really need the beach considering how much it rains here
- Don't agree with the beach
- Don't know how the Beach HELPS during the downturn!
- Evening education on home skills and maintenance
- Events at parks and open spaces. Riverside festival and Splendour.

Your City Your Services

- Events encouraging activity/healthy living
- Events held in local parks Christmas events in Sherwood.
- Events in parks, libraries, theatres etc.
- Everything has closed in Top Valley i.e. Library - community centre youth centre and moved to Bestwood. Difficult to get to.
- Everything I can find in the nearest Surestart or your website
- Excellent markets - lets have more and more live music
- exhibitions
- Family fun days, trips etc at the vine community centre hyson green
- Festivals
- Festivals and carnivals could be better advertised
- Fitness centres.
- Fitness For All
- Football and other sports
- Forest fields bonfire Caribbean Carnival in July
- Free activities in city parks
- Free concerts and subsidised events at Wollaton Park.
- Free exercise classes for overweight's and unemployed
- Free leisure centre days
- Free music events
- Free music events in OMS.
- Free swim x2
- Free swimming for OAPs stops them going to care too early
- Free swimming over 60's
- Funded trips/children
- Future jobs fund has now been cancelled!
- Gardening services. Transport to evening entertainment.
- Get rid of the beach waste of money
- Good advertising
- Good for kids in the summer
- Good ideas - as elderly-visually impaired.
- Goose fair x2
- Goose fair & Riverside Festival
- Goose fair, bonfire night on the riverbank
- Goose fair, theatre, opera, jazz, orchestra
- Green gym
- Has free swimming stopped?
- Hate the beach
- Have your say events mostly passed by the time we receive the info
- Health and well being, one stop shops, planning events
- Health awareness event Bulwell market April 2010
- Heritage weekend (not sure if that was down to you or not)
- holiday time cheaper group bus tickets, flowering baskets for sheltered community
- How about stopping these temporarily
- I am aware because arrow arrives through my door, good quality and informative
- I am aware lots aren't. Could you advertise them more.
- I don't use any of these - the beach again not very creative or good
- I enjoy the events in Market Square immensely - brings the whole community together
- I fundamentally believe that things like the 50p activities for kids are an essential part of the council's activity. For some children these are the ONLY activities they access over the summer. They encourage physical activity, friendship and community and are a real life line to low income families. Some children in our city won't have holidays or parents who can afford to take them on days out and so all of the great things Nottingham City provide like 50p a day activities and also the beach are fantastic - don't cut them!!
- I have very much appreciated the Nottingham contemporary
- I think its important to have social activities for elderly as many older people
- I think the free and cheap events are fantastic, along with the 50p activities for kids. Being a working mum i find these services invaluable as i would struggle to find affordable childcare for my 2 children without them.

Your City Your Services

- I think this proves my point on the previous question. This is asking me to rate the quality of the council's advertising department, not the quality of what is actually provided. Shameful self promotion!
- I wish I was unaware of the beach
- If I wasn't aware of them how can I put them down
- International markets fair (Old Market Square)
- Isn't the Future Jobs Fund being scrapped?! Also activities like the Mela, concerts...
- Jobs Fair x3
- Jobs for our youth most important - concerned for grandchildren and the future.
- Kids fun day
- Kindred Spirit
- Library events
- Library activities - clubs, crafts, etc
- Library use - great
- Light Night and other entertainments.
- Light Night very enjoyable.
- Local and community events. Galleries and art events, family events
- Locally run events e.g. Sherwood arts festival
- Make understanding English all levels of groups in the community
- Making local feelings known of cuts to social care
- Many ethnic events
- Market square activities
- More events for the old needed
- More family events
- More for kids
- More job fairs
- Most events in market square
- Museum activities
- Music - Splendour and Market Square.
- NCT offers in school holidays events on parks art events
- Neighbourhood forums
- No children so no relevance
- No entry
- No idea how the beach was supposed to be useful.
- No need to spend the money on pride
- None benefit me
- None of these events are either relevant, or appropriate to me or my family, and i think they are a huge waste of money
- Not sure who to approach regarding parking issues on our street.
- Nottingham carnival, riverside festival, park life.
- Nottingham contemporary x2
- Older persons event in Clifton
- Only aware of beach because you can't miss it. Saying that, I went to Skegness and the beach there was so much better.
- Other leisure centre discounts vouchers
- Paid for places on summer holiday schemes - much better than the 50p places!!
- Park events
- Park events.
- Parklife x6
- Park life events
- Parklife events. Children's Festival.
- Parklife, Riverside. Christmas lights
- Parklife, Christmas celebrations
- Parklife holiday activities - sports
- Parklife and festivals at the arboretum
- Parklife, holidays from home, YCYV
- Party in the park markets on the square (excellent) 10/10 for use of square
- Perhaps you should charge a nominal fee at the previous free events.
- Play programme of days and events in parks and open spaces and at play facilities across the city.
- Please communicate more
- Poorly promoted events are just that and do nothing for the city or it's inhabitants. I was of the understanding that there was no future jobs fund.
- Pride, Mela, Community events
- Put the beach on Colwick park next year
- Robin Hood festival and Riverside Festival
- Seniors events
- Serious activities for teenagers
- She states she has not been well informed

Your City Your Services

- Sherwood art week
- Shows/entertainment that publicise Nottingham as a great place to live
- Some schemes were well advertised, others not.
- Specify some more for older kids 15 to 18
- Splendour x5
- Splendour festival. Market Square events.
- Splendour is great.
- Splendour, City Pulse
- Sports activities
- ST. Ann's Holding Hands
- Stop spending thousands of £'s on a beach in the city centre.
- Streets well lit
- Subsidised cavity wall and loft insulation scheme
- Swimming x 2
- Swimming baths - VERY IMPORTANT
- Swimming for over 60s (free)
- Swimming for residents at affordable rate
- Swimming should be cheaper for over 50s
- Talks in libraries, Activities in country parks, bands in parks
- The "Economic downturn" has been created by the rich: let them pay for it!
- The activities are important. It sets Nottingham apart - well done to all involved.
- The Arrow is a good source of information
- The Arrow is a good publication and promotes the council well
- The arrow is a good source of news
- The Beach (Old Market Square) - the council did not provide this.
- The beach helped how exactly? A waste of money.
- The beach in market square in the summer holidays is valuable - everyone looks happy to see happy families
- The Beach is a complete waste of money.
- The Beach is a useless rip-off publicity stunt putting money into the pockets of toss pots
- The Beach is complete waste of tax payers money
- The Beach is no where near as important as providing care and support for vulnerable adults and children
- The beach is NOT necessary
- The beach must have cost a lot, I think the money could be spent more usefully
- The beach what a waste of money
- The council needs to develop a more trusting attitude to grassroots cultural and artistic activity - things which literally cost the council nothing, but make our city a better and more interesting place to live. The council needs more of a culture of allowing things to happen, rather than wanting to control what can happen.
- There are too many activities targeted at younger + older people. Nothing for anyone in between
- There seems to be a lack of publicity for the various events which take place in the market square
- There was good promotion for the Contemporary over the summer.
- This is all a waste of money
- To be fair the Beach pre-dates the down turn (less spin please)
- Trips for the elderly
- Two Jaguar gas-guzzlers for exclusive use by the Mayor - oh dear!
- Unlikely to be aware of them!! Silly question.
- Usually advertised through glossy leaflets.
- Very good a helping people on low incomes to have a bit of fun.
- Walks and museum talks and activities (what's on booklet)
- Was it not the council that provided the beach or was it the council were paid for the beach being erected in the Old Market Square earning yet more revenue?
- We cannot afford this in the present climate. Focus on the important issues!
- We DO NOT NEED a fake beach!!! Spend the money elsewhere!!
- What was the value of The Beach in Old Market Square?

Your City Your Services

- When I receive the Arrow some items are past their closing date
- Wild flowers in city parks
- Xmas lights
- You can not afford to give free shows in this economic times
- You have not done anything to help citizens like me.
- Youth Clubs, Football Clubs
- Zone children's activities are great!

Area 1: Other Council services considered to be important

Source Codes: ARW – Arrow, BBF - Bulwell/Bulwell Forest joint event, BULF – Bulwell Forest, INT – Internet/Intranet

- ARW: Housing Repairs
- ARW: Street lighting, libraries and street cleaning
- ARW: Free transport for OAP's
- ARW: More vigorous procedures against anti-social tenants of Nottingham City Homes. Changes to tenancy contracts to deal with Anti-social behaviour
- ARW: REPAIR WORK
- ARW: to give the council more say in what to do with these unruly kids and put them to clean up after the crime
- ARW: YES DO NOT GET RID OF BUS PASS
- ARW: By putting a lot of services in the same building
- ARW: creating more affordable housing for Nottingham residents
- ARW: Dog Wardens
- ARW: more support for people who been involved in a crime against them
- ARW: Our local markets are very important
- ARW: park maintenance- strip of land between Bulwell Forest golf course and rear gardens of fairway drive not been touched for over a year. Also tree pruning in this area is urgent. senior citizens care homes senior citizens bus passes
- ARW: Street Lighting, Bus passes for OAPs
- ARW: All services provided by the city council are important and should where possible be protected
- ARW: Could you move the bus stop closer to the Aldi store at Aspen road Bulwell
- ARW: Libraries. Essential for PC use for those who can't afford their own. All jobs etc seem to only be accessible via the internet. Free access to books, we need people to be more literate, not illiterate.
- ARW: Pest control (i.e. rats) litter picking in dog walking & leisure walks area (at the moment Bulwell Forest is serviced by a volunteer)
- ARW: Street Lighting Gully Cleaning Fly tipping removal Moving travellers on abandoned and burnt out vehicles
- ARW: Things like the riverside festival, One World etc which were excellent this year
- BBF: All departments are important priorities, all matter - consider the costs?
- BBF: All services are important
- BBF: Anti Social Behaviour
- BBF: benefits
- BBF: benefits information advisor
- BBF: community centres
- BBF: Community Centres mental health groups /self help
- BBF: Finance and benefits advice
- BBF: free swimming for OAPs
- BBF: getting unemployed to volunteer in the community
- BBF: helping people with debt helping parents with issues with their children
- BBF: libraries
- BBF: more child protection and training needed more youth activities needed
- BBF: more street wardens
- BBF: on call system for elderly vulnerable
- BBF: play areas for children
- BBF: support workers
- BBF: The one thing I would like to see is help to the unemployed people in funding transport i.e. bus passes to help them look for jobs
- BBF: Libraries
- BULF: Job creation

Your City Your Services

- INT: Day centres for elderly and learning disabilities, sheltered housing
- INT: Getting work done to sort out standards of living for the paying working people
- INT: Library
- INT: The lack of tree pruning which leads to leaf's everywhere which in turn leads to block drains, which in turn leads to flooding!

Area 1: Areas for further savings

- Abandon tram extension cut councillor number by 30% sell the jaguars - use public transport like the taxpayers
- Annual fee for bus pass
- Be more helpful to us & we can help you i.e. Bin collection twice you have had to make extra trips to collect my bin.
- By doing the adaptations straight away not doing one adaptation then going back in 5 years later to do more adaptations
- Can't say because what party is it now they think they can do better I must say?
- Change street lighting to solar power costly at first but will make mega savings in the future. Replace broken street lights with solar ones rather than just replacing perfectly good street lights lower energy emissions over time
- Charge on free car parking
- Cut back on festivals and events like the Beach. They are attractive but not essential.
- Cut councillors expenses cut beach in Market square
- Cut our senior management reduce teams within senior management
- Cut workforces down. e.g. 2 people came to replace sign and it took 2 days
- Cutting down on street lighting at night
- Do all of the things in my answer to question no 2
- Do you really need two people in street cleaning van?
- Don't use them that often, less paper work to fill in when applying
- Faster response to the collection of bulky household items
- Fewer councillors?
- Filling empty house quicker
- Fleet vans
- Functions at Council house reduce number of leaflets schools to use public libraries
- Games shows on TV - money should go to charity
- Get rid of external consultants, there is far too many chiefs and not enough Indians (cut down on highly paid management)
- Get rid of higher paid managers
- Get rid of the paid councillors
- Help young people generate jobs /training
- Higher management reorganisation - make sure not too top heavy
- How about hosting less civil ceremonies. Only a small number of Nottingham's population benefit in particular your overpaid councillors.
- I frequently use sure start and wouldn't mind paying for this service.
- It would be a saving to the public if you had a crematorium within the city of Nottingham and not county. Maybe turn street lighting off 2 extra hours at night and reduce pot-planting and cut down on publicity that's not needed.
- Leisure centres
- Less functions and free travel for them
- Less managers
- Looking again at the price paid for library books, surely with the amount of books you could get

Your City Your Services

them at a much reduced price.

