

Ms M St-Mart
request-544625-a01b6743@whatdotheyknow.com

Our ref FOI 08076
Your ref
Date 14th February 2019

Dear Ms St-Mart,

Freedom of Information Request – FOI 08076

I am writing regarding your request for information, which was received on 15th January 2019

In that request you asked us the following questions and I can confirm that the search for the information you requested has been completed and our responses are given below

I'm requesting under the Freedom of Information Act 2000 Your specific guidelines of required supported accommodation for The Regional Framework for Supported Accommodation for all type of Supports for the following as below:

Age Groups: 16-17 year old, 18-24 years old 25-65 years old and 65+ Service User bands: Dementia, Mental Health, Learning disabilities or autistic disorder, Physical disability, Care Leavers, Homelessness, Threaten with Homelessness, Unaccompanied Asylum Seekers, Young person with children, woman needing refuge.

- 1. Please provide me with the specification for the Regional Framework for Supported Accommodation, which describes in detail what is required of Supported Accommodation providers including the Accommodation for all the above age groups and service user bands.**

Southend on Sea Borough Council do not actually use this framework

- 2. The different types of categories of support that you require (which provide an 'all inclusive' or a level of support based on assessed need for all the above age groups and service user bands.**

Our expectation is that providers are able to provide all necessary support in their service

Cont/d

- 3. The activities, work service providers need to do with young people, both to safeguard them and to prepare them for independence.**

The providers are expected to work with the Pathway plan recommendations for each individual young person. Key working sessions are expected to complete skills for living form for the young people. The providers are supposed to organise both indoor and outdoor activities such as BBQ's, outings, sight-seeing etc.

- 4. The specification that also details quality standards required from service providers for all the above Age Groups and Service User Bands.**

We do not currently have one

- 5. What is the weekly cost inclusive of support hours and accommodation for placing a child 16 to 18 years within semi supported accommodation?**

We are not able to share this information as the cost will depend on each young person's needs and requirements.

- 6. What is the weekly cost inclusive of support hours and accommodation for placing an adult 18 to 24 years within semi supported accommodation?**

Weekly support costs will vary dependent on level of need of the individual

- 7. What is the weekly cost inclusive of support hours and accommodation for placing an adult 18-65, 65+ within supported accommodation?**

Weekly support costs will vary dependent on level of need of the individual

- 8. Please provide the weekly cost for the following support hours 5, 10 and 15 hours for all age groups mentioned above.**

This will be dependent on the hourly rate that is agreed with the support provider.

- 9. What are the decisions Social Services make before choosing a relevant service providers for all the above age groups.**

Location, ability to meet the needs of the person requiring support, experience and track record of the provider, cost

- 10. How does a Service Providers get on your Approved Service providers List**

Southend Borough Council do not have a List 11. We spot purchase all of our supported living services for adults but will be inviting providers to respond to an opportunity to join a framework in Southend through our procurement portal.

11. How does a Service Provider register on your Supported Accommodation Regional Framework. Please provide me with link or contact details of the person responsible for your referrals for all Age Groups mentioned above.

We spot purchase all of our supported living services for adults but will be inviting providers to respond to an opportunity to join a framework in Southend through our procurement portal

If you wish to discuss any of the above, please contact me. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our response, you should write to the Head of Policy, Engagement and Communication, Transformation Service, PO Box 6, Civic Centre, Victoria Avenue, Southend-on-Sea, Essex, SS2 6ER

If you are not content with the outcome of your review, you can make a complaint under the Council's complaints process by writing to Corporate Complaints Officer, Office of the Chief Executive, PO Box 6, Civic Centre, Victoria Avenue, Southend-on-Sea, Essex, SS2 6ER

You can also apply directly to the Information Commissioner (ICO) for a decision although generally the ICO cannot make a decision unless you have exhausted the Council's complaints procedure. The Information Commissioner can be contacted at The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Yours sincerely

HP J Hewson

Department for People
Business Support Administration

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