

To J Newman
C/o request-106444-5eaf3713@whatdotheyknow.com

DWP Central Freedom of Information Team

e-mail: freedom-of-information-xxxxxxx@xxx.xxx.xx

Our Ref: VTR 2926-735

DATE 19 March 2012

Dear J Newman,

Thank you for your Freedom of Information request that was received by the Department for Work and Pensions (DWP) Adelphi on 18 February 2012 and forwarded on 21 February for response by myself, the DWP Medical Services Contracts Correspondence Team (MSCCT) Freedom of Information Officer.

In your email you asked

Dear Department for Work and Pensions,

In response VTR 0192 you have provided data relating to the Atos FFW recommendations that were subsequently overturned by DWP between Oct 08 and Feb 11. It shows an alarming increase in the percentage overturned to WRAG in the latter part of 2010.

- 1. What interpretation did DWP place on this huge increase and what action did it take to address both within DWP & within Atos? This would have been recorded in meeting minutes, emails etc.*
- 2. Is more recent data available to see if this trend continued? If not, when will it be?*
- 3. Does DWP routinely monitor the additional FFW decision reversals made by the Tribunals service?*
- 4. If so, what is the most up to date information available?*

The MSCCT FoI Officer is currently unable to offer a full response to all your questions within the target of 20 working days at present, and apologises for the delay in responding. The 20 working days expires today, and the reason a response has not yet been provided is that the issue is still being investigated and enquiries are taking longer than anticipated. A comprehensive reply will be sent to you as soon as possible and it is anticipated at this stage that a response will be provided to you by March 31.

If you have any queries about this response, please contact me quoting the reference number above.

Yours sincerely,

DWP Central FoI Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-xxxxxxxxxxxxxxxxxxxxx@xxx.xxx.xx or by writing to DWP, Central FoI Team, 5th Floor The Adelphi, 1-11, John Adam Street, London WC2N 6HT. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF www.ico.gov.uk