- Make some pedestrian and traffic lights part time after peak period
- More police on foot not in cars
- More voluntary opportunities / work experience
- Not quite so many managers and assistants
- Over paid senior management cut back at right level and NOT ground staff
- Pay yourselves less expenses
Too many chiefs and not enough Indians
- Planning
- Printing
- Reduce management keep frontline staff
- Reduce number of Managers. Cut Beach in Market Square
- Reduce the number of buses - although we have a fabulous service we could get by with a lot less particularly free buses between Victoria & Broadmarsh centres if people have come in by bus they have a ticket to get them there
Reduce the number of free events, again although they are marvellous we can't afford to have these at a cost to more important services Introduce either minimal or donation charges at museums/art galleries etc Stop spending so much on publicising how marvellous the council are just spend the money on the actual services people will make their own minds up In the winter reduce bin collections to half the summer collection rates (might also encourage people to recycle Only send the Arrow/Impact to people who request it otherwise have it on line Turn the lights off in Loxley House at night
- Reduce the publishing of Nottingham Arrow to 3 times a year.
- Save money on travel, admin, materials by doing repairs that

will last instead of cheap ones over and over again.

- School bus trips
- School day bus trips
- Staff need to focus on serving customers not chatting in the back offices
- stop building and buying art and statues and monuments
- Stop building in Town Centre
- Stop leaving houses empty
- Stop printing non important info stop buying statues and memorials
- Stop printing paper leaflets - use electronic methods
- Stop sending the arrow no one i know even reads it what a waste!
- Stop sweeping my Street every week as it does not need doing that regular- once a month would do as i live in a clean area and residents take responsibility
- Stop tram dodges
- Stop using Irongate as suppliers, print less paper leaflets and use more electronic methods - emails Use TV / monitor screens in public places and building
- Street cleaners just drive up and down and someone should check them as streets no cleaner than before (lazy just and do not get out. Community protection, do not seem to be in known places of problems at right time. Refuse collection should be weekly in summer. Public transport poor conditions on tram, standing most of journey Bulwell Hall to square - now take car in cheaper
- Too many SNR office staff - need front line service officers or lived will be threatened
- Too much information (junk mail) once yearly with diary sufficient don't waste money on things like dog poo fairy with pink paint just fine people
- Traffic management more barrier/ secure bike supports in Bulwell

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- Trim from the top, less management, consultants, mentors, trips away to conferences. Lots of people have no jobs/no money- don't want to see their money spent on council jaunts.
- Turn off the lights in Loxley House at weekends
- Use of LED's for outside lights use church hall/ supermarket foyer instead of marquees for event at Bulwell
- Waste food collections
- Why not use a grass cutter with a grass-box to reduce number of activities, etc
- Work with the benefits system for people without work to help OAPs with garden work and cleaning up our streets, especially walkways on Rise Park etc. earn their benefits prisoners
- Yes buses do not run on time. And do not come at all like on Saturday 9th October the (16) bus at 11.30 p.m.

Area 1: Other concerns

- Withdrawal of building funds to improve Top Valley School
- University-more people applying for fewer places, costs going up, e.g. Tuition & accommodation.
- Unable to get an apprenticeship for over 21 year olds
- Too late - have already lost my job
- The deterioration of the improvement of school exam results. Your proposed wage cuts to support staff disguised as single status is a huge and foolish mistake
- That more people will be made redundant and lack of sustainable jobs
- Political parties - don't want Conservatives
- Pensioners living hand to mouth - worried about cuts to services i use and increase to costs - will impact on my situation
- Particularly worried about the short term & long term impact on the local economy (and my own) in relation to public sector cuts.
- Overall impact
- NHS services - can never get an appointment
- Need a job - finding work
- Living on low wage which is about to be hit further by public cuts
- Lack of young peoples facilities
- Keep all dogs on leads on all the walks and all people that have cats the poop a cleaning up after your cat
- Iceland Bank
- I am concerned regarding any cuts that affect the elderly or seriously ill residents especially with regards heating and food. These are unfair cuts and a shocking insult to our war heroes
- Help for disabled living its hard for me and my husband and we get no help from anyone
- Having enough police on streets to combat ASB and CPS not making it so hard to prosecute perpetrators
- Child benefits and other cuts to elderly services
- Bus fares and petrol prices rising
- Usable housing ten young people an increase in an unemployment due to cuts in services and cuts in the services
- Anti social behaviour of large groups of youths standing on street corners or walking slowly along roads throwing stones motor bikes on golf courses nothing being done to reduce
- ASB
- A lot of people will be losing jobs. we need more support for these people

Area 2: Other Council services considered to be important

Source Codes: ARW – Arrow, INT – Internet/Intranet, BBF - Bulwell/Bulwell Forest joint event (4 comments from Area 2 residents who attended this event)

- ARW: Free travel, buses and tram passes elderly
- ARW: Grit tubs in winter. 2009 very bad winter I'm in bungalow 33 of them we were house bound for 2 weeks
- ARW: Stronger penalties and earlier action for noise pollution
- ARW: The new motor bike for dog poo cleaning but when i used the service it took two phone calls and when he come he must have seen the dog poo next door but did not clean that up
- ARW: If you neglect one service impacts negatively on others - all are connected - false cost saving to cut back too much support for the independent advice sector vital as debt goes up. Major problem.
- ARW: Keeping estates street clean keeping pavements in good repair pavements needs gritting during bad weather
- ARW: Libraries support to the arts
- ARW: Parks and tree cutting
- ARW: Salt boxes in situ for bad weather, like in an area, unable to leave home for two weeks last winter, steep driveway from home to a road.
- ARW: School cleaners T.A at all schools
- ARW: Street lighting could be halved in many areas if the system allowed
- ARW: The dog warden does a very important job in my area. The up-grading of NCH is VERY important. Warmer houses please!
- ARW: The Tram was a brainwave such fantastic service, we should have tracks everywhere
- ARW: Environmental health services
- ARW: investigation of benefit fraud
- ARW: Library service
- ARW: overall i would like to express my gratitude to the council as I am impressed with the service it offers i.e.: collective furniture etc disposal. Tree services and graffiti cleaning and the prompt response on my experience review
- Attracting investment into the city
- BBF: bulky waste collections
- BBF: libraries
- BBF: the communication from Bulwell Area Management Team is essential
- BBF: Law is important people commit crime and need to be dealt with
- INT: Community involvement opportunities
- INT: I think that crime and anti social behaviour and working with youth and young children to get them off the street
- INT: Welfare rights service

Area 2: Areas for further savings

- Allow opt-out of postal communications and opt-in to email only e.g. for voting registration, council tax bill and statement etc
- Cut down on the Managing Directors, high paid
- Don't duplicate services i.e. keep sending people around checking things has been done. one comes to mark a road needing repairs another comes to check its been done another comes to do repair another comes to check its been done. ETC.
- Transport services are very good and affordable
- As a pensioner with a free pass I would be willing to pay 50p or a £1 towards cost each trip on bus or tram.
- Cancel "the Beach" stop putting flower boxes up on the outskirts of the city
- Charge for bus pass - £5
- Cut back on bureaucracy
- Don't send youths who commit crime to prison, make them do something useful in the community
- For some services we have nowhere else to go - but we are still customers - treat us with respect i.e. housing - repairs - be efficient look at systems in use.
- Get rid of CSO officers, use less decimate manager levels. Their mantra is: I'm a manager i don not need to know what staff do (40 years in the civil service) front line staff are the important people.
- Get rid of dead wood
- Get rid of middle management. Involve the people who actually do the jobs in decision-making processes by having a spokesperson instead of middle management
- Get rid of the eyesore building on David's Lane
- I think that people should look after houses and not wreck them as other areas in Nottingham don't get a look in
- I think the dog poo biker should use his brains and clear up any he can see. I rang to complain and was told someone would ring it never happened. Alvin Henry was expected to call.
- Keep appointments when requested so that time wasted to get a service when they don't turn up
- Less employment of temporary staff
- Less money spent on ice rink, beach in market square less money spent on council meetings and functions
- Less paper be her mail sorting the (unreadable)
- Might be best to consider an e version of the arrow by asking people as some would prefer this rather than hard copy
- Postage and printings counselling - same letter with 2 stamps sent twice to Mr and Mrs
- Public events, for example, events in Market Square. They do bring in income but with such cuts having to be made, we should look for private investments rather than government money.
- Reduce amount of copies of Arrow a year down to 3-4
- Reduce expenses and car allowances for higher paid members of city council, use energy saving bulbs in all city council buildings where possible
- Remove community wardens
- Review bus services like the L12 always seems to be empty along valley road
- Sort out the time it takes to assess housing benefit and council tax benefit, this will stop Nottingham City Homes taking

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- clients to court for non payment of rent.
- Too much paper being used i.e. Arrow to every household, put one in public buildings only, all household leaflet drops from neighbourhood management etc again in public buildings.
- Training - up-grading the training (plumbers?).
- Communication skills. Listen. Learn and take it into work.
- Under informed lack of information recommend you use common sense and your residents a great resource
- Use the houses which are boarded up. Stop the bidding system - its a fix Need train to Nottingham from Bulwell

Area 2: Other concerns

- The amount of young people on our street corners and local parks, is there enough 'presence' on our streets?
- Social divide widens - disabled - vulnerable less able to defend their needs. Superficial cuts but need to set efficiency and supply costs down
- Should bb more adverts for people to volunteer and help in certain areas
- Not feeling safe at home. Not feeling safe walking. Not being able to live in peace
- My concern is the way in which old Basford is neglected especially Lincoln Street, could be fantastic as it is so old world
- Lack/loss of survival skills, sewing mending cooking (fresh) with little resourcefulness, creativity ingenuity instead of moaning equip yourself to cope/succeed
- I am studying social work so my main concern is that by the time I am practicing there will not be enough services to be able to make the job effective
- High earners will be protected from the effects and the poorer will bear the brunt. Take University fees as an example which will discourage certain sections of society from considering Higher Education.

Area 3: Other Council services considered to be important

Source Codes: ARW – Arrow, INT – Internet/Intranet, CWE - Council wide/equalities event, ASP – Aspley Ward/Aspley Beat, BBF – Bulwell/Bulwell Forest joint event (Area 3 postcode), BIL - Bilborough

- ARW - Better contact between councillors and community centres, better training for voluntary staff
- ARW - Garden maintenance help
- ARW - have improved play grounds for children in Broxtowe and Strelley are with benches to sit on them (for parents with their children)
- ARW Libraries
- ARW - libraries, drop-in centres (drug rehabilitation)
- ARW - Nottingham on Call, meals at home service delivery. Occupation therapy services, all services for the disabled & vulnerable, young and elderly.
- ARW Pest and rodent control Public Libraries and their facilities
- ARW - sheltered housing social services local shops
- ARW - the child protection did not help my grand-daughter when she was being abused

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- ARW - we must not cut down on street lights as it attracts crime. Also we have to park out car on the road as we can't get across grass verge this causes vandals to our cars. Need a lot more police on street
- ARW bins should be emptied weekly in summer for health reasons
- ARW Council should let off empty houses; some have been empty for months, when there is a long waiting list.
- ARW Help with mental health problems
- ARW if you can achieve all these aims Nottingham will be very safe and enjoyable
- ARW it is obvious, I would pick vulnerable people being that way myself but i know people can misuse the system for selfish reasons
- ARW looking after senior citizens well please
- ARW Making tenants look after the houses and garden they rent from Council and make them pay for the damage they do to them
- ARW repairs
- ARW Supporting carers and the church services and maybe some help towards domestic violence victims.
- ARW Tree pruning and hedges.
- ARW Tree pruning and hedges.
- ARW. Libraries, particularly central library.
- ARW. continuation of free bus passes for old age pensioners and disabled people
- ARW. trim or cut trees where traffic is unable to see. public toilets in the market square
- ARW: (unreadable)
- ARW: libraries un-policed littering
- ARW: LIBRARY
- ARW: Libraries
- ARW: Our refuse collection services are excellent 9 asked for extra collection Richard dealt with it and it was collected quickly and efficiently. I was impressed with Richard's attitude towards the this old lady of 79
- ASP: Community Centres
- ASP: Community Centres. We need these open for the kids and the public. Volunteers do better work (note left under Youth Services)
- ASP: Community Services. More work in the community within particular areas.
- ASP: Every thing. Community Centres.
- ASP: Football clubs
- ASP: Football clubs for all ages
- ASP: Help with rent and council tax arrears! Communication between tenants and council members.
- ASP: I believe its all important
- ASP: It is all important
- ASP: Its all important
- ASP: Keep the street lights as it could cause more attacks.
- ASP: More CCTV around streets
- ASP: More street cleaning and more facilities for disabled people
- ASP: Street cleaning
- Asp: Tenant's suitability!
- ASP: To address parking in local area
- BBF: repairs and maintenance
- Benefits, job losses
- BIL: Social Services, Armed Forces, street lights
- INT: Closure of Bilborough rent office means difficult access for rent aid - elderly people struggle
- INT: Community protection officers/wardens
- CWE: Funding for voluntary sector services for homeless & vulnerable people
- INT: Direct payments and self directed budgets for disabled people - to encourage independent living. This should reduce the cost of other services, such as if disabled people have the personal assistance with all activities of daily living they need then they

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- INT: Disabled adult living
- INT: Disabled passengers pass
- INT: Giving business minded people opportunity on they letting industrial units, to let to buy they can get good money. for the services.
- INT: Helping people get back into work training funding
- INT: I personally think that bidding for a house or that is not fair on a lot of people for instance of if you have children your not accepting tenants only single people some with a family prefer a flat that is not to highly built.
- INT: I would like to express my opinion about libraries, that is very important to me
- INT: 50p holiday club scheme at the leisure centres
- INT: Library
- INT: Library service, Surestart centres, multi health centres such as Mary Potter Health Centre
- INT: Recycling
- INT: Voluntary Sector Schools Support to the elderly/vulnerable Apprenticeships

