



HEADQUARTERS AIR COMMAND
Secretariat 3a1

Spitfire Block
Royal Air Force
High Wycombe
Buckinghamshire
HP14 4UE

Mr Coulter

Email: request-105294-65f4dd20@whatdotheyknow.com

Our Ref:
09-02-2012-101727-001

8 March 2012

Dear Mr Coulter,

Thank you for your email of 9 February 2012 requesting information about the level of testing conducted on the Bader.mod.uk, the storage location and policy on volunteer information held on the Bader.mod.uk online system. I have been asked to reply. This has been considered as a request for information in accordance with the Freedom of Information Act 2000 (FOIA).

BADER was tested and passed by the Ministry of Defence, Defence Security and Assurance Services (DSAS). They conducted testing in accordance with the requirements set out in Joint Service Policy 440 and found the system to comply with HM Government Infosecurity Standards Impact Level 2, ultimately resulting in the BADER suite, including <https://sms.bader.mod.uk>, being granted FULL Accreditation.

All bader.mod.uk sites and peripherals (databases) are stored at a RackSpace UK Limited data centre. There are no external contractors or companies who have access to this data.

Volunteers within the ACO sign a consent form in accordance with the Data Protection Act, personal information stored on MOD systems is held to very high security standards which are fully accredited by the MOD for that purpose. All personal information held is in full compliance with the Data Protection Act.

This information is used to manage careers and promotion, pay claims and expenses and to support the control of wider budgets plan. It is also used at Squadron level to authorise and report on Squadron activity. Without consent to store and use volunteer information in this way it would not be possible to manage their career within the ACO without disproportionate effort and therefore they could not continue to work with the organisation.

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Head of Corporate Information, 2nd Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.uk). Please note that any request for an



internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.gov.uk>.

Yours sincerely

[Original Signed]

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Air Command

