



Qingning Zheng  
request-151667-1210a73b@whatdotheyknow.com

Home Office reference: FOI 26651

24 April 2013

Dear Qingning Zheng

Thank you for your e-mail of 1<sup>st</sup> March 2013, in which you ask for information concerning the processing times of Indefinite Leave to Remain (ILR) SET(O) applications made under 10yrs long residency.

Your request has been handled as a request for information under the Freedom of Information Act 2000.

I am able to inform you that the centre for applications for ILR in the Home Office is based in the North West and therefore the information released to you has been taken from the team responsible within this area.

I am able to disclose the following information, and for ease of reference I have listed each question separately, with the answer beneath.

- 1. How many long residency postal SET (O) applications were received in the week commencing 8th October 2012 and the week commencing 15th October 2012?**
- 2. How many of these applications are still outstanding at the time this request is answered?**

The information you have requested is provided in the following table.

	8-14 October 2012	15-21 October 2012	TOTAL
Applications received	209	211	420
Despatched (decision issued)	43	34	77
Pending	166	177	343

**Notes**

- (1) The figures quoted have been derived from management information and are therefore provisional and subject to change.  
This information has not been quality assured under National Statistics protocols.
- (2) Figures relate to main applicants only.
- (3) Figures relate to postal and premium (PEO) applications.
- (4) Figures relate to long residency (10 year) ILR applications raised (received) between 8 and 21 October 2013.

In keeping with the Freedom of Information Act, we assume that all information can be released to the public unless it is exempt. In line with normal practice we are therefore releasing the information which you requested via the Home Office website.

I hope that this information meets your requirements. I would like to assure you that we have provided you with all relevant information that the Home Office holds.

If you are dissatisfied with this response you may request an independent internal review of our handling of your request by submitting a complaint within two months to the address below, quoting reference FOI 26651. If you ask for an internal review, it would be helpful if you could say why you are dissatisfied with the response.

Information Access Team  
Home Office  
Ground Floor, Seacole Building  
2 Marsham Street  
London SW1P 4DF  
e-mail: [info.access@homeoffice.gsi.gov.uk](mailto:info.access@homeoffice.gsi.gov.uk)

As part of any internal review the Department's handling of your information request will be reassessed by staff who were not involved in providing you with this response. If you remain dissatisfied after this internal review, you would have a right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act.

Yours sincerely

Paul Dickie  
North West Correspondence Team