Area 3: Areas for further savings

- Better communication between departments re. Info and details
- Better quality of service
- Cost saving methods: lighting, admin, stream lining, checking that the same people aren't doing the same jobs, cut unnecessary red tape. Are buildings been used effectively?
- Councillors lunches cut down on
- Councillors should take a cut Stop wasting money on The Arrow Get rid of Mayors car Stop wasting money on the tram
- Cut back on managers, save money
- Cut back on the use of agency to fill the role of Social Workers, Teaching Assistants etc.
- Cut out the paper surveys, that will save money.
- Cut to jobseekers allowance
- Cut wages to top bosses!
- Do not spend thousands modernising rent offices
- Do the jobs correct in the first place, wouldn't need to come out again and again.
- Don't send two letters exactly the same to a married couple
- Duplicate jobs? Why waste money?
- Eco Lights & some lights off at night less street clutter signs etc.
- Executive wages and expenses
- Gardens - check eligibility - some people have children who live a few doors from them
- Get rid of the beach in the Old Market Square
- High salaries for top executives, less expensive publicity
- I feel that the annual beach theme held in the market square is a little over the top and it must cost quite a lot overall

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- If they do jobs correctly first time it won't be costing them to call again.
- Improve standard of services so you don't pay twice
- In the Wollaton area the community centre is mainly for the elderly they are always going on trips why can't the same be introduced for young children during the summer holidays many children's parents are on a low income and cannot afford given a week in Skegness.
- Less colourful brochures sent every month to every family in this city. That are tones of waste and so less trees, money
- Make unemployed work for their JSA i.e. Volunteering
- Managers
- Maybe some of the more 'fun' things could be reduced in order to be able to keep helping vulnerable people.
- More neighbourhood action groups
- Museums
- No child benefit more than 3 children. Reduce the wages for VIP people. Control on traffic wardens.
- No councillors to be sent on "fact finding missions" e.g. Claiming expensive travel hotels and free bees etc
- Not paying workers that have breaks all day then charge a full days work when they start at 9 and finish at 3
- Paper/literature less man power to each job - just get on with it improve telephone services to repairs
- Paperwork - communication - is often repeated or inadequate which costs more money in the long run buying in services from voluntary organisations such as the Disabilities Living Centre would be more efficient and cost effective as they are tailored to the service user and have more experience into their client group needs
- Reduce meetings
- Reduce to absolute minimum posts advising, monitoring, promoting, co-ordinating, engaging with etc, topics such as equal opportunities, gender discrimination, ethnicity, disabilities, disadvantaged, equality/diversity. There is by now sufficient legislation and awareness. Departmental customer relations & pr posts should go together with Nottingham Arrow. Community support officers are an unnecessary luxury that could be scrapped.
- Reducing utilities bill within city council / public buildings
- Re-house the homeless families from hostels into all empty houses!
- Repair these empty houses. Rent them out and put the money into local community centres.
- Repairs, so many people come to assess and not do. Lots of unnecessary spending here.
- School bus trips
- Scrap the neighbourhood wardens.
- Sell some of you industrial units you will get money and have more permanently businesses which here to stay
- Send right person to do the work and to communicate to one and other
- Service to report potholes in the road is excellent and is done very quickly. However often poor quality materials are used and the potholes come back after a few weeks, particularly in bad weather. It would save money in the long run to use better quality materials, or even to resurface very bad roads. It would also save money if utilities companies and the council liaised better when footpaths were being re-surfaced. Then a footpath would not be dug up a few weeks after it had

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been laid, leading to patching, which costs money and is unsightly. There is often fly-tipping around recycling facilities at shopping centres. If something like a large skip or container were provided, people wouldn't need to fly-tip, and the council wouldn't need to come round every day to collect the waste. Also, if every area had a facility like the one in Aspley where residents could leave large items outside their house that should prevent some fly-tipping. Having this once a fortnight or even once a month would be useful.

- Some of the higher management and consultants are not necessarily needed
- Stop duplicating jobs and close housing offices
- Stop sending (paying printing) for this council info. Wardens walking the streets, we never see them (kids see them coming), go home 5.30, trouble makers come out later in evening
- Stop upgrading empty flats which young people get put

into and abuse them.. Let them move in and see if they are going to look after property first. I have witnessed three flats being brought up to standard just to be abused. I have been in mine 8 years and can't get a thing done.

- Stop using paper (e.g. Survey questionnaires)
- Street lights x2
- Thank you council every service is excellent
- The big wigs need to take a wage cut then we can live with all the changes.
- The Council is there to do the job. Freeze council tax. Have pick up points for the Arrow rather than deliver to doors.
- You could save money by not providing the seaside & not replacing the pavement slabs & the market square every few years what a waste of money
- You could save on heating places like Vic centre shopping centre. Far too hot in there, not narrowing any more city roads its chaotic buses trying to pull in at bus stops emergency vehicles unable to get past

Area 3: Other concerns

- Age range on holiday Club Activities should be 5 onwards
- As a disabled woman with benefits as my only income i worry about paying bills and keeping my home safe as I am vulnerable
- Concerned that the standard of work on repairs is not carried out properly
- Council worker need the think of others like crossing roads and using corners
- Crime need to be stamp out. Police need to inform us more.
- Cuts to benefits. Job losses. Hospitals.
- Cuts to housing services
- Funding may be cut for community groups. It happens ASBO's will go (unclear)
- Gangs in and around estates. More high viz patrols CPO's/Police
- Gangs in the area/ no visible presence police etc
- I am unemployed at the moment but would be very concerned about job loss
- I am worried about losing my place in a hostel
- I have a disability bus pass. A few years ago we used to pay for this (£5 a year) I would sooner pay a small amount say £10 yearly rather than lose my bus pass
- I have lost my job as a FE teacher/LSA from a local college due to cuts in funding
- Impact on old school buildings.

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- Lack of community protection officers
- Limited free bus travel for over 65's plus cuts to winter fuel payments
- Losing bus pass
- Nervous of walking by young groups in street. Need police on main road late at night
- NHS treatment should be approved less waiting time. 2. public parks to be improved
- no concerns if somebody has problem with to go to the work is personal problem not city's problem
- Not enough activities for young people, possibility (skate parks). Including 16+ as they just stand around causing trouble (unclear)
- Rent increases services - gas electric etc
- Switching street lights off at 2am will cause more crime.
- That as an elderly in the future, there will be nothing to help us.
- The current financial situation i.e. double dip recession and how to get rid of waste effectively.
- There will be more people receiving support due to losing job & nowhere for them to go. Most people are only 2 pay checks from the street.
- Too much spent on segregation of foreign people, not enough on integration
- Unable to pay rent. Maintenance of home e.g. window cleaning, rotting window panes

Area 4: Other Council services considered to be important

Source Codes: ARB – Arboretum, ARW – Arrow, INT – Internet/Intranet, BBF– Bulwell/Bulwell Forest joint event (Area 4 postcode), BER – Berridge, CWE - Council wide/equalities event

- ARB: Area Neighbourhood Action Teams
- ARB: Pest Control
- ARB: Public lavatories
- ARB: Re-housing needs improving. I am very concerned
- ARB: Street lighting
- ARW: Correct information to all, i.e. over 60/disabled pass when they get charged fares and time, still a lot saying they do not know.
- ARW: Dog wardens, fly tipping, graffiti
- ARW: Getting young people working and off the miserable jobseekers allowance.
- ARW: home help meals on wheels help with personal care etc
- ARW: Locations of public toilets and their maintenance in many places
- ARW: Those which expand horizons for children, particularly if their parents live for aspirations for them
- ARW: 1) Nottingham Arrow 2) Free bus passes 3) Control of taxis and private hire cars 4) Better use of police
- ARW: Bus links at times when people wish to travel not during main part of the day/ Basford/Hyson green no buses evenings/Sundays to and from Alfreton road area. not satisfactory
- ARW: Drain cleaning and cars and bins off the pavement, as I walk along Palin Street with my trolley and have to go on the road with cars parked from Brook House.
- ARW: Housing support, including tenants support offices, recycling facility funding (spent on community) liaison between housing, waste management and recycling (at all levels) Ward walks regularly with all involved. Being seen is half of the solution.
- ARW: Libraries
- ARW: Library services, street lighting, Nottingham Arrow
- ARW: Making sure the paths are salted and gravelled in the winter
- ARW: More police on the street not in nice warm patrol cars
- ARW: Parking
- ARW: Public libraries
- ARW: Reducing the chief execs wage to below what the prime minister is being paid. Increase the numbers of trams so people can sit civilized instead of stood like cattle pressed like sardines
- ARW: Stop giving money for excessive rents. landlords are allowed to charge to people in supported living also less leisure centre leaflets
- ARW: Support for refugees, different social ethnic centres.
- ARW: The dog warden does a very important job in my area. The up-grading of NCH is VERY important. Warmer houses please!
- ARW: The role of housing patch managers when they cannot be bothered to do the job they are paid to do
- ARW: Very good work
- ARW. Providing the arrow which I consider an excellent publication. A strong emergency and fire service
- ARW: Benefits
- ARW: Community Wardens is a good thing and they need power to cut down crime.
- ARW: Nottingham Markets
- ASP: Housing
- BBF: looking after drainage

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- BER: There is no need to offer airfare tickets just to fill out the survey
- CWE: Everything is needed, it is hard to say things are not important
- CWE: Financial assistance to the Carers Federation
- CWE: I live in Noelle House, a Framework hostel. I don't want to lose my place at the hostel; I want to prove to everybody that I can live independently with support mechanisms around. All hostels should stay open. Vulnerable people need somewhere to stop. We will end up on the streets or if I get caught sleeping on streets will get cautions, prison sentence etc. Everyone has the right to live on their own. If cuts go through it will ruin people's chance of living independently.
- CWE: I live in Noelle House, Noel Street (Framework). If costs are cut, vulnerable people on street may get involved in drugs, drink & crime. At hostels they are able to start to move forward in their lives. Should hostels close, all the good work done will become undone and people will be worse off than before. What's going to become of people? Prison? Hospital? Mental health problems?
- INT: All services working with young and vulnerable people.
- INT: Arts and events
- INT: Environmental health
- INT: Homelessness
- INT: If they are NOT important, why are they done in the first place? Don't forget about falling crime figures (though that is not the public perception), and that child protection is not the issue that the Daily Mail makes it out to be. I was a youth worker with the City Council, and know just how good we were. How about setting a deficit budget in hard times that can be reclaimed through increased tax incomes and reduced benefit entitlement payments? Politically, wouldn't it also send a clear message to the Tories, and, more importantly, the electorate about Labour?
- INT: Library service Play Provision
- INT: Monitoring of speeding cars in Radford late at night
- INT: Offering supported housing and related services (substance use, alcohol, mental health, offending) for vulnerable people, particular the younger people 16 years upwards. If further cuts are made in these areas street homelessness will rise and impact on health and police services due to an increase in drug and alcohol misuse, a rise in street crime and burglaries and the systems will not be able to cope. It is short sighted of the council to make such drastic cuts in supported housing provision for these vulnerable groups.
- INT: Self Directed Support Library Services Welfare rights Advocacy services Accessibility of services, policies, housing and environmental schemes
- INT: Sport & physical activity development
- INT: Street lighting; street cleaning; street CCTV; Street Police beat at night; 24/7 street wardens; street parking
- INT: The way they are there to help you when you need them to
- RAD: Provide more recycling scrap bins

Area 4: Areas for further savings

- Avoid employing council workers on The Forest at weekends (cleaning leaves etc.). This must be costly re. Paying overtime.
 - Ban all dogs from city parks to eliminate the mess they cause
 - Better customer service would allow less complaints and less pay outs..
 - Central purchasing. direct labour not contracted out services
 - Close libraries that are under used. Scale back leisure centres that are under used. Scale back council funded events in the market square. Reduce the number of publications mailed out to residents.
 - Closing museums or heritage sites is definitely NOT a way to make savings.
 - Combine some of the smaller libraries together to one large one. stop wasting money on things like the beach on square, Nottingham wheel
 - Compulsory volunteers to clean up local community too many youths with time. Give them a target to improve where they live
 - Cut the highest wages rather than making lower paid redundant or penalising them
 - Cut waste not services
 - End use of road humps and speed cameras but use other forms of traffic calming e.g. 20mph speed zones etc.
 - Get it right first time and Council workers should be made to take more care
 - GET RID OF 'Operational Development' Sort out the over-use of Agency staff, who cost significantly more to employ Cut down on marketing e.g. produce the Arrow less frequently and in a less glossy form Avoid duplication Early intervention
- Ensure short-term budget cuts do not result in long-term greater expenditure, e.g. specialist deaf/sensory impairment team staff not having BSL skills resulting in the need for sign language interpreters
- Have less management staff
 - Increase provision of youth and play services to reduce the costs of anti-social behaviour, enforcement, monitoring etc. Since all expenditure is someone else's income, increasing provision will make more money available to more people across the city, increasing tax revenues, increasing the speed of the circular flow of income and benefiting both the community and the economy.
 - Keep streets clean around houses and businesses by charging them for litter found so as to encourage the people to make certain the pavement adjacent to their home or business is clear of litter. Alternative to this is the community cleanup day once every two month where everyone gets involved for an hour or more helping to clean or local school children could have a weekly cleanup and recycle lesson and clean a different street every week to help encourage them not to throw their litter in the future.
 - Less money on roadside/lamppost advert boards. self promotion
 - Looking at people who don't pay rent and council tax but can afford cars, smoking and all other vices including taking drugs. Why talk of money to be spent on the Forest? It's not that many years since thousands of pounds was spent on it. It's easy to spend money when it's not your own. The young

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people of today don't know what it's like to be poor. It's the old people that suffer that won the war, maybe we should have let the Germans win.

