



Mr Arnold Layne
Via email:
request-171329-87423038@whatdotheyknow.com

Your ref:

Date: 07 January 2014
Our ref: LBH/2390613
Direct dial: 020 8489 2550
Email: Feedback@haringey.gov.uk

Dear Mr Layne,

I am now able to respond to the queries you raised in emails dated Saturday 7 December, Monday 9 December and 17 December.

You queried the figures provided and I apologise that these were not correct. The correct figures for the Council Tax costs calculation for 2010/11 is as below.

CT costs calculation 2010/11		
CT cost of collection (source:RO)	£	3,875,000.00
Employees	£	1,854,000.00
Direct costs	£	96,550.00
Indirect costs	£	289,650.00
Overheads	£	1,544,800.00
Total	£	3,785,000.00
Enforcement costs	£	1,409,040.00
Direct costs	£	77,240.00
Indirect costs	£	231,720.00
Overheads	£	1,158,600.00
Total	£	2,876,600.00
summons issued (following withdrawal)		23,000
summons cost (£2,876,600.00/23000)	£	125.06

You asked for more information about what was taken into account in these calculations, and this is as follows:

- *What is the "provision"? (C. Tax Administration, Revenues & Benefits, the council's entire budget...)*

Council Tax enforcement up to the stage of issuing the Summons

- *Which direct staff costs?*

What we pay people who are employed in the service

- *What accommodation?*

This covers office accommodation costs

- *Support costs of what?*

Elements of support work undertaken by staff not within the service, for example post handling, scanning and indexing documents

- *What are the relevant recharges?*

Internal costs outside of the service, for example banking type functions

- *Which IT services has been included?*

All elements involved in Council Tax administration

Finally, there was an error with the date quoted, which should have been 23 March 2010, not 2013.

Please accept my sincere apologies for these errors and I trust that this has now answered your queries.

Yours sincerely

Sue Dyos
Feedback Team Leader