



Information Policy & Compliance
bbc.co.uk/foi

Nath

Via email: request-46198-17d4423x@xxxxxxxxxxxxxxxxxxx

9 September 2010

Dear Nath

Freedom of Information request – RFI20101187

Thank you for your email of 2 September seeking the following under the terms of the Freedom of Information Act 2000 ("the Act");

a copy of the most recent 10 Day Report sent from the Capita to the BBC.

The reference number for your query is RFI20101187.

Please note that you asked in an earlier request of 20 August 2010, reference number RFI20101130, for the following:

a copy of the most recent monthly performance pack provided by Capita to the BBC

You may be unaware that these two titles apply to just the one document. However, because your two requests are actually for the same document, I must explain to you that the BBC is refusing to comply with your new request under section 14(2) of the Act on the basis that we have previously responded to you on this issue.

I understand that your earlier request is currently being considered under our internal review process and that should you expect to receive a reply no later than 7 October.

Should you wish to make another Freedom of Information request about a different document or topic we will of course be happy to consider it.



INVESTOR IN PEOPLE

Appeal Rights

If you are not satisfied that we have complied with the Act in responding to your request, you have the right to an internal review by a BBC senior manager or legal adviser. Please contact us at the address above, explaining what you would like us to review and including your reference number. If you are not satisfied with the internal review, you can appeal to the Information Commissioner. The contact details are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF, telephone 01625 545 700 or see <http://www.ico.gov.uk/>

Yours sincerely

Fern Kersey

Adviser, Information Policy & Compliance