- My daughter had a council job where she did literally nothing, day in and day out. She said her whole office was the same - perhaps a review oh what is actually done, rather than which boxes are ticked?
- No it is as good as it is
- No we need more services we are the tax payers
- Not wasting money on statues and monuments in Nottingham town centre
- Penalise the banks they do not appear to have been affected
- Pressure central government to reduce spending on unnecessary arms production and put that money back to the local authorities
- Public transport to be more chipper
- Putting teams together
- Reduce duplication of services. Reduce CPOs/Wardens, we have police
- Reduce middle management. Employ more at the sharp end to improve life for everybody.
- Removing subsidy on electricity consumptions at Council Homes completely
- Sell old staff uniforms to companies who rag and recycle the fabric
- Stop all the free paperwork its not read just binned
- Stop big bonus pay to those in high positions; use this money for NHS/vulnerable centres. Get money from those who can work but on benefits, regenerate as above.
- Stop funding entertainment events
- Stop giving free trips as prize draws. Stop Councillors going abroad on free trips. Use the phone or the internet.
- Stop maintaining and running fixed and mobile speed cameras. Less traffic wardens
- Stop sending out the arrow and all the (mostly) or irrelevant inserts, or at least replace it with a cheaper non glossy non political newsletter and target the information carefully to avoid waste
- Stop wasting money on events in the market square i know it seemed like a good idea but cant you get companies to pay a part in this there not another way around?
- Streamline the benefits system. My experience of housing benefit is still as bad as it was 20 years ago when I had to claim. Why does a claim have to pass through so many hands? Give each client one worker who will process their claim from start to finish. This will reduce the time and energy lost in passing cases on, losing paperwork (this still regularly happens) and clients having to repeat themselves again and again. It will cut down the number of visits to your HB office and the number of calls made. Streamline every council service in the same way.
- The housing section was moved from a building big enough to cope to a smaller office that cant
- Training - up-grading the training (plumbers?). Communication skills. Listen. Learn and take it into work.
- Use direct debit payment for services water meters fit showers instead of baths
- Wasting money on roadwork's tarmac. Re-housing, residents ASB, paying wardens, who don't seem to be doing anything only standing around.
- When planning for trams and other building projects a small consultancy fee should be paid not the exorbitant current charges at present. A larger

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fee then should be paid when full building consent has been passed and granted and the project started. Better consultation with the general public.

- Yes. Library sale of old books. can NCC include surplus goods too. Sometimes these are donated to voluntary sector or thrown out. but NCC should sell surplus from all departments also run central office swap shop. Carry on centralising departments as at Station Street. I.e. no surplus space, no stock, no waste.
- You should charge all users to use the Medilink service, maybe then it wouldn't be abused so much. And you should restrict the number of buggies on it to one. Anyone with a bad back and baggage who sits there like me are bullied by patients with buggies.

Area 4: Other concerns

- 18.10.10 and 19.10.10 Government cuts to social housing budget to exceed 50%. This is the dominant issue. Would one of the Councillors contact me to tell me more
- A generation of school/university leavers who never enter the work force
- Bad job
- Bus pass
- Council not spending more on solar panels on nursing homes and council offices
- Crime levels could continue to go down if employment does not go up.
- Cuts to police services
- Getting rid of bus pass
- Having already lost my job due to the economic situation there is a real lack of quality jobs in Nottingham. Far too much emphasis placed on people having exact qualifications and experience rather than using transferable skills.
- Homelessness increasing
- Housing support - whole package
- I am 83 years old and bought our house with a great struggle and no one, only us, worried and I still pay council tax and brought a family of 3 up with no family allowance... (unclear) It's your choice what family you have, not the public's.
- I am concerned that when Pride is on in Hyson Green publicly display posters boycotting it on the grounds of religious intolerance and no one does anything about it. If it was the other way round there would be hell to pay.

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- I would like to see a drop in neighbourhood centres in varying areas in Nottingham for help and advice about any range of problems that affect communities
- I am concerned about the way road users park cars especially on healthy road in Radford live you to send peter round.
- Job Creations
- Job losses are a false economy. Unemployed people are a cost to the state rather than the city
- Lack of work experience and opportunities for me
- Losing our homes. We need somewhere to live. If not we will be homeless.
- Not being able to afford my mortgage so having to sell my property or rent it out due to Council cuts to pay in schools
- Particularly concerned about crime levels and elderly. also about young unemployed and drug taking. re offenders in community ruining it. lack of policing and little crime prevention.
- Peoples general health and well being
- Public housing/social housing. Tram extensions (NET)
- Reduced investment in regeneration projects
- The amount of young people on our street corners and local parks, is there enough 'presence' on our streets?
- The future is very worrying with this Government
- Working families, what protection will they have

Area 5: Other Council services considered to be important

Source Codes: ARW – Arrow, INT – Internet/Intranet, BBF - Bulwell/Bulwell Forest joint event (Postcode Area 5), CWE - Council wide/equalities event, DAL – Dales (Postcode Area 5), STA – St Ann's (Postcode Area 5),

- ARW: All services are appreciated particularly library's, rubbish collection. (bulky items collections)
- ARW: Anything that can effect Children (of any age) should be ring-fenced
- ARW: Arts culture, public events that bring communities together. social services (not just older people what about people with health problems
- ARW: As with parliament local councillors claim for expenses rigidly I am sure retired folk would be only to willing to cheque at nominal cost
- ARW: Convenient parking
- ARW: Having properties to house people.
- ARW: Home Improvements planning though out properly before tackling. not doing by chance job 2 yrs after work finished
- ARW: Home maintenance and repairs within NCH, our kitchens and bathrooms are 40+ years old.
- ARW: It is good to get children familiarised with all that is on offer at local theatres and contemporary arts
- ARW: Libraries Pollarding trees
- ARW: Libraries x2
- ARW: Lighting - mainly street I think this needs to be managed very carefully turning light off at certain times is surely a green light to people wanting to commit crime ?
- ARW: Managing empty/disused properties/sites. Regeneration
- ARW: Only use emergency workers before 8am this would cut down on paying extra for a routine job - i.e. distribution
- ARW: People cycling on pavements

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- ARW: Putting on events for the Public - Events other than travelling fair grounds.
- ARW: Salt bins - more needed and need to be kept filled. None at the top of my road - unsafe to walk all the way down and then up to collect salt.
- ARW: Security cameras, speed cameras, these information leaflets
- ARW: Tram. 2 more tram routes please. heritage days green initiatives
- ARW: Trams developing next site via Beeston have all the activities the council put on, they are great it makes Nottingham good & interesting place to live
- ARW: Tree conservation
- ARW: Trees in Mapperley park have had no attention since 1993 roots are making the pavements a danger
- ARW: When the bin men come they drop rubbish around and don't seem to care.
- BBF: Dog control/fouling
- CWE: 1) Community centres. 2) Crime. 3) Day care centres (mental health). 4) Elderly & children services. 5) Volunteer sector
- CWE: Equalities. Community cohesion.
- DAL: Collect green bins weekly again. -don't put on hold for 1/2 hour when calling. -more Parklife events - why only 4 this year
- INT - Community centres
- INT - Employment of Local Staff in Local Authority (as opposed to Agency Staff) Emergency Services (Police, Fire, Ambulance) with closer ties to community Recognition of long term association with the City (Unbroken citizenship of 50 years rewarded)
- INT: Equalities and Community Cohesion
- INT: Graffiti removal Nottingham Arrow is useful
- INT: I think the libraries are really important and I would really be happy if councillors in Sherwood deliver on their promise to redevelop our local library. The staff team are great but there is only so much you can do there.
- INT: More money for police
- INT: Neighbourhood management Libraries
- INT: Street Cleaning, and safety and more night clubs
- INT: Street lighting.
- STA: Future planning on how the council be providing services

Area 5: Areas for further savings

- 1) Make use of buildings and put more Council buildings or offices into one. 2) Parking etc you could utilise the waterways as a mode of transport, so you could have canal buses into the city, as most areas have canals.
- Allocating more spending to areas that can generate money for the Notts economy in the future, such as education and retraining unemployed people in new skills, and attracting businesses
- Any money spent, must be for the services any decoration - face lifting or any thing community can live without must be put on hold.
- Getting expert advice Re. Investments (e.g. Iceland investment after well known that it was precarious situation)
- As a former long term employee of the City Council it was my experience that various department heads were too divorced from reality when re-scheduling a department or making savings in the long

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term. The phrase too many chiefs and not enough Indians was relevant then, and nothing I have seen or heard seems to have changed this concept. I don't think the councillors are truly aware of the abject feeling of utter frustration held by so many of their long term faithful staff. Cut the dross, renew the enthusiasm of the front line staff and you'll save hand over fist.

- Buildings
- By getting all the empty houses rented and derelict buildings sold and helping fund voluntary organisations.
- Can you do more video conferencing - less time taken as no travelling time or food being provided?
- Continue with the work you're doing on benefit fraud
- Cut benefits for people who can work.
- Cut out quango's stop free events e.g. the beach, get rid of community protection officers cut Surestart cut down on councillors expenses no trips etc for staff cut black history month
- Cut parking services. I assume savings are being made where possible but please cut dinners/awards/behind the scenes activities before front line.
- Decide which services are priorities, stick with it over long time & stop changing constantly. Its disappointing most of the council has not looked at past consultation like the 20:20 vision exercise to make decisions on issues like this.
- Do we have to have street lighting on after 2pm turn off between 2pm - 6pm
- Don't pay councillors thousands for actually not doing much
- Fewer hanging baskets. More permanent displays on

roundabouts to save on labour.
Fewer glossy brochures

- For a number of housing repairs don't send out 1 letter for each repair just send one letter listing all the repairs
- Fund citizens advice bureau better
- Get a better computer system...
- Get people working
- Get rid of community officers, there a waste of time and money, cause when and if there trouble they cant do mostly of what actual police can do.
- Have lesser priorities and decide what you want and what you do not deliver anymore. Get rid of those services that are historical. Take longer term plans and stick with them do not keep changing. At times from a local resident perspective your priorities are 1 for a year and the year after you have changed them. This often replicates work that has already been done and in reality the buzz words is all that really changes. See things through to the end even if it starts to feel unpopular. Be brave about your decisions and recognise good staff and keep them. It is frustrating to see good staff go and we are left with people who are not as effective. In times of staff cut the council needs to look at ability, skill when cutting staff numbers.
- Highway maintenance-more community involvement e.g. more grit buckets during snow for public to use instead of council having to grit minor roads. Some roads are constantly being re-surfaced after bad weather; need to look why first time wasn't adequate.

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- How is the Nottingham Eye funded? If it pays for itself fine ,if not it can go
- Issue fleece clothing to the elderly. Get rid of the 12 bag restriction on domestic bulk bag refuse collections
- Less money spent on producing 'corporate' Labour Party biased literature. Concentrate on core services - less of a top heavy management structure Cohesive, effective forward planning - e.g. why distribute glass recycling containers only to abandon the scheme a few months/weeks later. Wasteful.
- Less paper through the door - use email or text
- Make the unemployed pay rent even if its £1 per week
- Management levels need to be looked at
- More co-location of services e.g. Libraries realising sales from community assets
- Not having that awful beach in the summer
- Reduce length/amount of street lighting. 50p bus fare for over 60s with city card
- Reduce number of CPOs police
- Renewable energy in your building Make better use of the Council House building - front facing solar panels
- Stop mother and baby coffee mornings. Don't have a hundred translations for every form sent out.
- Stop moving departments to other offices save costs
- Stop new traffic schemes and excessive traffic control measures
- Stop spending tax payers money on unnecessary things not needed in city
- Stop the Beach its ****
- The cost of producing the arrow and other enclosures, plus postage, must be extortionate and surely not necessary in this format. Make cuts here - it would be a great saving to use cheaper paper and few colours
- Too many managers at the middle level less leaflets more public services announcements
- Use cheaper paper for the arrow at present it gives the wrong impression
- Use criminals to work for you for free. Make them payback society and people on benefits.
- Use people on community pay back along side regular employers i.e. street cleaning guarding etc. To get more work done for the same cost.
- Turn off some street lights after a certain time like between 3am and 6am every other or so

Area 5: other concerns

- At the last local elections we were promised a new library but this has not happened - concerned it will not happen. Disappointed that a city like Nottingham closed central library during a weekday. A real loss.
- Civil invest not me but others the rich get effectively rewarded the poor get punished weigh of unusable people
- Cuts to valuable schemes that are helping people, like welfare rights, debt advice project - ONMAP debt advice
- Dropping the level of money to police
- Empty houses - 52 Beechdale road - been vacant for years; surely council can find the owners and act
- Free OAP bus pass
- I am concerned that people particularly the elderly are afraid to go out at night

