Customer Service Operations
North West Responder Hub
UK Visas & Immigration
Department 16
The Capital
Old Hall Place
Liverpool
L3 9PP

UK Visas & Immigration

Sukwant Singh
request-192568-cc610363@whatdotheyknow.com

17 June 2014
Our Reference: 31711

Dear Sukwant Singh

Thank you for your email of 15 May, in which you ask for any specific PIN/MQT notices that the European directorate may hold. Your request has been handled as a request for information under the Freedom of Information Act 2000.

You have requested the following information;

As I previously mentioned, WhatDoTheyKnow hold various references to the MQT and PIN Notices. I made a request for any specific ones you hold.

Some examples of the PIN / MQT notices I request are in relation to Surinder Singh - specifically the ones attached to the centre of life guidance.

It appears clear that this guidance would have been sent between December 2013 and Feb 2014.

For clarification of the types of documents (and therefore stored information) are ones with a layout such as the following two extracts (copied from a previous freedom of information release on What Do They Know in relation to a Certificate of Application - 26321
https://www.whatdotheyknow.com/request/certificate_of_application_5#incoming-390043)

Under section 12(1) of the Act, the Home Office is not obliged to comply with an information request where to do so would exceed the designated cost limit. We believe that to provide the information you are seeking would breach this cost limit and as such we are unable to supply it to you.

We are only able to report on data that is captured in certain mandatory fields on the Case Information Database (CID). All of the questions posed above are not recorded in a reportable format. Consequently, in order to provide the requested information, we would need to undertake a manual case by case search of records.

INVESTORS IN PEOPLE

The Home Office is not obliged to comply with any information request where the prescribed cost of supplying you with the information exceeds £600. The £600 limit applies to all central government departments and is based on work being carried out at a rate of £25 per hour, which equates to 3½ days work per request. Prescribed costs include those which cover the cost of locating and retrieving information, and preparing our response to you. They do not include considering whether any information is exempt from disclosure, overheads such as heating or lighting, or disbursements such as photocopying or postage.

In keeping with the Freedom of Information Act, we assume that all information can be released to the public unless it is exempt. In line with normal practice we are therefore releasing the information which you requested via the Home Office website.

I hope that this information meets your requirements. I would like to assure you that we have provided you with all relevant information that the Home Office holds.

If you are dissatisfied with this response you may request an independent internal review of our handling of your request by submitting a complaint within two months to the address below, quoting reference number 31711. If you ask for an internal review, it would be helpful if you could say why you are dissatisfied with the response.

Information Access Team
Home Office
Ground Floor, Seacole Building
2 Marsham Street
London SW1P 4DF
e-mail: info.access@homeoffice.gsi.gov.uk

As part of any internal review the Department's handling of your information request will be reassessed by staff who were not involved in providing you with this response. If you remain dissatisfied after this internal review, you would have a right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act.

We also value your feedback, please use the link below to access a brief anonymous survey to help us improve our service to you":
http://www.homeofficesurveys.homeoffice.gov.uk/s/108105TAZNG

Yours sincerely

Cliff Walls
North West Responder Hub