Magnetic 7 Day Travelcard acceptance - Update

Effective date: 20 May 2012

It was stated in the May fares revision staff briefing (issued on 2 and 18 May) that:

- Customers buying magnetic 7 Day Travelcards from National Rail stations will need a photocard. They must carry their photocard with them at all times on all modes and must show it when asked to do so by a member of staff.

However, it has been recently highlighted that there is an exception to this:

- Customers issued with a magnetic 7 Day Travelcard from National Rail that has the word ‘GROUNDLINE’ printed in the photocard box and the account number 68373 printed on the bottom of the ticket do not need to hold a photocard to travel using this ticket.

- Some National Rail ticketing issuing machines may be unable to include all characters in the word ‘GROUNDLINE’ in the photocard box on the magnetic 7 Day Travelcard. In these circumstances, provided the word ‘GROUNDLINE’ has been closely matched, the Travelcard should be accepted without a photocard.

If you have any questions, comments or suggestions concerning this briefing please email darrenkelly@tfl.gov.uk