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- I have a mortgage. I am a builder and work is not good. If I loose my home I am single and 51 years old and worry I won't be eligible for a council property
- I am losing my job in March 2010 due to funding being axed for paying for success study support centre
- Impact on voluntary services, e.g. BME lead organisation
- Level of economic activity in city need for city to attract investment
- Loss of social cohesion more homelessness low quality for people with disabilities move meant health problems
- Not so much current situation as the impact of the spending review on the 20th
- Services for elderly and disables people being reduced vulnerable people being lost e.g. meals on wheels
- Services to vulnerable people

Area 6: Other Council services considered to be important

Source Codes: ARW – Arrow, INT – Internet/Intranet, DAL – Dales, STA – St Ann's

- ARW road safety bike ability cycle training
- ARW - libraries
- ARW services provided by centres like MEO centre Beaumont street should be protected
- ARW: Local Doctors Hospitals, Housing for young people
- ARW: Make sure all tenants pay their rent. No rent no house.
- ARW: NCH
- ARW: Police on the street instead of pen pushing
- ARW: All Nottingham services are up to date & rated very highly.
- ARW: Anything related to healthcare services.
- ARW: Checks for speeding on roads i.e. flashing speed signs at bad spots. Oakdale road for instance
- ARW: Clean the rains on the road. They are always blocked with leaves and mud - when it rains it floods
- ARW: Cutting down on immigrant entering city and taking over houses, jobs, city and draining city of money i.e. not working with no intention of work
- ARW: Cutting wages, community protection - wardens
- ARW: Get rid of Trading Standards, more bins in town, Tidy up Odeon site
- ARW: Interpreters for deaf children and adults. "The Big Society" - programme for recently retired to offer their skills to the community on a voluntary basis.
- ARW: Leading co-ordination and partnership working Supporting new businesses/entrepreneurs Innovation at a time of cut backs Reducing CO2 emissions
- ARW: Lighting
- ARW: Nottingham in Bloom. Making wasteland, public footpaths and residential estates roundabouts public spaces beautiful. Free hanging baskets scheme in every area also 4,5 & 6. Sponsorship for public events in market square pageant etc
- ARW: Problem with cigarette ends outside Victoria Centre, unsightly, more bins needed
- ARW: Rubbish tips as many local have or are closing
- ARW: Schools services to elderly and public transport.
- ARW: there are various bodies carrying out the same work but they do not liaise with one another. Bring all these bodies under one roof.
- DAL: All Important
- DAL: Diversity training for police officers- (black guy been stopped 22 times by police was illegal on only 1 occasion)
- DAL: further education easily accessible for all you adults
- DAL: Lollipop Ladies
- DAL: Services to elderly & vulnerable. Child protection schools, nursery education are very important issues.
- DAL;
- INT: Care of elderly and disabled persons
- INT: Day services for adults with learning disabilities: this should NOT be privatised as many people cannot afford to pay for the services and it would be too complicated for these people to have to 'apply' for funding or 'choose' where they go. These services have already been cut and it is disgraceful that roles on frontline care services are under attack and will be cut. The work is there to do, so there is absolutely NO need to make

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the workers redundant. Their jobs still exist so therefore they are not 'redundant'. These cuts are being made by a mean council who would rather see vulnerable people suffer than make cuts in their own wages. Do the right thing for once, Nottingham City Council. Remember you are a Labour council. Start acting like it.

- INT: Family Support
- INT: Local community centres, youth clubs and support to agencies involved in community cohesion/relations.
- INT: Police, streets
- INT: Supporting the homeless
- INT: Tackling antisocial behaviour
- Self Directed Support Libraries Advocacy services Welfare

rights Accessibility of services, housing, environmental schemes and policies

- STA: All council services
- STA: Child protection
- STA: Children and old and vulnerable people
- STA: Cleaning graffiti and roads
- STA: Community Police see more do more if they say they will - Closed station, needs 24 hour staffing - 5pm Sunday - should be open
- STA: more jobs in Nottingham and more houses for people to live in
- STA: Rent payments
- STA: supporting supplementary schools
- STA: youth education

Area 6: Areas for further savings

- (Unclear) expenditure of consumables & white products to get best prices! Neighbour volunteer cleaners to tidy streets, (unclear) etc.
- Above is a good example of how you can save money. Why not do the same for all the other bodies such as child protection, crime anti social and many more.
- Cancel Mayors Office
- Cut down on some activities in the square and cut down on councillors pay.
- Cut wages for them that are on more than £30 - £40K why are they on more than that?
- Doing a good job
- Doing more checks that people claiming rent and council tax benefits really are entitled to it. some don't even live in the property
- Don't pay immigrants benefits etc let the work like i had to
- Downsize Central Library Reduce street lighting Scrap tram development Too many taxis Too many buses half

empty, not every 10minutes

Get rid of Street Wardens

- Get rid of a load of useless beaurocrats. (I speak from experience)
- Getting 8 hours work for 8 hours pay
- Growing fruit trees in public places and encouraging fruit picking days. Recycling perennial plants from roundabouts and giving them to the public to grow next year rather than dumping them. Encouraging more allotments to be developed near railways etc. More cycle routes e.g. Netherfield/Bakersfield/Sneinton Dale Special buses to link up with walks on Sunday around Nottingham. Festivals with health and safety aware + Nottingham in Bloom wildlife etc and friends of Colwick Woods. Link up cycle track to public footpath at Colwick Park.
- Having collection points for the Nottingham Arrow (i.e. library) to save the cost of posting it to everyone

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- I think savings need to come from a sustainable point of view rather than actually cutting services. Cutting services potentially damages the long-term futures of Nottingham residents as well as preventing current solutions to existing problems. Efficiency & newer ways of working need to be implemented as cutting services raises unemployment & then further impacts the infrastructure of Nottingham & creates further problems, which then need to be solved...
- I think the Nottingham City Council have got the balance right in everything
- Less man power - instead of 5 men going to a job use just 2 repeating jobs instead of doing them properly first time
- Like beach in the old market square should be stopped and other non essential areas should be looked at to save money
- Make 1 parent family pay their rent. No more free housing for anyone. Make them work
- Make reductions in councillors' wages. This would free up thousands to be spent on public services which is what the council are supposed to do.
- Marketing, e.g. Arrow produced less frequently and in less glossy format Reduction of bureaucracy Better communication Ensuring budget cuts do not increase long-term spending, e.g. having to access improvements after an environmental scheme has been completed
- Money back from Iceland corporation
- Most services could have a better online presence so that residents don't need to speak to someone/access services in person.
- Non Essential staff cut backs
- Not rebuild railway station - it is an attractive building
- Not spending excessive amounts of money on projects like Market Square where there are less costly options available. Doing something to prevent staff from skiving (e.g.) lazing in the sun in parks when they should be working. Less advertising of Proud on bus stops.
- Only send out info that is actually necessary
- Please no more refuse bins
- Provide quick action to prevent things getting worse and more expensive e.g. poor youth work can = more crime.
- Recycling
- Reduce bonuses/ high payouts Stop competing with much bigger cities reduce paying out to people who don't try - reward effort
- Sending information out to people - like the Nottingham arrow, ask people to sign up for paper copies or electronic copies rather than just mailing out to each individual household
- Single point of contact to log issues that may straddle different dept responsibilities
- Stop giving money to minority group for meals.
- Stop having so many agency staff that do little or nothing. My friend works for the council as a temp, has been there over a year and basically just reads the paper
- Stop producing too much paper propaganda such as this leaflet
- too many chiefs and not enough Indians
- Upgrade/make sure all internal processes such as IT, ordering, HR, pay etc. are integrated and efficient. Work in partnership to avoid duplication and fill gaps, support voluntary sector. Try to find ways to raise money/pay

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for some services, 'no-print' policy, including meeting papers. Use email, reduce printing of publications.

- Upgrading places of interest ie museums, and too much into free childcare. Fewer traffic wardens all together, in fact get rid of them.
- Use local communities to drive service provision in an area by area way. Could you allow each area to decide on the most important services in each particular area and spend their budgets accordingly? For example, the priorities in Sneinton may be quite distinct from those in Wollaton. A broad brush stroke of service cuts across Nottingham won't be efficient!
- Work in partnership with Nottinghamshire County

Council and District Councils to prevent doubling up on resources

- Yes cut the hierarchy
- Yes, too much money is being wasted on propaganda and communications when it's more important to deliver the services rather than push in everyone's faces how 'well' the authority is doing. NCC has the potential to make many efficiency savings on recruitment waste and employing senior staff who are not committed to the job or authority.
- Your staff should receive "time/motion" studies to weed out those contributing less. Lots of time spent on computers - but is it work related? Do not leave lights on in your buildings when not in use.

Area 6: other concerns

- Sneinton baths being completed on time. Schools that need updating overlooked suggest PFI
- BENEFIT CUTS
- Calling market square Old it should be called concrete slab
- Cutting jobs and quality of products: everyone is cutting back/ too much greed
- Cuts in education and health
- Damage to the Heritage, Leisure and Culture sector - very concerned as this can provide a valuable service to people from all walks of life if done right.
- Few jobs available for students leaving university who wish to remain in this great city
- Health
- Loss of funding for community groups
- Loss of key public services or non essential services
- Not enough care given for the over 80's
- Now that the local tip is closed what to do with bulk waste unable to go in waste bins.
- Reduction in police response to ASB and crime
- There are many organisations within the council who do not pull their weight quangos and short term contracts
- Too many handouts to work shy, lazy, people and large families
- Waste of money by the council
- Worried about University fees going up and the resulting level of debt for students. More affordable housing needed - renovate buildings which are empty.
- Climate change.

Area 7: Other Council services considered to be important

Source Codes: ARW – Arrow, INT – Internet/Intranet, CWE - Council wide/equalities event, WLA - Wollaton East and Lenton Abbey

- ARW: Give more community centres back to the public so neighbours can re unite with each and one another
- ARW: Parks and gardens, pavement weed killer libraries lollipop warden
- ARW: Refuse collection must be every week especially summer time.
- ARW: Maintenance of good library services which provides for all ages and abilities
- ARW: Marketing and informing residents of what the council do so we know we have value for money
- ARW: More job creation, increase training, improve youth services
- ARW: Provide enough school places for children in their local area
- ARW: Some events in the arrow were already over, not received until 6th October
- ARW: Subsidised transport for the elderly and vulnerable to attend lunch clubs once a week
- ARW: Council needs to provide more housing
- ARW: Environmental health - public health - anti social behaviour - food safety - health and safety
- CWE: Very important to support voluntary organisations
- INT: Accessibility for residents including elderly when unloading own car.
- INT: Libraries
- INT: Pest control
- INT: Welfare Rights
- INT: I think the council should do more to tackle benefit fraudsters!, they upset me!
- WLA: anything to do with helping youngsters
- WLA: making more use of Wollaton park Wollaton hall thus raising more money for council (Activities Car Boot Sales)

Area 7: Areas for further savings

- Decorating streets and squares
- 2) Colouring street pavement
- 3) Change for use Leisure Centres
- 4) Arrow leaflets send by email
- 5) Any announcement be dent digital
- Share background functions with others such as HR, Admin, training with health providers and education
- Ask everyone about major issues. Tram, workplace parking levy widening A453 minor public building works need to rebuild all the schools, reducing councillors wages and expenses
- Centralise printing costs: go to www.newfieldit and seriously investigate using their Asset DB product to save hundreds of thousands in printer, ink and printing costs. They basically look at the number of your printers and reduce the number of unnecessary printers you maintain.
- Cut councillors expenses by 5%
- Fewer meetings to get decisions made.
- None but you need to stop and think tat it always seems you never have and funds left, we want more for our aids and more cleaning of peoples rubbish
- Public transport need to change £1.00 for pushchairs that take space of 3 people. A charge for a dog is £1 that

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- takes space between owners legs
- Publish the arrow twice a year
- Reduce the arrow, print less expensively, perhaps on a spreadsheet instead of booklets
- reduce welfare benefits to ensure no complacency & prevent benefits abuse
- Scrap the Nottingham Arrow. Totally unnecessary expense. Compensation claims: cap the amount that can be claimed from the council.
- Social services. Less tea parties of councillors and make them do more for these areas
- spread money on the community across all areas rather than target just a few
- Stop cleaning roads on Sundays presumably this is overtime!!
- Stop cutting down trees that don't need cutting down
- Stop putting up banners on the roads in Nottingham City
- Suspend Community Arrow for one year Freeze Council tax to help citizens Cut street lighting
- Turning off street lights Do not contract work out Cut cost of The Arrow
- WLA: Library a new organization developed with better understanding of single parents issues - currently all the police and council is (unclear)

Area 7: other concerns

- Leave out the market square and beech - not essential
- Police anti social behaviour
- Redundancy in family
- Shop closures, large supermarkets taking over from town centre please hike up their business rates
- Until public finances are healthy again we have to accept we can't spend cash we don't have.

