



Chief Executive & Corporate Resources

Ms Amie Gardner
Request-442053-
80b6db0d@whatdotheyknow.Com

Date: 22 November 2017
Our Ref: FIDP/010052-17
Enquiries to: Customer Relations
Tel: (01454) 86 8009
Email: FOI@southglos.gov.uk

Sent via email to:
request-442053-
80b6db0d@whatdotheyknow.com

Dear Ms Gardner

RE: FREEDOM OF INFORMATION ACT REQUEST

Thank you for your request for information received on 31 October 2017. Further to our acknowledgement of 02 November 2017, I am writing to provide the Council's response to your enquiry. This is provided at the end of this letter.

I trust that your questions have been satisfactorily answered. If you have any questions about this response then please contact me again via FOI@southglos.gov.uk or at the address below.

If you are not happy with this response you have the right to request an internal review by emailing FOI@southglos.gov.uk. Please quote the reference number above when contacting the Council again.

If you remain dissatisfied with the outcome of the internal review you may apply directly to the Information Commissioner's Office (ICO). The ICO can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or via their website at www.ico.org.uk

Yours sincerely

Susan Morgan
PA to Head of ICT

cc CECR – Freedom of Information

FOI request reference: FIDP/010052-17	Request Title: Rostering Software
Date received: 01 November 2017	Service areas: Business
Date responded: 22 November 2017	

FOI Request Questions	Responses
o Does the council currently use rostering software?	no
o Please state the name(s) of all rostering software used, split by the following departments. Where no rostering software is used, please explain how these staff are rostered: a. Adult Services, b. Reablement Team c. Children Services, d. Education, e. Environmental, e. Other (please specify)	n/a
o Does the council store its rostering data on its own servers or in the Cloud? Again please provide this information for each of the following staffing groups: a. Adult Services, b. Reablement Team c. Children Services, d. Education, e. Environmental, e. Other (please specify)	n/a
o What other rostering systems are used by the council? Please state the names of any providers used and what they are used for	n/a
o Please provide details of contract duration and when they expire	n/a