

James Baldwin

By email: request-679678-a857dba9@whatdotheyknow.com

Network Rail Freedom of Information The Quadrant Elder Gate Milton Keynes MK9 1EN

T 01908 782405 E FOI@networkrail.co.uk

24 August 2020

Dear Mr Baldwin

Information request

Reference number: FOI2020/00844

Thank you for your email of 25 July 2020, in which you requested the following information:

"Sorry for my 3 requests in progress but could I request the diagrams, similar to this request:

https://www.whatdotheyknow.com/request/general arrangement plan class 3#in coming-1599626

for the multiple units: 158, 185, 323, 390, 395, 397 and 801."

I have processed your request under the terms of the Freedom of Information Act 2000 (FOIA) and I can confirm that we do not hold the information you have requested.

As I think we might have previously explained to you in connection with FOI2020/00777, the general arrangement diagrams are not produced or held by Network Rail.

Your best way forward might be to contact the Train Operating Companies (TOCs) to see if they can help with the information that you require or provide some further advice. While they are not subject to the FOI Act, you can contact them via the 'contact us/help' details provided on their website.

If you have any enquiries about this response, please contact me in the first instance at FOI@networkrail.co.uk or on 01908 782405. Details of your appeal rights are below.

Please remember to quote the reference number at the top of this letter in all future communications.

Yours sincerely

Najea Begum Information Officer

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## Appeal rights

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the Head of Freedom of Information at Network Rail, Freedom of Information, The Quadrant, Elder Gate, Milton Keynes, MK9 1EN, or by email at <a href="FOI@networkrail.co.uk">FOI@networkrail.co.uk</a>. Your request must be submitted within 40 working days of receipt of this letter.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner (ICO) can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or you can contact the ICO through the 'Make a Complaint' section of their website on this link: <a href="https://ico.org.uk/make-a-complaint/">https://ico.org.uk/make-a-complaint/</a>.

The relevant section to select will be "Official or Public Information".