Dr Sharon Redrobe
East Midland Zoological Society Ltd
Twycross Zoological Park
Burton Road
Norton Juxta Twycross
Atherstone
Leicestershire
CV9 3PX

Dear Dr Sharon Redrobe

Twycross Zoo, Burton Road, Norton Juxta Twycross, Atherstone, Leicestershire, CV9 3PX

I refer to my recent informal inspection of the above premises. Please offer my thanks to ████████ and ███ for their help and assistance during my visit. The following matters require attention:

Mandatory conditions

No obvious concerns noted.

I noted the pest proofing improvements in the Gibbon house and the reduction in pest activity in this area and therefore would recommend these works are continued in the 3 additional back dens.

Thoroughly clean the structure of the staff areas in the Gibbon house to remove dead pests and maintain in a clean condition.

Inspection Report Additional conditions

Ongoing compliance noted.

Recommendations

Very good progress in carrying out the recommendations from the previous inspection.

No 4. Recommend that the 5-10 year plan include designated isolation and quarantine facilities.

No 7. Further details on the decision to euthanase is required.

No 8. It is recommended that at least one of the category 1 drills annually is a chimpanzee.

<u>Health and safety</u>

It was pleasing to note the working with rhinos, working with big cats and animal encounters risk assessments and safe working procedures.
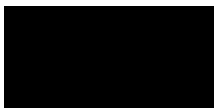
<u>Other matters</u>

I noted some comments by the pest control officer regarding recommendations for improvements needed in the high risk Himalaya area. Please ensure these matters are escalated as a priority to prevent issues arising in food preparation, storage and service areas.

I enclose a new licence amending the missing word.

I hope this information is adequate. Please do not hesitate to contact me if you wish to discuss anything further.

Yours sincerely

Environmental Health Officer (Commercial)