

DWP Central Freedom of Information Team

e-mail: freedom-of-information-request@dwp.gsi.gov.uk

Our Ref: FOI 2898

03 July 2013

Dear Mr Walker,

Thank you for your Freedom of Information request received on 25/06/13. You asked for:-

- 1) Who were these 'experts'?
- 2) What are the qualifications that make them expert?
- 3) Please provide a copy of the contract(s) issued to the 'experts' for carrying out this coaching?
- 4) A copy of their notes for these sessions - it is implausible to suggest that they all carried out the sessions without any notes or prompts whatever.

The responses are as follows:-

- 1) The experts were members of the "Behavioural Insight Team in the Cabinet Office"
- 2) The lead facilitator is a Psychologist in the Cabinet Office
- 3) No additional contracts required as they all fall under Civil Service contractual arrangements
- 4) As the sessions are for coaching and take on the form of a seminar rather than a lecture, script/materials are not used. I have attached a note which they can refer to which provides an overview of Building Resilience (see separate attachment).

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Central Fol Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dwp.gsi.gov.uk or by writing to DWP, Central Fol Team, Caxton House, Tothill Street, London, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF www.ico.gov.uk