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| Information Access Team  Inf Information Compliance and Records Management Unit | |  |  |  |
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| Tui Benjamin |  |  |  | Our ref: GSA/5538/12 |
|  |  |  |  | When calling or telephoning  please ask for Roger Coles  9th January 2013 |

Dear Tui Benjamin,

**FREEDOM OF INFORMATION REQUEST REFERENCE NO: 5538/12**

I write in connection with your request for information dated 17.12.2012, received by Greater Manchester Police. I note you seek access to the following information:

**Request**

**Under the Freedom of Information Act I would like information relating to which pubs, bars and clubs in Greater Manchester have received the most police call-outs over the period 2011-2012.**

**If possible, could this information be broken down relating to the type of incident the call-out concerned?**

**CLARIFICATION Please can I have information from 01.01.11 to 1.12.11 and 01.01.12 to 1.12.12, broken down by month.**

### Result of Searches

Following receipt of your request, searches were conducted within Greater Manchester Police (GMP) to locate the requested information and I can confirm that the information being requested is held by GMP.

**Result**

**Please see the response e-mail with an attached spread sheet.**

**Complaint Rights**

Your attention is drawn to the attached sheet, which details your right of complaint.

Should you have any further queries concerning this matter, please write or contact me on telephone number 0161-856-2529 quoting the reference number above.

Yours sincerely,

Roger Coles

### Information Access Officer

## COMPLAINT RIGHTS

Are you unhappy with how your request has been handled or do you think the decision is incorrect?

You have the right to require Greater Manchester Police to review their decision.

Prior to lodging a formal complaint you are welcome and encouraged to discuss the decision with the case officer that dealt with your request.

**Ask to have the decision looked at again –**

The quickest and easiest way to have the decision looked at again is to telephone the case officer that is nominated at the end of your decision letter.

That person will be able to discuss the decision, explain any issues and assist with any problems.

**Complaint**

If you are dissatisfied with the handling procedures or the decision of Greater Manchester Police made under the Freedom of Information Act 2000 regarding access to information, you can lodge a complaint with Greater Manchester Police to have the decision reviewed.

Complaints should be made in writing and addressed to:

Freedom of Information Officer

Information Governance Unit, Information Management Branch

Greater Manchester Police

Openshaw Complex

Lawton Street

Manchester

M11 2NS

**The Information Commissioner**

After lodging a complaint with Greater Manchester Police if you are still dissatisfied with the decision you can make an application to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make an application to the Information Commissioner please visit their website at [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk). Alternatively, phone or write to:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

Phone: 01625 545 700