

DWP Central Freedom of Information Team

e-mail: freedom-of-information-rexxxxx@xxx.xxx.xxx.xx

Our Ref: VTR 4965

DATE: 16th January 2013

Dear Ian Wolf,

Thank you for your Freedom of Information request which has been detailed below along with our response.

Please indicate which jobcentre's are piloting the introduction of Universal Jobmatch and a copy of the jobcentre's written guidance given to staff on this pilot and how it is presented to customers.

As you will be aware from your previous requests, the intention is to fully introduce the Universal Jobmatch service during 2013 when we will provide options for the service to be made mandatory for certain people.

In the meantime what is referred to as the 'Pilot Stage' is the current non-mandatory service which was rolled out nationally on 19 November 2012, for which all Jobcentres were involved.

We will be developing guidance on mandatory participation once that part of UJ has been developed.

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Central Fol Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dwpgsi.gov.uk or by writing to DWP, Central Fol Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF www.ico.gov.uk