


**Our phone number is**

Code	Number	Ext
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**Textphone users with speech or hearing difficulties call**

Code	Number
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**If you get in touch with us, tell us this reference number**

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**Date**

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## About your medical assessment – IMPORTANT

**Please read this form very carefully and give as much information as possible. Any information you give may affect whether you keep getting benefit or credits of National Insurance contributions or both.**

We recently asked you to go to a medical assessment on     /     /     .

We have been told that you did not go to this appointment. We need you to tell us the reason why. This is so we can decide if you can keep getting benefit or National Insurance credits.

If you cannot give us a good reason why you did not go to the assessment, we may stop your benefit or National Insurance credits.

It is important to let us know straight away why you did not go to the assessment. If we do not hear from you by     /     /     we may stop your benefit or National Insurance credits.

### What to do now

Please fill in **Your reply** on the next page. Tell us why you could not go to the appointment.

Send **Your reply** back to us straight away.

### What happens next

When we get your reply we will look at your claim again. We will look at the reasons you have given us for not going to your medical assessment. We will decide whether we will

- give you another appointment, or
- stop your benefit or National Insurance credits.

If we stop your benefit or National Insurance credits, you may need to have a medical assessment before you can get them again.

If you do not want to make another claim, you may be able to get Jobseeker's Allowance. To find out more, contact Jobcentre Plus.

# Your reply

Name

National Insurance (NI) number

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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Please tell us why you did not go to the medical assessment.

We made an appointment in advance by post, or we agreed one with you over the phone.  
Please tell us why you did not tell us straight away that you could not go to the assessment.

If you recently changed address, please tell us your new address and the date you moved in.

## Documentary evidence

Please give details in the box below of any documents you have sent to us with this reply.  
We need to see documents that support your reasons for not going to the appointment.  
For example, appointment cards, evidence of illness.

**Other information** – Please tell us anything else you think we need to know.

Your phone number in case we need to contact you

Code

Number

Your signature

Date