Area 8: Other Council services considered to be important

Source Codes: ARW – Arrow, INT – Internet/Intranet, DAL – Dales (Postcode Area 8)

- ARW: Council house modernisation
- ARW: Housing Maintenance
- ARW: Libraries
- ARW: Monitoring legality of persons residing in Nottingham
- DAL: something to do with music
- INT: Bus Passes
- INT: Bus Passes Libraries
- INT: City Council repairs maintenance service and the decent homes standard to improve housing conditions
- INT: Connexions
- INT: Council can make a campaign with advertisement on TV radio and placing posters around the city. how to get a beautiful city clean
- INT: Faulty security gates on Glapton Road/Wilford Crescent West
- INT: Libraries x7
- INT: Licensing forms re objections, made easier to put forward
- INT: Making sure rules like NO Smoking etc (which are there that it is prohibited at public places) should be adhered to. Everyday we face issues at regular places like bus stops where people keep smoking at your face. I am mainly bothered about Link1 stop outside train station.
- INT: Parking services need reviewing we don't have enough spaces in our area. Despite there being room for improvement.
- INT: Repairing cycle ways
- INT: Services to the Elderly and disabled
- INT: Stop spending so much money on the vinyl advertising banners around the city lampposts Use the Street cleansing dept to work Mon-Fri only and no double time for Sunday
- INT: Tourism

Area 8: Areas for further savings

- As bankers to go voluntary
- Being able to access more services on-line.
- Check more carefully the eligibility of people making claims for benefits etc.
- Cut bureaucracy to save money and redistribute into things like dragon den/community
- Don't spend money on the embankment
- Don't waste money on cosmetic improvements, like bollards which have appeared at junction of Wilford Crescent East and Muskham Street
- Get rid of the bosses - you pay them too much. Just keep 1
- I am a fairly informed person who wants to leave the decisions to the councillors and council officers. I don't feel competent to make unacceptable choices.
- I personally feel that the seating & layout in the building you have got at Station Street can be optimised to free up one floor which can be rented out to some offices to generate revenue for council.
- Increase the charge for Dog Fouling and Littering.
- Less bus service, some of them seem empty during the day, every 10 minutes is much too frequent, halve the service.
- Less bus service, some of them seem empty during the day, every 10 minutes is much too frequent, halve the service.

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- Not continue with tram developments
- Raise city centre car park charges. Raise charges for planning applications Reduce frequency of Nottingham Arrow
- Reduce allowances for councillors scrap the mayor and sheriffs cars
- Reduce wages and expenses
- Scrap the banners on lampposts and Council House and posters bragging about the Council's achievements at bus stops - we will know when services improve
- Stop sending mail and use email where appropriate
- Switch off lights on streets shops and buildings
- They do a good job keep it up
- Too much spent on children, youth and schools
- Using unemployed (long term especially) to do cleaning etc. Fair days pay for a fair days work
- Working Better with responsible authorities e.g. showing bade of lice functions, office etc

Area 8: other concerns

- Cuts to public transport/tram extensions
- I do not want the meadows to become a sink estate. Loss of jobs will lead to more crime and fear of crime
- I would think it necessary to have a controlled pedestrian crossing at the toll bridge end of Victoria embankment when children going to Emmanuel School
- Keeping crime off the streets
- Very concerned regarding impact on community groups poor support to 3rd sector

Area 9: Other Council services considered to be important

Source Codes: ARW – Arrow, INT – Internet/Intranet

- ARW: Health care/healthy living
- ARW: Libraries
- ARW: Maintaining adequate street lighting for those who have to work anti-social hours and travel so they do not feel vulnerable e.g. after 10pm and 4-5am.
- ARW: Public transport and refuse collection very good in Nottingham. I would question highway maintenance ie Green Lane path in the process of being resurfaced very few use it while other pavements are left in a mess and in regular use.
- ARW: cigarette ends all around dustbins need attending
- ARW: Help OAP's house owners with repairs not just council houses they pay council tax also
- ARW: Libraries, resources management street lighting
- ARW: Nottingham Arrow waste of money
- ARW: Police
- ARW: Resurfacing (sick) footpaths
- ARW: Services to elderly and vulnerable people
- ARW: The most important service for me is the concessionary bus pass, without which I would not be able to travel
- ARW: Trying to stop fly tipping. Doing something with long standing empty buildings that look an eyesore & encourage problems like the abandoned petrol station on Farnborough Road Clifton
- INT: Danger with traffic mere crossing
- INT: Dog fouling, dog exclusion in parks, blue badge scheme
- Dog Wardens
- INT: Health services x2
- INT: I think community police should be able to have more authority
- INT: I would not mind paying £20 towards bus pass
- INT: Keep sheltered housing as it is. Look at high up managers & do we need them
- INT: Library
- INT: Lighting in streets etc.
- INT: Making parks for children cleaner especially in the Clifton Area
- INT: Mobile Library Service
- INT: Nursing and other health resources.
- INT: Parking spaces for residents
- INT: Pest control, Dog fouling control, Blue badge scheme
- INT: Support living services for vulnerable adults. Social and Community Inclusion groups
- INT: The cleaning of drains, some do get blocked and then the rain water does not get away very quickly.

Area 9: Areas for further savings

- Provide customers (e.g. for council tax) with a discount for paying by direct debit (though for pricing purposes, this would effectively be a premium for paying on demand), rewarding those who bolster the council's cash flow. - Encourage joint ventures
- A cut for higher paid council staff!/Fat cats! It's not fair!
- A more simple news information pack rather than expensive glossy brochures
- Ask local communities for volunteer help/part-time help.
- Change the Nottingham Arrow to A4 size black and white and

Your City Your Services

non-glossy (as the West Bridgford local news etc) and have it delivered by retired, unemployed people etc, again on the WBLN. Also one every 2 months should be adequate (or 4 per year) also as you can see biro pens smudge easily on this glossy paper.

- cut down on the number of managers for managers
- Cut out the waste of the arrow, less activities on the market square. Cut out some of the highest paid positions in the council, stop employees from using council homes etc. as private.
- Cutting services affects everybody.
- Do we need so many council workers in city hall
- Easier to use management processes to allow poor performance. to be dealt with quicker. Better management of staff sickness.
- Get rid of agency workers.
- Get rid of staff
- Less garden waste collection especially winter
- Less trams - more focus on improving buses.
- Make the arrow every other month, save printing and distribution costs
- Overall do a good job.
- Repairs
- Stop sacking executive paying them lots of money then replace with new executives
- stop tax's for councillors, stop expensive lunches for councillors
- Streamline processes and do not have so much bureaucracy
- Taxis, Lunches - unnecessary expenses for councillors etc
- Than cutting individual services, If cuts were made around the management of these individual services
Amalgamation of service
Management would save many service cuts without

directly effecting many local services. Other services should mark themselves better providing extra services to encourage use. Lack of usage will shorten the life span of any local service providers. Library could provide a listening book session for those with reading difficulties. Library can also provide basic education classes in side rooms which sit empty. A Saturday video session while mums go shopping as we have no local cinema. Would bring parents into an environment that many because of lack of reading confidence would never enter. Youth book writing sessions to teach individuals as I who enjoy books and would enjoy learning how to write a book. This would encourage local authors. a local writing competition the next year after to encourage more individuals to interact with t he local libraries. Leisure centres should offer more free sessions to encourage participation. Splash and fun days for families during term breaks. More bring the kids and try for free. Hold a speed dating session in the large halls and quiz nights. Hold more swimming competitions. We have lost the competitive side to our nature. We need local sports teams to compete with other local estates. Good healthy competition to encourage community interaction. a Be proud of Campaign to steer individuals to care about where they live again.

- Three people emptying litterbins. One driving two emptying, surely the driver could help one other person
- Tram to Clifton waste of money as estate already has a good bus service
- Use cheaper contractors

Your City Your Services

- Yes! The no 10 bus to Ruddington should be

extended to Clifton and cancel the Barton Bus.

Area 9: other concerns

- As an OAP living below the officially recognised poverty level I value the bus pass without which I would not get about
- Being able to get on a council list
- Council housing repairs and improvements to insulation (double glazing, loft insulation)
- Cuts to all services
- Free bus pass
- Fuel bills/food shopping for every day needs i.e. milk, bread, toilet rolls, meat
- Heating allowance, Bus Passes
- Heating allowance, NHS Services, bus passes
- I am concerned about the money being wasted on bringing the tram to Clifton when we have a very good bus service here it could be used more wisely or even saved for now!
- I would be frightened without the street wardens and community support officers. I can speak to them about anti social behaviour and it makes a difference.
- Increase in drug related crime
- Increase in petty crime, anti-social behaviour
- Lack of support available for elderly and vulnerable adults. Lack of employment opportunities. Outsourcing of services resulting in pay cuts for staff transferred & inferior services loss in confidence in the public sector by the public.
- Losing my house, taking cuts in my money, managing on less money
- Loss of Police Officer
- Loss of practical help, support & respite for carers and severely disabled. Impact on carer's health will result in more needing nursing home care.
- NHS Services, Heating allowances, bus passes
- No cuts to transport. No cuts to fuel allowance for elderly.
- Save the green fields of Clifton put the skate board park at Sneinton (Brown lane)
- Services for elderly
- Still a problem with dog poo in Clifton

Your City Your Services SURVEY TWO Data Report - December 20th 2010

Background

The Government's Comprehensive Spending Review on 20 October gave the City Council more indication about the scale of the cuts to council funding.

In Your City Your Services Survey two, Nottingham Citizens were given the opportunity to have their say on the Comprehensive Spending Review's implications for the City Council and also to follow up on the feedback already given in the Your City Your Services survey one.

The information provided through the two YCYS surveys will help us to try and meet the huge challenges we now face due to the spending reductions which could result in major implications for the services we provide for Nottingham citizens.

This report presents the findings from the Your City Your Services (YCYS) Survey two which like survey one was available online (Intranet/Internet) a paper version (leaflet) of survey two was distributed to every household across the City in the November edition of the Nottingham Arrow publication. The survey was also circulated and /or administered at a variety of large/small community / neighbourhood meetings across the City during November and December.

Survey two like survey one used a self-completion approach. Fieldwork for survey two concluded on December 17th.

A total of 2235 responses were achieved from across the City.

Interpreting the data

Where percentages do not sum to 100, this may be due to computer rounding, the exclusion of "don't know" categories, or multiple answers.

The base number of respondents for each question is given as (n = base number)

Source of responses

Of the 2235 responses 61% (1353) were received in the form of completed leaflets which were circulated within the November Arrow publication, 34% (757) via the Internet/Intranet online channels and 6% (125) following Area events.

Appendix 1: Provides a full breakdown of the source of survey responses.

Geographical location of responses

Respondents were asked to provide postcode data only 332 respondents provided full postcode data.

The following table provides a breakdown of these respondents by Ward and Area Committee.

Table 1: Response by Geographical Area	Number of responses
Area 1: Bulwell (44) & Bulwell Forest (34)	78
Area 2: Basford (22) & Bestwood (18)	40
Area 3: Aspley (15), Bilborough (25) & Leen Valley (6)	46
Area 4: Arboretum (6), Berridge (10), Radford & Park (12)	28
Area 5: Mapperley (15) & Sherwood (19)	34
Area 6: Dales (18) & St Ann's (12)	30
Area 7: Wollaton West (15), Wollaton East & Lenton Abbey (6)	21
Area 8: Bridge (11), Dunkirk & Lenton (7)	18
Area 9: Clifton North (14) & Clifton South (23)	37
Total	332

Area 1 had the most responses (78). All Area's had fewer than 100 responses.

Postcode Districts

2,162 respondents (97% of all respondents) provided full or first half of postcode data. The following table provides a breakdown of these respondents by postcode district.

Table 2: Number of respondents by postcode district (n = 2,162)					
NG1	66	NG9	23	NG17	2
NG2	143	NG10	0	NG18	2
NG3	248	NG11	237	NG19	2
NG4	7	NG12	2	Non NG	5
NG5	418	NG13	1	Total	2,162
NG6	265	NG14	1		
NG7	252	NG15	3		
NG8	485	NG16	0		

More than one in five (22%) of responses to survey two come from **NG8** (Wollaton and the West Area of the City), 19% from **NG5** (Mapperley, Sherwood and Arnold). NG8 and NG5 also provided the most responses in survey one.

How important are services?

Through an open free text question survey one respondents were asked to state any additional services they thought 'important'. The top five most occurring additional services provided formed a question on survey two. Survey two respondents were asked to rate how important they felt these services are to them.

The following table provides the average score for each additional service.

Service	Average
Street lighting	4.1
Welfare advice/Citizens advice	3.8
Libraries	3.6
Community Centres	3.3
Events	2.7

For each service a mean average has been calculated out of 5. With a mean score of 4.1 out of 5 **street lighting** is seen by survey two respondents as the most important of the **five services stated**. This is followed by **welfare advice/Citizens advice** with a score of 3.8 out of 5. The service seen as 'lowest' importance by survey two respondents was **Events** (2.7 out of 5).

How important are these savings to you?

Five of the 'further savings' highlighted by survey one respondents, have been used in survey two to ascertain whether other citizens feel that these suggested 'future saving' areas are important or not to them.

The following table provides the 'average' level of importance of the survey two respondents on five further saving suggestions made by survey one respondents.

Suggested further saving	Average
Efficient levels of Council management and staff	4.1
Efficient Procurement of Council services	4.1
Youth clubs & services	3.5
Funding local democracy	2.8
Communication including the Arrow	2.7

Approaching half (49%) of survey two respondents rated **Efficient levels of Council management and staff** as '5 – very important' and more than four in ten (44%) rated **Efficient Procurement of Council services** as '5 – very important' to them.

