Here, at West Midlands Ambulance Service NHS Trust we are interested to know what you think about our services so we can continuingly improve the service we deliver. This survey will only take a few moments of your time and will enable us to advance further.

1. Could you please advise how satisfied you are with how your Freedom of Information request was handled by West Midlands Ambulance Service NHS Trust by placing a cross (x) in the appropriate box?

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied |
| Acknowledgement of request |  |  |  |  |  |
| Timing of response |  |  |  |  |  |
| Quality of response |  |  |  |  |  |
| Professionalism |  |  |  |  |  |
| Overall Experience |  |  |  |  |  |

1. Would you consider using the Freedom of Information Act to request information from the Trust in the future?

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1. Please use the space below for any further comments you may have

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