



Craig Lewis

Request-160295-9ae092d0@whatdotheyknow.com

Email us at: foi@dvla.gsi.gov.uk

Website: www.gov.uk/browse/driving

Your Ref:

Our Ref: FOIR3417

Date: 13 May 2013

Dear Mr Lewis

Freedom of Information Request

Thank you for your e-mail of 5 May 2013 requesting information under the terms of the Freedom of Information Act 2000 (FOIA).

You asked for:

Can you please give the number of EDI and manual data requests that have been made by the British Parking Association AOS members, for the year April 2012 to March 2013.

Can you also give the numbers requested by each AOS member, and how many requests were completed and how many refused for the year requested.

DVLA collects statistics quarterly by financial year showing the number of requests processed for registered keeper information. The number of enquiries made by private parking companies via DVLA's electronic channel for the period 01/04/12 to 31/03/13 is shown below. However, these figures may not represent the total number of enquiries made by parking companies as some parking companies may obtain information through intermediaries.

PARKING COMPANIES	01/04/12 - 31/03/13
Ranger Services	220,749
U K Parking Control Ltd	62,283
Euro Car Parks	74,756
Roxburghe UK Ltd	90,321
Excel Parking	82,421
Town and City Parking	85,012
Creative Car Park Management T/A Civil Enforcement Ltd	81,817

Athena ANPR	62,891
Met Parking	38,042
G24 Ltd	68,789
Euro Parking Collection	39,511
Britannia Parking	8,857
TPS Parking Solutions Ltd	15,262
UK CPS Ltd	35,764
Vehicle Control Solutions	5,125
Observe	5,058
Compex Development & Marketing	169,736
ParkingEye	684,784
Parking Control Management UK LTD	1,927
APCOA Parking (UK) LTD	18,119
New Generation Parking	11,130
FMG Support	878
Debt Recovery Plus	30,288
LCP Parking Services Ltd	3,547
Local Parking Security Ltd	505

While DVLA holds statistics on the total number of paper applications received, it does not hold separate figures on the number received from private parking companies. The total for all enquiries via the paper channel for the period 01/04/12 to 31/03/13 is shown below. This total includes other customers such as Finance houses, property managers and private individuals along with private parking companies that can provide 'reasonable cause' for receiving the information.

Year	Total
01/04/12 - 31/03/13	319,739

To determine how many of the 319,739 requests were made by private parking companies, each application would need to be manually interrogated to extract this information. We estimate that the cost of obtaining the information would exceed the appropriate limit of £600.

Section 12 of the FOI Act exempts the DVLA from complying with a request where the estimated cost of determining whether we hold the information and locating, retrieving and extracting the information exceeds £600.

As it is the DVLA's policy not to respond to requests for information that would exceed the appropriate costs limit, I am afraid that the information will not be supplied to you.

The figures above represent authorised or completed requests. No electronic requests are declined/refused as this is an automated process. For paper enquiries DVLA does not record the number of rejects they are simply returned with the payment to the requester, stating the reason for rejection.

You may be interested know that the DVLA website also provides information about the 'release of information from DVLA's registers' and that can be viewed by following the link <http://www.dft.gov.uk/dvla/data.aspx>.

The information which follows concerns the copyright conditions that apply to any information provided by the Agency and the procedures for making any complaint you might have about the reply. Please quote the reference number of this letter in any future communications about it.

Yours sincerely

A handwritten signature in black ink, appearing to be 'Robert Toft', with a large, sweeping flourish extending to the right.

ppRobert Toft
Head of Data Sharing Policy & Freedom of Information Team

PROCEDURES FOR HANDLING FREEDOM OF INFORMATION REQUESTS

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Complaints

If you are unhappy with the way in which your request for information has been handled, about the decision not to disclose all or part of the information requested and/or that the DVLA has not complied with its FOI publication scheme, you have the right to complain within two calendar months of the date of this letter. You may complain by writing to the Freedom of Information Team, DSPG/FOI, D16, DVLA, Swansea, SA6 7JL or e-mail foi@dvla.gsi.gov.uk.

Your complaint will be acknowledged and you will be advised of a date by which you should have received a response. Initially, your complaint will be re-considered by the official who dealt with your request for information. If, after careful consideration, that person decides that his/her decision was correct, your complaint will automatically be referred to an independent official who will conduct a further review (an Internal Review). You will be advised of the outcome of your complaint and if a decision is taken to disclose information originally withheld this will be done as soon as possible.

If you are not content with the outcome of the Internal Review, you have the right to apply directly to the Information Commissioner for a decision by writing to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.