



University
of Glasgow

David Black
[request-10@x]

10 February 2012

Our Ref: FOI 2012/36 – F0196324

Dear Mr Black,

Re: Freedom of Information (Scotland) Act 2002 – Request for Information

Thank you for your email which was received by the University on 09 February 2012 timed 12:55 hours, requesting the following information:

“MyCampus Lessons Learned Review’s findings and recommendations are most disappointing. The panel’s assessment of the root of the problem is simply wrong. A group of people who did not have the expertise or the knowledge required for the implementation of a student system bought the wrong software platform and then shoved it down our throats.

The most amusing aspect of this report is the assumption that the ones that got us into this mess can now fix it. So I would like to ask you the following questions:

- 1. Frank Coton, the convenor of the review panel, is a member of the SLP board. The SLP board is ultimately responsible for the mess that we are in. Why didn’t the University choose a fresh face to convene the review panel?**
- 2. Did the panel consider recommending the replacement of the SLP board convenor, the SLP directors and others responsible for the failure of this project? If not, why not?”**

As the University of Glasgow is a Scottish Public Authority, your request is subject to the terms of the Freedom of Information (Scotland) Act 2002 (“FOISA”). The University acknowledges receipt of your request and confirms a response will be sent to you promptly; and in any event not later than 08 March 2012. The Freedom of Information Office will contact you if we require any further information.

Yours sincerely,

Data Protection and Freedom of Information Office

DATA PROTECTION AND FREEDOM OF INFORMATION OFFICE

Main Building, University of Glasgow, Glasgow G12 8QQ

Data Protection: Telephone: 0141-330-3111 E-Mail: ~~xxx~~

Freedom of Information: Telephone: 0141-330-2523 E-Mail: foi@gla.ac.uk

The University of Glasgow, charity number SC004401



The information that you supplied with your Request for information will be entered into a filing system and will only be accessed by authorised persons of the University of Glasgow or its agents. The information will be retained by the University and will only be used for the purpose of (a) processing your Request for information, and (b) for statistical and audit purposes. By supplying such information you consent to the University storing the information for the stated purpose. The information is held by the University in accordance with the provisions of the Data Protection Act 1998.