

Response to Effra Service Users Questions February 2011

Q. *Why has the building works slipped behind schedule?* (Geoff Clarke)

A. We are not behind schedule. The building did not close until November and staff were in the building for a couple more weeks as there was still work to be done. We have finalised the plans with the surveyors and the contractors will be selected in the forthcoming weeks. We are still on target for the building being re-opened at the end of October 2011.

Q. *I still have some equipment in the huts in the garden at Effra. Will I still be able to retrieve it?* (Geoff Clarke)

A. All service users with personal possessions at Effra were given a period of time to retrieve them. It was made clear at the time that Lambeth could not take responsibility for anything left behind after the building was closed. It is not now possible to access the Effra building.

Q. *Can we see the brief for the builders?* (Geoff Clarke)

A. The contractors have not been selected yet and so no project specification has been issued. However, we have agreed final plans and a copy is being sent to Lisa to share with Effra service users.

Q. *We have heard that a lot of equipment from Effra was smashed up and thrown away. Is this true?*

A. This is inaccurate information. A lot of furniture and equipment has been put into storage. Other equipment was given to other Lambeth day centres.

Q. *Can we be involved in choosing colours and finishes for the new Effra building?*

A. Yes. We will make sure that we consult with you.