

From the office of: Corporate Governance Team
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Our ref: G120412LC

Cluster Headquarters

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11 May 2012

By e-mail to: request-113327-5df3fff2@whatdotheyknow.com

Dear Mr Goodchild

Freedom of Information Request G120412LC: Information regarding GP Practices that currently use 0844 or 0845 contact numbers.

Thank you for your request, received by NHS Leicester City on 12 April 2012, for information under the Freedom of Information Act 2000. Please find our response as listed below.

For ease of reference your question is in italics with the response below:

Response from NHS Leicester City (NHS LC):

***Q1 :** Please can you provide me with the names of the practice managers within any surgery that has an 0844 or 0845 number.*

Response to Q1: Please find attached document 1 which lists all the names of practice managers within any surgery that has an 0844 number listed. There are no practices currently listed with the contact telephone prefixed with the numbers 0845.

***Q2 :** Please also provide an email address so I can ask them if they are following the DoH guidelines to make reasonable steps.*

Response to Q2: NHS LC cannot offer you contact email address for each of the practice managers listed but have supplied contact telephone numbers and postal addresses for you to make contact direct.

It is useful to note that any information that we provide you with is copyrighted to NHS Leicester City and is subject to the Re-use of Public Sector Information Regulations. If you wish to re-use the information requested for any application, you must ask our specific permission in all cases, which we may or may not give. If we do give permission, this may incur a licence agreement

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and a fee. Should you wish to apply for a licence, please write to The Corporate Governance Team at the above address.

If you have any further queries relating to this matter please do not hesitate to make contact.

Yours sincerely

K Issa
Corporate Governance Risk and Assurance Officer