



UK Visas & Immigration

Customer Services Improvement Directorate.

North West Correspondence Team
UK Visas & Immigration
Department 16
The Capital
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L3 9PP

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4 February 2014
Our Reference: 30196

Dear Sir or Madam

Thank you for your e-mail of 7 January, in which you ask for information regarding the processing of Zambrano cases. Your request has been handled as a request for information under the Freedom of Information Act 2000.

You have requested the following information;

Please note, you have requested information regarding rejected applications. Rejected applications are cases that have not been considered usually because part of the application or processing fee was incomplete.

How many applications are currently outstanding?

There are 595 Zambrano applications currently outstanding.

What is the average processing time for Zambrano applications?

Case Type	No. Of Cases	v AVG App to Despatch
EEA - Zambrano	479	288.06
EEA - Zambrano - Direct Family Member	109	172.28
EEA - Zambrano - Extended Family Member	6	176.5
EEA - Zambrano - Spouse/Civil Partner	1	127

What percentage of the applications processed during this time period were approved?

4.7% of the applications were granted.

How many were rejected?

4 applications were rejected.

Of the applications that were rejected, how many have been appealed?
Of the appeals, how many were successful for the Home Office?
How many appeals have the Home Office lost?
Of the appeals the Home Office lost, how many has the Home Office applied for permission to appeal?
Of the applications for permission to appeal, how many were successful in the appeal being granted?
Of the applications which went on to further appeal, how many applications were overturned in the Home Office's favour?
How much does the average case cost the UK taxpayer for the Zambrano appeals?

None of the rejected applications appealed against the decision.

How many of the rejections were by black single parents? And asian single parents? What percentages do they constitute?
How many or what percentage of the approved residence card applications were to non black or asian single parents?

We do not hold this information.

In keeping with the Freedom of Information Act, we assume that all information can be released to the public unless it is exempt. In line with normal practice we are therefore releasing the information which you requested via the Home Office website.

I hope that this information meets your requirements. I would like to assure you that we have provided you with all relevant information that the Home Office holds.

If you are dissatisfied with this response you may request an independent internal review of our handling of your request by submitting a complaint within two months to the address below, quoting reference 30196. If you ask for an internal review, it would be helpful if you could say why you are dissatisfied with the response.

Information Access Team
Home Office
Ground Floor, Seacole Building
2 Marsham Street
London SW1P 4DF
e-mail: info.access@homeoffice.gsi.gov.uk

As part of any internal review the Department's handling of your information request will be reassessed by staff who were not involved in providing you with this response. If you remain dissatisfied after this internal review, you would have a right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act.

Yours sincerely

Emma Byrne
North West Correspondence Team