

13 July 2011

**Royal Mail Group**

Mr John Gow

By email: xxxxxxxxxxxxxxxxxxxxxxxx@xxxxxxxxxxxxxxxx.xxx

Information Rights Team  
Freedom of Information Unit  
Company Secretary's Office  
4th Floor  
Royal Mail Sheffield  
Pond Street  
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S98 6HR

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www.royalmail.com

Dear Mr Gow,

**RE: Freedom of Information Request**  
**Our Reference: KFEN-8HZJUP**

I am writing in response to your recent request for information received 18 June 2011 which has been considered under the terms of the Freedom of Information Act 2000. You requested the following information:

*"You successfully supplied me in May 2009 with a list of post box locations (<http://www.whatdotheyknow.com/request/ro...>) which also included the following: Box type, i.e. A, B or C pillar box, lamp box, wall box etc. Collection plate type e.g CP1-R, SCP1-R, CP7-Y etc etc Post box last collection times for Monday to Friday & Saturdays. I believe this data is from the 'Final Plate Database'*

*On Jun 16th 2011 you released the 'Central Collections Management Database', of which the types, locations, grid references, box ID & collection centre information were given. See [http://www.whatdotheyknow.com/request/postbox\\_data\\_in\\_central\\_collecti](http://www.whatdotheyknow.com/request/postbox_data_in_central_collecti)*

*This data has proved to be again very useful and more accurate, however, it is 3005 boxes less than the number supplied from the 'Final Plate Database' supplied in the last release in March 2010. It would appear to be missing meter mail, boxes within post offices and certain ones inside supermarkets. I believe this data is not held on the 'Central Collections Management Database' but rather the 'Final Plate Database'.*

Cont...

*The document you supplied to me in 2009 was provided as a pdf file and was called 'A-Z of Postboxes'. I simply request the same pdf document from the 'Final Plate Database' but the most up to date version for 2011. It would be easier if you could supply the data in csv format, but if this is not possible the pdf file will suffice."*

Please find attached a copy of the most recent information available from our final plate database including box type, collection plate number and last collection times.

I hope the information provided is useful to you. If for any reason you are not satisfied with this response, you do have the right to request a review. If you wish to do so please set out in writing your grounds of appeal and send to the Head of Information Compliance, Royal Mail Group, Company Secretary's Office, 100 Victoria Embankment, LONDON, EC4Y 0HQ. An internal panel will then review the request, and you will be advised of the outcome

If, having requested an internal review by Royal Mail, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
WILMSLOW  
SK9 5AF  
[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Yours sincerely

Kate Fearn  
FOI & DPA Case Officer  
Information Rights Officer