More than one in five rated **Communication including the Arrow** (21%) and **Funding local democracy** (20%) as '1 – not important' to them.

Nottingham Tram

The Comprehensive Spending Review gave the go ahead for the next phase of Nottingham's Tram. Survey two took the opportunity to ask Nottingham Citizens how important they think this is for Nottingham. The following table provides an overview of responses.

Q: How important the tram is ...	
Very important	35%
Important	33%
Not important	32%

More than two thirds (68%) of survey two respondents think the go ahead for the next phase of Nottingham's Tram is 'important/very important'.

Approaching one third of respondents (32%) feel it is 'not important' for Nottingham to get the go ahead for the next phase of the Tram.

Impact of the Comprehensive Spending Review on levels of concern

Respondents were asked their level of concern on a number of issues following the Comprehensive Spending Review. The following table provides details of their responses.

	Overall Level of concern	Very concerned	Concerned	Not concerned
Impact on vulnerable and elderly	96%	71%	25%	4%
Cuts to public services	94%	61%	33%	6%
Crime levels rising	94%	67%	27%	5%
Speed of proposed cuts	84%	50%	34%	16%
Impact on my family	79%	35%	44%	21%
Bus fares rising	67%	30%	37%	34%
Debt problems	61%	27%	34%	40%
Losing my job	52%	33%	19%	48%
Rent levels increasing	51%	26%	25%	49%

Four 'issues of concern' were covered in both surveys. The following table provides an indicative comparison between survey one and two respondents for these four issues of concern.

	Survey 1	Survey 2
Cuts to public services	93%	94%
Crime levels rising	92%	94%
Debt problems	69%	61%
Losing my job	59%	52%

Interestingly survey two respondents are 8 percentage points less concerned' about having debt problems than survey one respondents.

Respondents were given the opportunity to state any other areas of concern they have during the economic downturn. In total 370 comments were received.

Respondents raised concern around:

Cuts to education cuts, support to schools, cost of University fees, the level of health and social care provision, the lack of employment and training opportunities, the number of job losses, support to voluntary sector, impact on/level of benefits, future impact on council tax, not widening the A453 dual carriageway, the impact on social housing,

the impact on highway repairs, grass cutting, tree work etc, increased homelessness levels in the City and the impact on disabled people.

Appendix 3 provides full literals of survey two respondents concerns

For further information/analysis contact:

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Appendices:

Appendix 1: YCYS Survey two breakdown of survey response by source

Appendix 2: YCYS Survey One/Two – Demographics

Appendix 3: Areas of concern (literals)

Appendix 1: YCYS Survey two breakdown of survey response by source

Source	Survey 1 Number of responses	Survey 2 Number of responses
Arrow Publication	1,623	1,353
Internet/Intranet	978	757
Community Events		
Council wide equalities event	38	-
Arboretum	33	16
Aspley Ward, Aspley Beat	108	-
Basford	19	-
Berridge	2	-
Bestwood	2	-
Bilborough	20	8
Bridge	-	-
Bulwell/Bulwell Forest (Joint event)	70	-
Bulwell	-	5
Bulwell Forest	20	69
Clifton North	-	14
Clifton South	-	
Dales	95	4
Dunkirk & Lenton	-	5
Leen Valley	-	-
Mapperley	5	-
Radford & Park	20	-
Sherwood	-	-
St Ann's	56	4
Wollaton East & Lenton Abbey	22	-
Wollaton West	-	-

Appendix 2: YCYS Survey One/Two - Demographics

Base:	Census 2001	YCYS 2010 Survey 1	YCYS Survey 2
Male	50%	40%	43%
Female	50%	60%	57%
Disabled	20%	26%	26%
White	85%	86%	91%
Black	4%	6%	4%
Asian	6.5%	5%	2.5%
Mixed	3%	3%	2%
Chinese	1%	0.5%	1%
Under 16	8%	2%	0.3%
16 – 24	18%	7%	4%
25 – 44	29%	34%	12%
45 – 59	15%	26%	26%
60 - 64	4%	9%	12%
65+	14%	22%	32%

Appendix 3: Areas of concern (literals)

n = 370

- All aspects of civil society and being attached by the extreme right
- Anti-social behaviour
- Arrow - too often, these are wasteful council propaganda.
- Street lighting - could be reduced where appropriate.
- Democracy is very important.
- The proposal to cut residents free computer access at libraries is contrary to local democracy. It would virtually preclude people from consultation and all manner of other information. Every time Nottingham 'pleads poverty' it should be publicly shamed about a would-be not-necessary, disgusting waste of money tram.
- ARW: NHS cutbacks, in particular for people with mental health issues
- ARW: Impact on community spirit
- ARW: Impact on street removal of gum
- ARW: Re-organisation of NHS/doctors etc.
- ARW: A number of cuts are essential to reduce council inefficiencies
- ARW: Cleanliness and advice to residents to maintain gardens
- ARW: Concerned, but central govt cuts are necessary
- ARW: Concerned about cuts in education
- ARW: Council should not fund tram extension by taxing local business - it will lose city jobs
- ARW: Cuts in their building program, schools and housing
- ARW: cuts to culture, arts in the region
- ARW: I think NCC needs to more effort into creating a good food/veg/meat/fish market like Bury/Birmingham/Leeds. Our market is a disgrace.
- ARW: I'm retired and I bought my own house so do not have an opinion on the two missed
- ARW: Inner city poverty/places left derelict and empty
- ARW: Money wasted on lazy supervision and duplication
- ARW: More jobs for young people
- ARW: No free swimming for kids unfair
- ARW: public toilets remaining open, esp. Those at King St.
- ARW: Roads & paths need repairing
- ARW: street lighting
- ARW: The fear that the media and conservatives give you about how badly off we are
- ARW: tram not needed - bus service excellent. Money should be spent on A453 widening
- ARW: v. Concerned about increasing inequality
- ARW: Would rather have A453 widened instead of tram
- ARW: - amount of money spent on ethnic groups - very concerned
- ARW: Arrow arrived 5 days after Clifton meeting dates! Reduction in street lighting and road gritting
- ARW: - bins not emptied enough
- ARW: - city council fails to help the term unemployed - the A453 would bring more jobs to the city, more than shop jobs with the tram.
- ARW: concerned about loss of community facilities and community spirit
- ARW: Concerned about support for voluntary sector need to cut pr and marketing
- ARW: - concerned about council salaries - especially at senior levels.
- ARW: - cost paid for city council services

- ARW: Council should watch outside benefit offices for cheats who put on shoddy clothed and hand jewellery and phones to friends when they go inside. Also visit pubs to see people drinking away benefits.
- ARW: council tax rising
- ARW: - council watts
- ARW: cuts in disabled care
- ARW: cuts in street lighting will increase crime
- ARW: cutting programmes like future jobs fund - and making it harder for disabled people on benefits
- ARW: - decrease in armed forced- and food prices
- ARW: disproportionate targeting of the most socio-economically vulnerable
- ARW: do council workers get paid overtime rates for weekend work - others don't. Check councillors' expenses.
- ARW: - employers using the increased pool of unemployed + the benefit reforms to lower wages
- ARW: - employment/more jobs needed
- ARW: especially cuts to centres for vulnerable people
- ARW: excessive management structures. More workers, fewer managers and directors needed. Streamline hr dept.
- ARW: family fallouts due to tough times
- ARW: general fear of job losses
- ARW: - growing care for ignoring of the disabled
- ARW: high levels of immigration
- ARW: - I am a district nurse and already charges have been noticed. Citi Health the new PCT is a waste of money + should not to continue the job
- ARW:- I am concerned about special needs adults (senior citizens) they are very vulnerable
- ARW: - I lost my job - so need more jobs - everywhere for training.
- ARW: impact on education (including buildings)
- ARW: - impact on the community
- ARW: - impact on youth
- ARW: important resources are focussed on educ, jobs, health, crime
- ARW: - jobs and training for jobs
- ARW: lack of services for teenagers and young people. Lack of apprenticeships. Loss of funding to connexions and youth services
- ARW: leaflet received 19 Nov - Bulwell meeting was 16 November - not helpful
- ARW: level of immigration cost to high level services
- ARW: Libraries are a hidden social service a vital part of community
- ARW: - loss of funding for culture - art and libraries
- ARW: - more jobs needed - training for jobs
- ARW: - need more training for jobs
- ARW: - needs more jobs and training
- ARW: only deliver arrow to those that request it
- ARW: - people having to pay to use computers in libraries
- ARW: - please stop callers after sunset- very scary for the elderly
- ARW: re disability, unfair division of care between socially funded and self funded
- ARW: road surfacing & foot paths gulley cleaning
- ARW: - safeguarding vulnerable people e.g. In women's refuges -funding for local "walking for health scheme"
- ARW: School support staff 25% pay cut in Sept 2011 - I am on a fixed rate mortgage for 5 years
- ARW: scrap the tram bring back trolley buses
- ARW: shortage of jobs for youngsters

- ARW: spending on tram should be used on public services for whole community, not a few
- ARW: - steady employment and skills
- ARW: the assumption of concern in the phrasing implies a political message and is not statistically sound. This is re-enforced on next page
- ARW: the park seems very dark - poor street lighting
- ARW: - the rise in the cost of university together either reduced prospects for unemployment. Houses are unaffordable, pension outlook is bad. In short the future for young people is bleak
- ARW: v. concerned about 4.5m cut in supporting people budget
- ARW: very concerned about cuts in grants to voluntary orgs. And the impact on elderly and vulnerable people
- ARW: - very concerned about reducing benefits just at a time some people really need them.
- ARW: - very concerned in case of council tax rise
- ARW: very happy with the decrease of crime rates
- ARW: - employment and training
- ARW: - wasting money on cosmetic or superficial initiatives and local authority inefficiency
- ARW: wasting money on political organisations and unnecessary postage
- ARW: welfare of students & young people in terms of jobs/financial security
- ARW: why send this out when you'll do what you want anyway. How much has this cost?
- ARW: A reduction in the amount of housing benefit and council tax I get. I have to make it up from my pension
- ARW: all vulnerable people
- ARW:- allowance an expenses of elected members must also be restricted
- ARW: As always the elderly and disabled are hit!
- ARW: buses are ok why need a tram
- ARW: cancel the Nottingham Arrow
- ARW: Changes to benefit system
- ARW: Closure of major services in the voluntary sector, e.g. Supported housing schemes and support services (compass, drugs, mental health)
- ARW: Concerned about broken Lib Dem promises in government
- ARW: concerned about small shops closing because of Tesco's
- ARW:- concerned at the lack of available work
- ARW:- condition of roads and pavements, traffic flow improvements
- ARW: Culture - galleries, theatre, impact on tourism
- ARW: cuts are necessary
- ARW: Cuts in bus services - impact on people who depend on them
- ARW: cuts need to be made
- ARW: -cuts to dial a ride - cuts to office adaptations for elderly and invalids
- ARW: cuts to education services
- ARW: cuts to voluntary services
- ARW:- didn't get this in time for Clifton market meeting 12/11 received 19/11
- ARW:- do not destroy the power/ability of families to help
- ARW: don't want tram at Clifton A453 a better option
- ARW: funding to city homes I won't be getting my kitchen done
- ARW:- how do mps get expenses when i can't get my heating
- ARW: -i am concerned for the reduction voluntary sector will have a huge impact on

women, children and people with disabilities

- ARW: I am concerned that councillors don't take their share of the cuts. They and their pay should be cut in half
- ARW: Iced dangerous sloping surface at road crossings
- ARW: impact on children's services
- ARW:- impact on employment
- ARW: Impact on quality and accessibility of quality education for my children
- ARW:- impact on recycling/green issues/tram
- ARW:- impact on the disabled
- ARW: Impact on young people
- ARW:- just want to say our bus service has improved a lot
- ARW: lack of social housing
- ARW: layabouts around shops
- ARW: Less police and less lighting - increased crime - crazy!
- ARW: Loss of jobs, no jobs available
- ARW:- money wasted by council on trips
- ARW: more centralisation of services to govt
- ARW: more homelessness due to housing benefit cuts
- ARW:- need more jobs and training to do the jobs
- ARW:- need more support for disabled people and setting jobs for them
- ARW: NHS, transport and benefit cuts
- ARW: no increase in council tax
- ARW: no jobs available
- ARW: noisy neighbours
- ARW: nursery education
- ARW:- people will experience a lower quality of life and may even die younger as a result of cuts
- ARW: Politicians that live on a different planet
- ARW:- priority on employment and training
- ARW: Reduction of post offices all over Nottingham
- ARW:- repairs to pavements not taking place due to cuts

- ARW:- street lighting , cutting trees next to lighting, Wendover Drive comes thru my window
- ARW:- termination of day-care - devastating
- ARW: too many managers wasting money
- ARW: trouble being caused by unions and students
- ARW: very concerned that environmental protection, recycling and climate change action will be squeezed in the budget cuts
- ARW: why build Victoria leisure centre
- ARW:- withdrawal of existing funding
- ARW: worried street cleaning will suffer
- ARW:. Delay in A453 widening scheme
- ARW: Use the opportunity to see where waste could be eliminated
- ARW:-cuts and changes being made is a knee jerk reaction and not a thought through piloted manner
- ARW:-cuts for people with disabilities
- ARW: cuts in public services lead to job losses this also impacts on the private sector creating more unemployed creating more pressure on benefit system- spiral downturn- jobs need to be supported and funded
- ARW:-cuts to education on teaching staff- attainment levels will drop and TA will end up in dept
- ARW:-cuts to supporting people budget
- ARW:-cuts to third sector services which are often overlooked and education cuts
- ARW:-deterioration of infrastructure e.g. highway maintenance. End of a453 widening. Scrapping of meadows redevelopment

