

Ref: FOI.21.KAM157

Private and Confidential

Mr Leigh
request-784043-5eaf9b39@whatdotheyknow.com

FOI Department
NEL CSU
Kent House - 4th Floor
81 Station Road
Ashford
TN23 1PP

Sent via email

Email: NELCSU.foi@nhs.net

Wednesday, 1st September 2021

Website: www.kentandmedwayccg.nhs.uk

Dear Mr Leigh

RE: FREEDOM OF INFORMATION REQUEST

Thank you for your request for information under the Freedom of Information Act 2000 received on 21st August 2021 by NHS Kent and Medway Clinical Commissioning Group (CCG). The information you have requested is listed below together with the response:

Can you confirm:

- 1. That NHS Kent and Medway Clinical Commissioning Group no longer have a policy or guidance on provisions to deal with nuisance or disturbance on NHS premises?**

I can confirm that NHS Kent and Medway CCG does not have a policy that covers all NHS premises, nor has it previously had such a policy. Each organisation would be responsible for this for its own premises.

- 2. That MTW NHS have appointed authorised officer/officers? If so are they directly employed by MTW NHS? If so, what is their day to day job role?**
- 3. The role, appointment and expectations explained in the above guidance document for an authorised officer is no longer expected from current authorised officers employed by MTW NHS?**
- 4. MTW NHS body no longer authorise and suitably train authorised officers?**
- 5. MTW NHS no longer train authorised officers on sections 119-120 of the Criminal Justice and Immigration Act 2008 and how to assess whether a person has committed an offence or not?**
- 6. the MTW NHS authorised officers no longer have the responsibility to keep a record of incidents and the information recorded?**

7. **the MTW NHS authorised officers are no longer trained in the Health and Safety at Work Act 1974 and the management of Health and Safety and Work Regulations 1999?**
8. **MTW NHS authorised officers are not trained in mental health awareness in accordance with the Mental Health Act 2007?**
9. **MTW NHS authorised officers no longer receive Conflict Resolution Training to assess whether a person has reasonable excuse to cause a nuisance or disturbance or reasonable excuse for refusing to leave the NHS premises?**
10. **MTW NHS authorised officers are no longer trained to ensure the public are aware of the offence of causing a nuisance or disturbance to an NHS staff members on NHS premises and the power that NHS staff have to remove people suspected of committing this offence?**

Questions 2 – 10

I can confirm NHS Kent and Medway CCG does not hold this information. The CCG has no jurisdiction over MTW and holds no information about its workforce.

We hope that this has dealt with your request for information however, should you remain dissatisfied, you have the right to request that we conduct an internal review of the way we have handled your request. If you would like us to conduct such a review please contact us within two months of this letter:

Email NELCSU.foi@nhs.net or

**FOI-Internal Review Request
NEL CSU
Kent House - 4th Floor
81 Station Road
Ashford
TN23 1PP**

Your request for an internal review will then be processed in accordance with our Freedom of Information Policy.

If you are still dissatisfied following the internal review, you have the right under Section 50 of the Freedom of Information Act (2000) to appeal against the decision by contacting the Information Commissioner. The Information Commissioner provides full and detailed guidance on the Freedom of Information Act and on when and how to complain.

Please find below the link to their website page and their helpline number.

<https://ico.org.uk/for-the-public/official-information/>

Helpline number: 0303 123 1113 or 01625 545745

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response, which will protect your anonymity, will be posted on the CCGs website.

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Yours sincerely

**Freedom of Information Team
NEL CSU**

This Freedom of Information request has been processed by NEL CSU on behalf of

NHS Kent and Medway Clinical Commissioning Group,
Unit 4, Markerstudy Business Park,
Thanet Way, Whitstable,
Kent. CT5 3FD

NEL CSU is NEL Commissioning Support Unit and is hosted by NHS England. NEL CSU provides a number of administrative functions including managing Freedom of Information Requests.