

## Freedom of Information (FOI)

Garden House  
New Scapa Road  
Kirkwall  
Orkney KW15 1BQ  
[www.ohb.scot.nhs.uk](http://www.ohb.scot.nhs.uk)



Mr Smith  
request-427634-1dc5b287@whatdotheyknow.com

Date: 31/08/17

Tel: 01856 888 220  
Fax: 01856 888 211  
Email: [ork-hb.foirequests@nhs.net](mailto:ork-hb.foirequests@nhs.net)

Dear Mr Smith,

### RE: Freedom of Information Request 201718 / 234 – Disabled Facilities

Your Query	Date of Request	August 2017
<p>I wish to know whether all in-patients have access within their room or ward, whenever needed, to the following disabled facilities; and if not, the number of beds where patients do not have ready access at all times, by broken down ward:</p> <div><div>1)</div><div>Wheelchair accessible toilets</div></div> <div><div>2)</div><div>Toilets at a suitable height for wheelchair users</div></div> <div><div>3)</div><div>Bars or hand grips in the toilets</div></div> <div><div>4)</div><div>Emergency cords in the toilets</div></div> <div><div>5)</div><div>Disabled showering facilities</div></div> <div><div>6)</div><div>Emergency cords beside beds</div></div> <div><div>7)</div><div>Automatic doors between beds and toilets</div></div> <div><div>8)</div><div>Automatic doors between beds and showering facilities</div></div> <div><div>9)</div><div>Hoists</div></div>		
Response		
<p>All in-patients have access to the following disabled facilities:</p> <div><div>•</div><div>Wheelchair accessible toilets</div></div> <div><div>•</div><div>Toilets at a suitable height for wheelchair users</div></div> <div><div>•</div><div>Bars or hand grips in the toilets</div></div> <div><div>•</div><div>Emergency cords in the toilets</div></div> <div><div>•</div><div>Disabled showering facilities</div></div> <div><div>•</div><div>Emergency cords beside beds</div></div> <div><div>•</div><div>Hoists</div></div> <p>None of our wards have automatic doors between beds and toilets or beds and showering facilities. Per ward, the number of beds that don't have access to facilities with automatic doors are:</p> <div><div>Acute Ward – 24 Beds</div></div> <div><div>High-Dependency Unit – 3 Beds</div></div> <div><div>Assessment &amp; Rehabilitation Ward – 14 Beds</div></div> <div><div>MacMillan Unit – 4 Beds</div></div> <div><div>Maternity Ward – 4 Beds</div></div>		



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Orkney NHS Board Headquarters:  
Garden House, New Scapa Road,  
Kirkwall, Orkney KW15 1BQ  
Chair: Ian Kinniburgh  
Chief Executive: Cathie Cowan



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I hope this helps with your request.

NHS Orkney is a small remote and rural health board within Scotland. All responses to Freedom of Information requests are collated in accordance with the terms of the Freedom of Information (Scotland) Act 2002.

Under section 20 (1) of the Act, if you are dissatisfied with the way NHS Orkney has dealt with your request, you have a right to ask for a review of our actions and decisions in relation to your request, and you have a right to appeal to the Scottish Information Commissioner.

A request for review should be made within 40 working days of receipt of this letter and NHS Orkney will reply within 20 working days of receipt. Review requests should be sent in writing to Dr Louise Wilson, Director of Public Health, NHS Orkney, Garden House, New Scapa Road, Kirkwall, Orkney KW15 1BQ or by e-mail via [ork-hb.foirequests@nhs.net](mailto:ork-hb.foirequests@nhs.net).

Requests for appeal should be made in writing to: Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife, KY16 9DS. Telephone: 01334 464610, Fax: 01334 464611, e.mail: [enquiries@itspublicknowledge.info](mailto:enquiries@itspublicknowledge.info) or on the online appeal portal [www.itspublicknowledge.info/Appeal](http://www.itspublicknowledge.info/Appeal).

FOI responses (subject to the removal of personal information) are published on NHS Orkney's website at: <http://www.ohb.scot.nhs.uk/foi-response-disclosure-log>.

Yours sincerely,

Freedom of Information Officer  
NHS Orkney



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