- ARW: don't currently work but when fit and able job prospects concern me
- ARW: employment and training
- ARW: environment
- ARW: forced changes/cuts it libraries
- ARW:-get rid of Nottingham arrow altogether. I am a post lady and not one person i speak to is pleased to get arrow. Total waste of money nothing of interest
- ARW: Housing and tenancy - effect of cuts on frontline services
- ARW: I am very concerned that council personnel who are surplus to requirements are juggled into other departments on very high wages an example of this is markets and fairs department which in my mind is grossly overstaffed.
- ARW: i work for cab and i am very concerned that cuts will affect many people and they will have nowhere to turn for specialist help.
- ARW: impact on environment e.g. parks and recycling
- ARW: impact on support to schools (mainstream) for children with SEN
- ARW:-job losses friends and family with knock on society
- ARW: not funding the A453 widening
- ARW:-please look after the over 80's that gave up their freedom and lives and give us dignity not fear.
- ARW: Real term cuts to school budgets and school services such as SEN, inclusion support, sports partnerships and la consultant support
- ARW: The closure of centre on middle road Beeston
- ARW: Very concerned children's services
- ARW: cutting branches back which are rotten on trees and clearing up the leaves
- ARW: effect on pension and other OAP benefits
- ARW: free bus passes for the elderly
- ARW: I am concerned about the detrimental effect that cuts may have on construction of council housing
- ARW: people not paying full rent for council properties - young people not wanting to work- too easy on benefits
- ARW: Repairs to pavements are important
- ARW: Support for parents of young children and teenagers
- ARW: Very concerned about the impact on business
- ARW: any reduction in community policing
- ARW: bus fares should not increase for children -in London children go free
- ARW:- bus service is more than adequate- tram is not required
- ARW:- bus service is more than adequate- tram is not required
- ARW:- charge landlords council tax as many students are causing rubbish
- ARW:- civic receptions should be stopped
- ARW:- cuts being made do not appear to any short term effect but will have serious long term effects
- ARW:- cuts to children's services and the disabled
- ARW:- cycle route maintenance
- ARW:- difficult judgement
- ARW:- ditch the arrow and use the free paper
- ARW:- free bus passes should not be cut
- ARW: impact on voluntary sector projects and service users
- ARW:- keeping young people with a very clear vocation of life
- ARW:- loss of or dimming street lights
- ARW: maintain high standard of parks

- ARW:- Nottingham in bloom is a waste of money
- ARW:- pavement repairs
- ARW:- please do not raise rent and tax
- ARW:- presence of Police /CSPO on streets needs to rise
- ARW:- should be cutting management jobs not ordinary workers
- ARW:- this government messing with my state pension , also not increasing my personal allowance before tax
- ARW:- very concerned about the public sector workers getting the blame and taking the brunt of the cuts
- ARW:- we don't need the tram why should i pay to park to pay for it.
- ARW: why not charge pensioners £5 per year for the bus pass
- ARW:-drug dealing and addicts
- ARW:-impact on environmental issues
- ARW:-impact on the voluntary sector - helping the vulnerable.
- ARW:-impact on voluntary services
- ARW:-lack of staff check whether claimants are entitled to benefits
- ARW:-poor highway maintenance
- ARW:-school budgets not buying supply services = my job
- ARW:-too many immigrants in Radford
- ARW:-totally opposed to the tram -A453 widening vital- we received this publication 16/11 inviting us to have our say on 12/11
- Being find for having a bin out whilst i am at work
- Benefit cutbacks especially disability benefits for children
- BIL: Impact on care in the community, benefits, welfare rights, carers support.
- BIL: University fees!
- BIL: University fees rising
- INT: Black, Minority communities and the impact
- BULF: NG6 9JA
- INT: Care in the community
- CL: impact on children and young people
- Concerned about lack of investment and regeneration.
- Concerned about reduction in policing
- Concerned re loss of services like day centres, Disabilities Living Centre etc
- Concerned that city council use the government as a scapegoat for the cuts. The fact is many of these cuts were ready to be made before the CSR, due to council inefficiency, e.g. investing in Iceland.
- Council tax increasing is very concerning
- Council salaries and pensions are to high!
- Council tax increases
- Council's loss of money in Icelandic banks
- Cut backs at healthy living centre
- Cutbacks to tax credit and child benefit
- Cuts to benefits and housing benefit
- Cuts to early year's education, the inevitable rise in crime. Closure of one of the City's Universities
- Cuts to Police and lack of punishment of crime
- Cuts to schools
- Cuts to voluntary groups funding e.g. those supporting victims of domestic violence
- Cuts to women's refuges, cancellation of meadows improvement plan. These are more important than the tram which could wait
- Cuts will have disproportional impact on those of middle incomes
- Cutting back on environmental protection
- Deaf community, need 'deaf' services
- Dealing with youth crime e.g. Vandalism, graffiti etc

- Delay on A453 widening - very concerned - use of tram money for this project
- Difficult to answer as many do not concern or affect us.
- Do not close the libraries
- Dog dirt, wheelie bins and parked cars on pavements - very concerned
- Early years funding/support for charitable organisations
- Embarrassed to live in a city where the streets are full of litter - fly tipping, chewing gum and overfull bins
- Employment needed and more training for jobs
- Extra expense to taxpayer of implementing the cuts. Use of public money to fund private businesses.
- Far too high levels of youngsters going to university and lack of alternatives
- First Priority should be cutting Managerial and Executive Numbers and Salaries, not Services
- Future of our young people, the community, city
- Gas price
- General unwillingness to deal with the causes of inequality in our society
- Grit bins not filled
- Health and Social Care cuts - told they would not happen but they seem to be
- High wages of Management levels in council
- Homeless and other multiply disadvantaged people
- Homelessness for young people
- How can you justify spending £4000 on a Xmas tree for Loxley house. I know about the sponsorship - still a waste
- How the council can generate its own revenue without recourse to central govt. I have ideas about this.
- I am especially concerned about the Supporting People funded services, especially services for young people and refugees. I'm extremely concerned that cuts to these types of services will lead to more homelessness and consequently more substance misuse, more crime, deterioration of work and study skills, wider gap between rich and poor etc.
- I am very concerned about the impact on the public sector both as I work there and because of the impact on services for people. I believe we will see much more serious problems in society in the longer term as a result of the current cuts.
- I am very concerned of the impact of job losses on the various benefits and support systems. Higher taxation is a much fairer way of solving the problem and will give greater stability.
- I am worried about impact on vulnerable groups e.g. deaf and disabled
- I think savings can be made in all areas, but done efficiently, i.e. cutting down paper work and bureaucracy
- I'm retired, where can i find a job locally
- Impact of cuts on NME communities especially Africa Caribbean
- Impact of the cuts on services available to single homeless people and an increase in the numbers of families and young people in either unsuitable or insecure accommodation.
- Impact on children - very concerned
- Impact on disabled people who get funding such as direct payments or self directed budgets so they can live independently in their own homes - I have no family or support network, the only people I see are my personal assistants _ I wouldn't be able to live without them, yet I am able to function just as anyone

else with their assistance and support

- Impact on families with young children and their future in society- very concerned
- Impact on front line services that protect the public or help to improve their safety/welfare etc....
- Impact on housing benefit
- Impact on Policing issues
- Impact on refugees and homeless/unemployed
- Impact on services for vulnerable people and services for those on low income. 50p a day sports for kids is a good example.
- Impact on social services of job losses
- Impact on women experiencing domestic abuse as cuts bite in
- Impact on young people - student grants, etc
- Increase in prices of services
- Increased homelessness, high unemployment, and lack of services to help people who need help.
- Infrequency of verges grass cutting
- Investment in business and prosperity of the city
- It angers me that the country is in such a mess and everyone has to suffer in some way
- Job creation
- Jobs for young people
- Keep Deaf any service, all
- Lack of repair to roads
- Less police and community officers on streets - we need more as they do an important job.
- Less policing for rising crime, benefits cuts for genuine claimants, all ill thought through
- Level of numbers on benefits rising, both British National's and non British, cuts to child support.
- Losing my home of 50 years to make way for a family with kids galore

- Losing services but not cutting top management & self marketing by city council
- Losing vital services, high unemployment, ability of NCC to deal with level and speed of change required,
- Losing work - my husband did 2wks before his 60th birthday
- Loss of jobs in county - loss of travel concessions
- Making all these cuts in one fell swoop mean that a lot of us are going to be out of work and have less money to spend making the economic up turn a lot slower.
- Money is wasted on posters telling how good Nottingham is - we know - too many good old buildings being pulled down to put up rubbishy boxes
- Money that goes to all SP services being lost - what about those people with no stat. responsibility/ i.e. women fleeing abuse
- Money wasted on posters on lamp posts and flower tubs
- More visible police
- Need to clean road drains
- Ng5
- Not at expense of Children's Services
- Not being able to deliver services - influx of agency staff to meet shortfall at expense of staff cuts
- Not clear if you mean personal concern or council concern - my debt problem or council debt problem
- Over-prioritising of elderly and families - other groups have needs
- Parks, which keep people healthy
- Pavement repair and maintenance
- Poor road maintenance, Council should stop wasting money especially making the road system more inconvenient and employing twice the number of traffic wardens as required.

- Privatisation of public services leading to irreversible decline in service provision.
- Proposed reduction in street lighting and public safety
- Reduce all money paid to councillors
- Reduce your chief execs wages - it should be less than the prime minister earns
- Reductions in level of street lighting will lead to more crime and accidents esp. To cyclists
- Rising health & social problems
- Road repairs
- Saving money by freezing pension for high wage council workers
- Sales of social housing, Loss of security of tenure, Loss of access to legal aid
- Sell off the private number plates on council cars, sell off some of the less important silver, cancel the flowers
- Single status
- Skills to get employment
- Some people will be overloaded
- Specifically the link in cuts to services leading to a worse society, vandalism, car crime and burglary in St Ann's
- Stop 'faffing' and get on with cutting costs
- Stop sending out surveys like this, it is unlikely to affect anything you actually do - cuts are necessary.
- Street Cleaning
- Street cleaning/boarded properties facelift
- Street lighting
- Support for children in need
- Support for voluntary sector
- Sure start/nursery is a big concern as we have a young child
- The fact that there won't be enough jobs to compensate for the amount of people who will be made unemployed, especially considering the recent recession
- The fear these cuts put into people
- The government austerity drive is clearly hugely important. An attempt to impose unfettered neoliberalism on a population still reeling from the effects of the global economic crisis brought about by shirt-sighted bankers and incompetent regulators. This government of public schoolboys and millionaires is set on destroying public services, condemning hundreds of thousands to unemployment, while attacking welfare and slashing housing benefit. If our elected "representatives" in Nottingham have any spine at all they should stand up and refuse to impose the cuts. Simply asking the people of Nottingham what cuts they "want" so that you can use this as a cover is simply not good enough. This week's events at the student demo in London demonstrate the strength of feeling on these issues. Councillors can either join those fighting back or find themselves as the targets
- The impact of the cuts will be severe. This is obvious to anybody. It is an attack on the working class on jobs, benefits, education and services. If councillors gave a damn about the people of Nottingham they'd be fighting this. Of course, their only concern is their own self interest so we can expect them to implement every cut mandated by the coalition government. Don't think that people haven't noticed that you've deliberately ignored all the campaigners who argued against the cuts. You haven't even bothered to acknowledge opposition in your statements. If you think you can get away with this, you have another thing coming.

- The increase of household bills year on year
- The public no longer have a say and I do believe never will no matter how it is followed up by the council
- The spending review will hopefully make govt. More efficient - there is a lot of dead wood in the city council, let alone govt.
- This is just a party political question. How can a question like this be used to determine service changes. This was the same question as in the first survey and to me is an inappropriate use of a Council survey.
- Too much spent on interpreters and printing council literature in other languages
- Too numerous to mention
- Unemployment and short-sighted cuts
- V. Concerned about pension - bus fare - winter fuel allowance and anti-social behaviour
- Very concerned about health provision, reorganisation
- Very concerned about late licensing of drinking premises
- Very concerned about the arts
- Very concerned about youth services and Connexions services
- Very strange decisions being made by council about efficiency - is asking managers to do their own admin efficient? Or banning diaries?
- Wasting money on surveys
- We are desperate for a grit bin on our part of the road. Last year we were stranded and the council ignored us when we rang them.
- We have a good bus service - do not need more trams
- We're concerned about public funding for museums and galleries. Please keep them open!
- Who will benefit from the cuts? The banks?
- Winter fuel allowance
- Worried about work being outsourced, especially abroad, when we should be using local people. Using agencies, no real protection for people working for them. Look at matching rent to the private sector. People who do not earn enough should be able to get benefits and free up more money for repairs.
- Worse conditions in the jobs that remain